

## **Law Enforcement Information Handout**

*Prepared by MySpace.com 09/02/2005*

**Mailing Address:**

Custodian of Records  
MySpace.com  
1333 2<sup>nd</sup> Street, First Floor  
Santa Monica, CA 90401

**Email Address:**

lawenforcement@MySpace.com

**Telephone Numbers:**

Phone: 310.917.4949 x8  
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### Overview of MySpace.com

MySpace.com is a free, online community, where millions of individuals create individual ‘web page profile’, and communicate easily with other users.

We recommend creating an account to understand the full functionality of the site. Users create profiles for themselves, in which they can upload images, post journal entries (“blogs”), post comments on their friends’ profiles, and send private messages to other MySpace.com members. You can add/be added to a ‘Friends List’, in which all people on your Friends List will show up on your profile page (and conversely, you will show up on their profile pages).

### Information Collected at Signup

Here are screenshots of how a user creates an account. Please note that this is all the information we collect about a user during sign up:

Already a member? [Click Here to Log In](#)

**JOIN MYSPACE HERE!**

**Email Address:**

**First Name:**

**Last Name:**

**Password:**

**Confirm Password:**

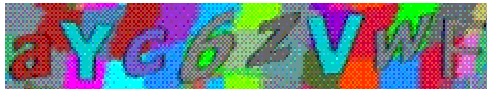
**Country:**  ▼

**Postal Code:**  (required for US, UK & Canada only)

**Gender:**  Female  Male

**Date Of Birth:**  ▼ /  ▼ /  ▼

By checking the box you agree to the MySpace [Terms of Service](#) and [Privacy Policy](#)

**Verification:**   
Please enter the text from the image above:

**Sign Up**

**Available Information**

Most profile information is publicly viewable and available. Publicly available information includes journal entries (in most cases), images, user comments, and public profile information.

In order to make an electronic copy of the profile, save the webpage(s) and files on your own computer. Do this before it gets modified or deleted. While viewing the profile in question, click your browser's File (in the upper left-hand corner) then click 'Save As'. Make sure to do the same for all journal entries and the image gallery.

To request the following information from MySpace.com, we require a subpoena:

- IP logs (recorded at time of login)
- Dates and times of login (PST)
- Email address
- Zip code
- Name
- Private Messages

Please note that all information above is not necessarily accurate. Users do not need to confirm their email address, nor provide verified information. Users may also fake IP addresses if they use a proxy.

Please note that we do not have street address or credit card information. MySpace.com is a free site and does not require credit card use at any time.

MySpace may disclose private information to law enforcement without a subpoena in limited, emergency situations in which the safety of a MySpace user or member of the public is at risk and there is insufficient time for the law enforcement agency to obtain a subpoena. In these circumstances, MySpace will require the delivery of a signed statement on law enforcement letterhead certifying the existence of an emergency and supplying all the information that would be required in a subpoena.

### **Length of time MySpace.com retains records**

#### Active Accounts

##### Data/Images on an active account

MySpace.com does not retain information that is altered/removed on an active profile. Once a change is made, existing information is overwritten.

##### IP Logs

IP Logs are available for up to ninety days after a user's last login.

##### Private Messages in an active account

User's Inbox – Retained until user removes them. We cannot recover that message unless it is in another user's Sent Mail.

Sent Mail – Retained for 14 days.

Trash Mail – Retained 30 days or less. Users can empty their trash at any time.

#### Deleted Accounts

No mail is available for deleted accounts.

User ID, IP Address, Login date stamps are retained for up to 90 days after account deletion.

Profile information is available for up to ten days after account deletion.

### **Preserving an account**

A letter of preservation can be faxed to MySpace.com. Please note the following regarding preserved accounts:

- They are still publicly viewable
- The user will not be able to log into the account
- We can only preserve a currently active (non-deleted) account
- Information in the Sent Mail/Trash can is still subject to automatic deletion.

If restricting the user's access to the profile will impede an investigation, you can request that private messages be output to flat file for preservation before a subpoena is served.

### **Court Order/Subpoena Language**

The time will come when you need to draft a subpoena in order to request private information. MySpace.com has millions of users – you MUST state the ‘FriendID’ in the subpoena of the account(s) you need information for. The FriendID can be located in the web address of the profile in question.

Example of FriendID for Tom’s profile:

<http://www.myspace.com/index.cfm?fuseaction=user.viewProfile&friendID=6221&Mytoken=20050518161358>

The above FriendID in this example is ‘6221’. This allows us to locate the profile. If the profile appears as ‘MySpace.com/Tom’, click on the ‘View More Pics’ link. This will display the following link:

<http://viewmorepics.myspace.com/index.cfm?fuseaction=user.viewPicture&friendID=6221&friendName=Tom&Mytoken=20050829192700>

The FriendID can then be located in the URL.

When requesting information, please use the following exact phrases for whichever parts of information you need:

- “Email Address”
- “IP Logs” (which includes the timestamps of the IP logs at login)
- “Private messages in the user’s Inbox, Trash and Sent Mail”

Please be as specific as possible in the subpoena as to what information you are requesting. For example, “Request for FriendID 6221 IP logs, email address and private messages located in the user’s Inbox and Sent Mail Records for date range 5/14/2004-6/16/2005.”

We can respond to court requested information with approximately a two-week turnaround. The preferred way to transmit requested data is via **E-mail**, as it will be in an Excel spreadsheet. Therefore, if possible, specify on the subpoena document the email address results can be sent to.

MySpace.com will accept subpoenas delivered by fax or mail. We also respond to out-of-state subpoenas.

## **Deciphering the information sent from MySpace.com**

### Email Address

Please note that an email address consists of two parts: A username and then the domain that hosts the email accounts.

*Example:* [Abuse@MySpace.com](mailto:Abuse@MySpace.com)

‘Abuse’ is the username and all information after the ‘@’ would belong to the domain (which is MySpace.com). Therefore, you would want to contact MySpace.com to make inquiries about the username ‘Abuse’.

### IP Logs

IP Logs also include a date stamp. All IP logs are Pacific Standard Time zone.

*Example:* 67.134.143.254 08/22/2005 3:15 PM PST

You can find out which Internet Service Provider the IP address belongs to by going to a Reverse DNS site, such as <http://www.whois.sc> and entering the IP address into a search field.

The example in question generated this as the following result:

*Qwest Communications QWEST-BLKS-5 (NET-67-128-0-0-1)*

*67.128.0.0 - 67.135.255.255*

That means the IP address belongs to Qwest Communications. You will then need to contact Qwest Communications to see what individual or company was using that IP address at that date and time.

### Private Messages

There will be two separate tabs on the bottom of the Excel spreadsheet for the Private Messages. One is the ‘Sent From User’ and the other is ‘To User’. These are messages that are sent from the user in question to other users and that are located in the user’s “Sent Mail” records, and messages from other users to the user in question that are located in the user’s “Inbox” records.

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The spreadsheet for private messages will have the following five headers:

ToUserid	FromUserid	Subject	Body	CreatedDate
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ToUserid is the User ID of the account the message is sent to.

FromUserid is the User ID of the account the messages is sent from.

Subject is the subject line of the message in question.

Body is the actual content of the message.

CreatedDate is the date stamp of the message.

Example:

<u>ToUserid</u>	<u>FromUserid</u>	<u>Subject</u>
6221	222345245322	RE: Welcome to MySpace.com

Body

Thank you Tom for the welcome!

----- Original Message -----

From: <A  
HREF='http://www.myspace.com/index.cfm?fuseaction=user.viewProfile&friendID=6221  
&Mytoken=20050423222742'>Tom</a> Date: Apr 23, 2005 4:49 PM  
Hi, My name is Tom! Welcome to MySpace

CreatedDate

4/23/2005 22:29

Please note the ‘----- Original Message ----- ‘ in the body of the message and the ‘Re’ (as in Reply) in the subject line shows that the user in question is responding to an existing private message sent to them. The responded email shows who the original sender is, as well as the time and date sent.

### **Overview of MySpace.com’s Terms of Use Agreement**

MySpace’s Terms of Use Agreement contains the rules for use of the site by users. Unfortunately, as with any set of rules, the rules governing the use of MySpace are violated by users from time to time. We are not always able to identify those violations in a timely manner.

- These are some of the key points in our Terms of Use Agreement:  
Users must be age 16 or older to be on MySpace.com.
- Users are not allowed to post personally identifiable information on their profile (last names, telephone numbers, addresses, etc)
- Users are not allowed to use the site for commercial purposes
- Users are solely responsible for the content they publish and display
- Members are responsible for their personal disputes with other members
- We reserve the right to delete any profile from our service
- We may review “private” content at our discretion

### **Overview of Safety Settings**

MySpace.com offers a range of settings for users to protect themselves from unwanted attention.

- Block user – This will prevent users from being able to private message or post comments/journal responses on another user’s profile.
- Restricting journal entries to friends only.
- Privacy Settings – Hide online status, approving comments, requiring email/last name in order to add as a friend, Friend only Blog comments and Friend only Group invite.
- IM Privacy Settings – Controls who can instant message a user.

### **Cybercrime Websites and Resources**

[www.whois.sc](http://www.whois.sc): Reverse DNS and Website lookup to see who owns an IP address or Web Address.

[www.wiredsafety.org](http://www.wiredsafety.org): Resource for online safety