

MySpace: Working with Law Enforcement

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Fox Interactive Media | MySpace.com

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The Fox Interactive Media Family

FOX.com

 **myspace**[®]
a place for friends



FOXSPORTS.COM



FOX
INTERACTIVE MEDIA™



 **photobucket**



AskMen.com

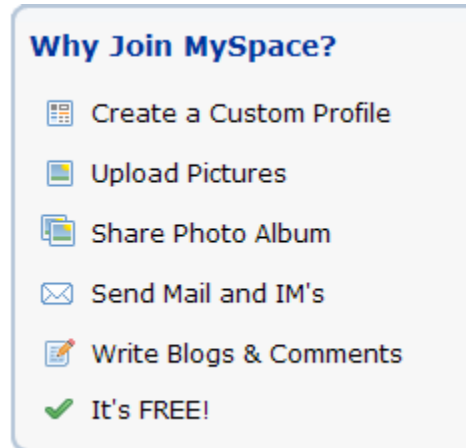
**Rotten
Tomatoes**

scout.com

Social Networking and MySpace

What Are Social Networking Sites?

- Social networking sites have one stop shopping for online content, activities and features.



- Some of the larger social networking sites on the internet, aside from MySpace.com, are Xanga.com, Facebook.com and Friendster.com. Bebo.co.uk and Piczo.com are popular in the U.K.

The MySpace Generation

- 1 in 4 Americans are on MySpace
- 85% of members are 18+
- 110 million monthly users in US
- 300,000 new registrants daily*
- 15 million total images uploaded daily
- 70,000+ videos uploaded daily
- 50 million messages sent a day
- Localized versions in 30 regions across 15 languages



 **myspace.com**
Latino ..

 **myspace.com**
Nederland ..

 **myspace.com™**
Korea

Source: comScore Media Metri
* MySpace internal data, August 2007

 **myspace®**
a place for friends

A Strong Foundation for Online Safety



Technology

Education

NGOs

Law Enforcement

Public Policy

Industry Relations

International

Contact, Content and Collaboration

Contact	Content	Collaboration
Keep predators off of MySpace	Keep inappropriate content off of MySpace	Information that empowers parents
Prevent unwanted contact for all users	Block teen access from age - inappropriate content	Education
Work with Law Enforcement		

Contact

- **Keep predators off of MySpace**

- **Prevent unwanted contact**

What We're Doing:

- Email verification of new members
- Users under 18 are automatically assigned a Private Profile
- Adults can never add under 16's as a friend unless they know the under 16's last name or email address (adult must know the user in the physical world)
- Users under 18 can block all users over 18 from contacting them or viewing their profile
- If users under 16 override their privacy settings, they are still only viewable by other users under 18
 - No user can Browse for users under 16
 - Sentinel SAFE



Fox Interactive Media in partnership with Sentinel Tech Holding Corp. has created the first national real-time searchable sex offender database called Sentinel S.A.F.E.


Using several points of data, MySpace user information is compared to RSO data to create a pool of potential matches.

That pool is then reviewed by human agents to designate matches, then remove and report the profiles in question.

Potential Match for Agent Review

More Information

First Name:	JAMES
Last Name:	DURBIN
Age:	27
DOB:	10/23/1980
Gender:	M
Zip:	33611
Distance from Zip:	EXACT MATCH



Conviction: GUILTY/CONVICT

Conviction Charges: SEX OFFENSE-OTHER (CRIMINAL)

View Profile

First Name:	James
Last Name:	coggins
Age:	26
DOB:	10/23/1980
Gender:	M
Zip:	33611
Friend ID:	12549409

MATCH


NO MATCH

Inconclusive

1

2

0



More Information

First Name:	DEVON
Last Name:	KARLE
Age:	23
DOB:	09/29/1994

75

First Name:

Devon

View Profile

MATCH

NO MATCH

Inconclusive

Last Name:

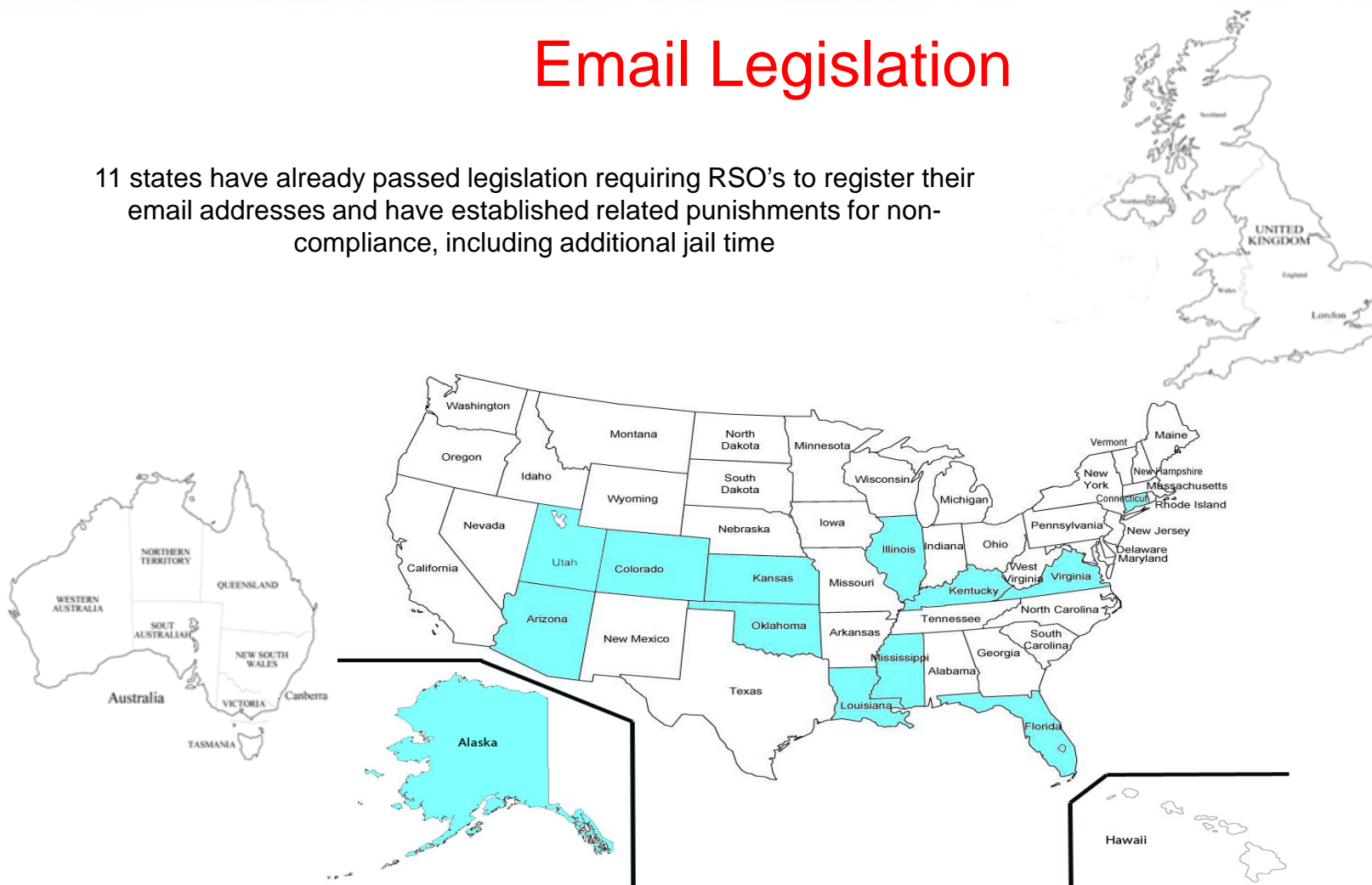
Karle

Age:

22

Email Legislation

11 states have already passed legislation requiring RSO's to register their email addresses and have established related punishments for non-compliance, including additional jail time



The United Kingdom and Australia are exploring similar legislation.

Content

- **Keep inappropriate content off of MySpace**
- **Block teen access from age - inappropriate content**

What We're Doing

- Image and Video Review
- Hashing of bad images
- Known bad URL's are blocked from the site
- All group images subject to approval by founder
- Report Abuse buttons
- Profile review and deletion for violations
- CAT Team

Site Overview: General Features

MYSPACE COMEDY

Comedian Search | Top Comedians | Comedian Gigs | Comedian Forums | Comedian Signup



featured comedian
Dave Attell



more comedians

Iliza Shlesinger

Maronzio Vance

Kenny Johnson

Jeff Dye

search comedians

Name: Search

advanced search >>



myspace exclusives



featured videos



Views: 2892

Watch Now >>



Views: 34833

Watch Now >>



Views: 655613

Watch Now >>



Views: 523778

Watch Now >>



Views: 55750

Watch Now >>



Views: 42189

Watch Now >>



Views: 34647

Watch Now >>



Views: 4732

Watch Now >>

Empty Bed Tonight?

No Strings, No Commitment, No Games Find A Girl Now - Completely

Free! Profile Music Players



Marco Island, FL.

are to content y under

to

Mobile and IM Client

Home Mail Profile Friends Music MySpaceTV More My Account Sign Out

Got IM? Get MySpaceIM with Skype!

- NEW! Speak to your friends on IM for FREE, call cell phones right from your PC, and even get your own local phone number and voicemail!
- IM your MySpace friends any time.
- One-click login to mail, bulletins, etc.
- Instant alerts for all requests, messages, and comments
- View your friends' profiles with one click
- Plus a lot more!

Runs on Windows 2000/XP/Vista

Trouble downloading? [Read This](#)

[Help Using IM](#)

[Add Your Friends to IM](#)

[Add MySpaceIM to Your Friends](#)

[Add MySpaceIM to Your Favorites](#)

MySpaceIM with Skype

File People Call

IM and Call History

New Messages

IM Friends (5/32)

Call Phones

\$9.71 Skype Credit

wisenheimer3 - IM

File Edit Call

with skype

is it time to get up?

btw how did u like that movie?

*** You've been TORCHED! ***

Send

New Message

You have a new message from jujuen

Subj: what's up???

introducing

Now you can SPEAK to your Friends on IM any time for FREE!

It's easy - just click the Call button!

(you'll need headphones and a mic!)

version 1.0.756 (released 4/23/2008)

File People Call

with skype

MySpaceIM with Skype

File People Call

with skype

sykospark Online

Name or phone number

IM and Call History

MySpaceIM Chat Room

Coworkers (1/7)

stopforgetting

Friends (2/3)

baroness_yuko

KrackAddict

Skype Contacts

Phone Numbers

Recent Contacts (0/0)

Connecting to Skype...

View Account

with skype

Site Overview: User Features

Account Creation

- **Step 1: Sign Up**

- MySpace.com is a free service for 14+.
- Data entered at sign up is 'subscriber data'.
- Users must agree to the Terms of Use.
- Users under 18 must agree to the Safety Tips.
- MySpace requires email verification.

- **Step 2: Upload Content**

- **Step 3: Invite Friends**

- **Step 4: Verify Email Address**

Join MySpace Here!

Already a member? [login](#)



MySpace Alert

Please read these safety tips before posting any photos or personal info.

MySpace is a public space. Don't post anything you wouldn't want the world to know (e.g. your phone number, address, instant messenger screen name, or specific whereabouts). Don't post any nudity, violent, or offensive material, or copyrighted images. If you violate these terms, your account will be deleted. [[photo policy](#)]

People aren't always say who they are. Exercise caution when communicating with strangers and avoid meeting people in person whom you do not fully know. If you must meet someone, do it in a public place and bring a friend or trusted adult.

Harassment, hate speech, and inappropriate content should be reported. If you feel someone's behavior is inappropriate, react. Talk with a trusted adult, or report it to MySpace or the authorities.

☐ I have read the safety tips. I know that complete safety tips can be found at the bottom of every MySpace page.

[Continue to site](#)

[Skip this step >](#)

Verify your email address!

[Click Here](#)

You can't send messages, post comments, post bulletins or add friends until you verify your email

Gender:

☒ Allow others to see when it's my birthday
☐ Female ☐ Male


Preferred Site & Language:

U.S.A.


From	Date	Bulletin
John Cusack	Jul 23, 2008 10:57 PM	WAR, INC. still goin' !
John Cusack	Jul 23, 2008 12:53 PM	check out this and send it around...on to the convention!!!!
John Cusack	Jul 22, 2008 12:47 PM	hey all

Friend Space (12)


Tom




Diablo Cody




John Cusack



Edgar Wright




Scarlett Johansson




Pearl Jam




IN AND AROUND HOLLYWOOD



LRod



Lindsay



Account Settings

MySpace will release application developer contact information to law enforcement

Settings: Applications

[View My Profile](#)
[Edit Profile](#)

Account | Password | Privacy | Spam | Notifications | Applications | Linked Sites | Mobile | Calendar | Miscellaneous

Application Communication Settings

☒ Allow applications to send me messages and comments.

Save Changes

Privacy Access for Applications Your Friends Installed

Why do my friends' applications need my data?

Applications that your friends add may need to know some information about you in order to work.

Example: If your friends added a "best friends" application, they would want to be able to see your name and photo in a list of all their friends so that they can pick you as a best friend.

Friend Application Privacy:

☒ Share basic data (name, display photo, friends, age, gender, location).

☒ Allow my friends' applications to access my public photos and photo albums.

☐ Don't share any data. (You must remove all your applications in order to set this option)

Save Changes

Applications You Are Using

Applications you are currently using appear in this list. You may control where application modules appear, what kinds of notes and updates you receive, and what information is shared.

I love The Simpsons

About | Settings

Access to private photos and videos disabled.

Remove

Pic of the Litter

About | Settings

Access to private photos and videos disabled.


Remove


Blocked Applications

Applications you have blocked appear in this list. You will not receive any application requests or updates from blocked applications. Blocked applications will not have access to your data.

You have not blocked any applications.

Private Messaging





Status: (none)
Mood: neutral 😊 (Update)

People

Search

POWERED BY Google

Home

Mail

Profile

Friends

Music

MySpaceTV

More

My Account

Sign Out

Compose

Inbox

Sent

Saved

Trash

Friend Requests

Sent Requests


Tagged Photos

Notifications

Address Book


Bulletin

Event Invites



Mail Center

Read Mail



Tom

Block User

Delete From Friends

myspace.com/tom

Date:

Jul 15, 2008 10:43 PM

Flag as Spam or Report Abuse [?]

Subject:

Welcome To MySpace!

Body:

Hi c,

Welcome to MySpace, the best place to connect with friends on the Net!

I'm Tom, and I'm here to help you with MySpace. If you have any questions, comments, or just want to say Hi, feel free to send me a message! You can also check the [FAQ](#) for the most frequently asked questions.

How do you get started?

On MySpace you share your profile, photos, blogs, and messages with a fast-growing network of people connected to you by your friends.

The first thing to do is to invite your friends -- then when they invite their friends you'll all be connected!

Click Here: [Invite Friends](#)

I'll see you on MySpace!

Tom

P.S. One thing I can't help you with is HTML/decorating your profile; sorry!

Reply

Forward

Save

Delete


Sponsored Links


[Units Mobile Storage](#)
Phoenix area moving company
Moving services & supplies
avail.
[www.UnitsMobileStorage-AZ.com](#)

Who's Online?

None of your friends are currently online.

[Browse Users >>](#)


INTERACTIVE MEDIA



a place for friends

«Back to Bulletin Board
Read Bulletin

Show All Bulletins This User Has Posted

Click and drag
to turn the page ▼



From:	 Pearl Jam
Date:	Jul 16, 2008 4:21 PM
Subject:	VH1 Rock Honors: Sneek Peek
Body:	<p>Take a sneek peek of Pearl Jam's performance at the VH1 Rock Honors here.</p> <p>Don't miss the full episode which premieres on VH1 on Thursday, July 17 at 9pm (all times ET/PT). For more information visit VH1.com</p>

Reply To Poster

Delete From Friends

Users can share
messages to anyone
on their friends list
simultaneously
through bulletins

Overview: Profile Content

Carla's Friends Comments



Jul 19 2008 1:37 AM

[Comment Back](#) - [Send Message](#) - [Block User](#)

Lindsay



Hi there Carla--
Have you seen the latest episode of "In and Around Hollywood"? Groundbreaking!!
See Ya!

LRod



Jul 19 2008 1:33 AM

[Comment Back](#) - [Send Message](#) - [Block User](#)

Hey Carla! It was good to see you today,Lets do it again soon!!

IN AND AROUND
HOLLYWOOD



Jul 19 2008 1:28 AM

[Comment Back](#) - [Send Message](#) - [Block User](#)

hey great meeting you!!
we should do lunch!

[About](#) | [FAQ](#) | [Terms](#) | [Privacy Policy](#) | [Safety Tips](#) | [Contact MySpace](#) | [Report Abuse](#) | [Advertise](#) | [MySpace International](#) | [MySpace Latino](#)

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[Add Comment](#)


Example of a Private Profile

[Free Profile Layouts](#)
Pimp Your Profile - Free Layouts & Backgrounds- Download Them Now!
[webfetti.smileycentral.com](#)

[Hotels Near Disneyland](#)
Sort Disneyland Hotels by Price, Distance & Star Ratings at ORBITZ!
[www.ORBIZ.com](#)

[Frame Corner Protectors](#)
All types.Get exactly what you need With same day low-cost shipping
[www.tomkedzie.com](#)

[Peoria Bubble Wrap](#)
Professional local moving company 26 Different Sized Storage Units
[MtHawleyMiniStorageyp.com](#)

 **myspace.com**
a place for friends.

User Shortcuts:

People

POWERED BY Google

Home

Browse

Find People


Forums

Music

MySpaceTV

More

Sign Up




Carla


Female
31 years old
BURBANK,
California
United States

Last
Login:7/17/2008


Carla is in your extended network





Create Your Own Designs!





Contacting Carla


 Send Message


 Forward to Friend


 Add to Friends

 Add to Favorites

 IM / Call

 Block User


 Add to Group

 Rank User


This profile is set to private. This user must add you as a friend to see his/her profile.

Carla's profile is private. Here are some public profiles you might find interesting:


Gail




100% DiVaLiCi..




heidi jae



Angelique..



karyn



About | [FAQ](#) | [Terms](#) | [Privacy Policy](#) | [Safety Tips](#) | [Contact MySpace](#) | [Report Abuse](#) | [Advertise](#) | [MySpace International](#) | [MySpace Latino](#)

MySpace Operations and Enforcement

Policy Enforcement: 24/7 law enforcement team, compliance department, government and school relationship management.

Customer Care: High priority response team for underage users, identity theft, cyber-bullying, and other sensitive topics.

Content Review: Reviews on-site content, such as classifieds and groups, as well as all uploaded media content, such as images and videos.

Security Abuse and Enforcement: Response team for spamming and phishing issues. Investigatory team that works to pursue hackers and spammers.

General and International Support: Responds to general topics (“How do I..?”). Assists all international territories.



Law Enforcement

- Ongoing support for local, state and federal law enforcement
- 24/7 dedicated hotline
- Training cybercrime units on how to investigate and prosecute cyber criminals using MySpace
- Law Enforcement Guide and 'Quick Reference Sheet'



MySpace and Law Enforcement

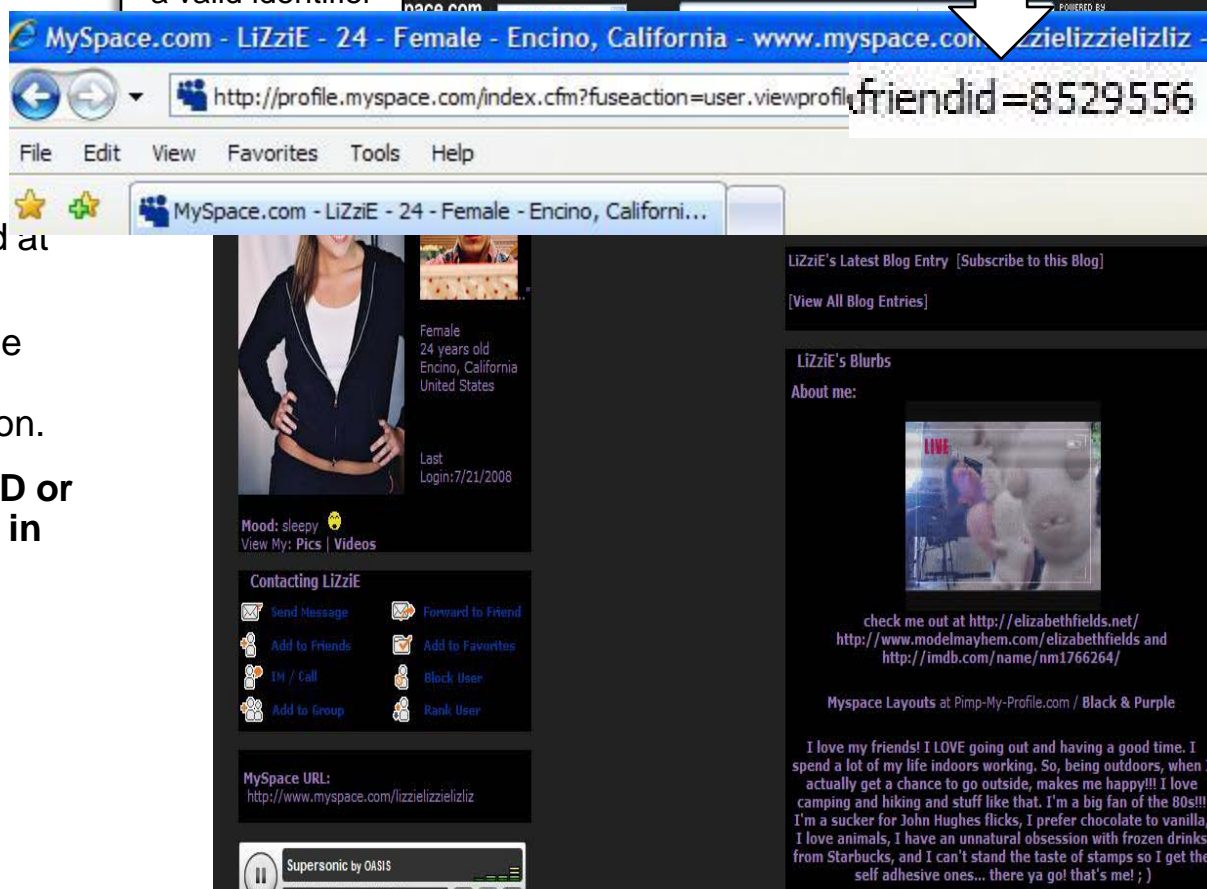
Conducting Your Investigation: Locating A Profile

- **Locating A Profile**

- Browse and Search
- Friends List
- Real Life Friends
- Name/Data can be changed at any time.
- The **Friend ID**, located in the web address, is the most important piece of information.
- **MySpace needs a Friend ID or the full URL to the profile in order to assist.**

The display name is not a valid identifier

The friend ID number is the best way to reference an account



Conducting Your Investigation: Locating A Profile

Results 1 - 10 of about 214 from [myspace.com](#) for "crip killer". (0.19 seconds)



"crip killer" site:myspace.com

Search

[Advanced Search](#)
[Preferences](#)

Web [Images](#)

[MySpaceTV Videos: Crip killer # 45 Video Channel](#)

Upload and share videos, find and watch funny clips, vote and comment on your favorites, subscribe to online video channels, add cool videos to your MySpace ...

[vids.myspace.com/index.cfm?fuseaction=vids.Channel&ChannelID=265044440](#) - 17k -

[Jan 30 copy](#) - [Similar pages](#)

[MySpace.com - crip killer - 26 - Male - AU - www.myspace.com ...](#)

MySpace profile for **crip killer** with pictures, videos, personal blog, interests, information about me and more.

[profile.myspace.com/index.cfm?fuseaction=user.viewprofile&friendid=296620148](#) - 50k -

[Feb 1 copy](#) - [Similar pages](#)

[MySpace](#)

CK - **Crip Killer** - term used by Bloods CVL - Conservative Vice Lords gang C Queen - Female Crips member C World - Crips World ...

[forum.myspace.com/index.cfm?fuseaction=messageboard.](#)

[viewThread&entryID=9665384&categoryID=0&l...](#) - 33k - [Jan 8 copy](#) - [Similar pages](#)

Conducting Your Investigation: Investigative Resources and Evidence Collection

- **The Friends List as a Resource:**
 - A user's closest associates will most likely be on the front of their profile.
 - Frequent comments from a user may also illustrate their closeness to the profile owner.
- **How to collect evidence**
 - Any public evidence can be collected by saving the HTML of the page in question as deleted content may not be retained by MySpace (File > Save As).
 - Information only viewable to friends may be collected via user consent, or you can create a profile and send them a Friend Request.
 - Any other information will require legal process to retain.

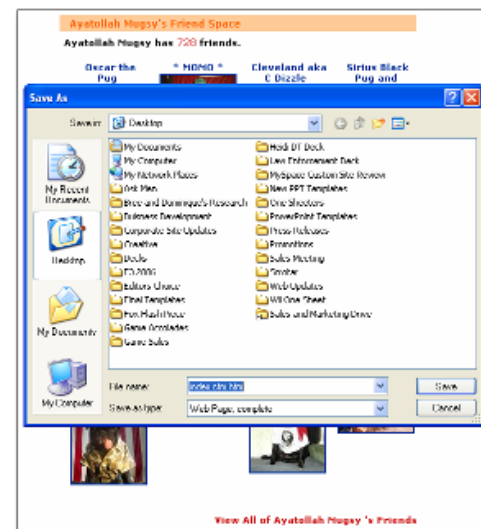


Conducting Your Investigation: Next Steps

1. Identify Profile
2. Save electronic copies of all front end/public portions of the profile.
 - Image Galleries, Comments, Friends List, Blog Entries
3. Contact MySpace if you require back end data to be preserved.
 - Let MySpace know if you would like the account locked.

Getting content removed

- If the content is illegal in nature, or needs to be removed due to an investigation, please contact MySpace with the web address(es) to the profile/content.
- Other content (such as more general image theft, underage users, etc) can be reported to through our Contact form.
- Please read our Terms of Service in regards to what content violates our TOS.



Subject: Reporting Abuse

Please select a subtopic

Please select a subtopic

Imposter Profile

Underage User

Spammers

Inappropriate Content

Cyberbullying

Other

Copyright Violation

Profile Messed Up

Scams

Teacher/Faculty Imposter Profiles

Phishing/Fake Login Pages

Ongoing Investigation: Monitoring Profiles

- Officers can create profiles on MySpace to see more information on a profile, such as images in the gallery, comments, and blogs.
- Users will not know if you are looking at their profile. If you are concerned, do not put personally identifiable information on your profile.
- Parents can use monitoring software and open communication to monitor their child's online use.
- Social networking sites create an environment where you can search for people through other people. Use this to your advantage, and spend time on the sites to understand how they work.

MySpace Resources for Law Enforcement

- **Data retained by MySpace**

- IP activity related to all logins and image uploads are retained for at least a year.
- Basic subscriber information is retained for at least a year.
- Private messages, blogs, and comments are available if they still exist live on the site.
- Deleted front end profile information is NOT retained by MySpace, nor do we retain previous versions of the profile.

- **Contacting MySpace**

- MySpace may be contacted via its 24/7 Law Enforcement hotline.
- MySpace may also be contacted via its Law Enforcement and Compliance email addresses.

- **MySpace Law Enforcement Investigators Guide**

- Provides contact information, overview, policy details, and sample forms helpful in obtaining and understanding information from MySpace.
- The guide and the information contained therein is available for law enforcement use only.
- You can obtain the guide by emailing LawEnforcement@MySpace.com. Please provide us with contact information so we may verify identity and ensure you receive updates.

- **Official MySpace Profile for a Law Enforcement Agency**

- Please contact us if your department creates an official MySpace profile, so we may verify it on our back end.

Available forensic evidence available on the local machine of the user

- **MySpace IM Chat Logs:** MySpace IM chat logs by default are stored to the local machine.
- **Cookie Data:** If a user logged into that machine accessed MySpace.com, and did not clear their cookies, you can locate cookies with user information. The cookies will be named 'username@word.myspace.com'
- **Cached MySpace Pages:** Electronic copies of viewed MySpace pages will be stored to the local machine temporarily (until the user or machine flushes them out). Images viewed by the user that were stored on MySpace will also be stored here.
- **Stored login information:** Sites and browsers allow users to 'save' their login settings. Check form fields in the browser to see if they have pre-populated information.



Legal Requests

CRIMINAL	Type of Information Sought	Subpoena (Admin., Grand Jury, Trial, CID)	2703(d) Order	Search Warrant	Pen/Trap Order
	Basic Subscriber Information	✓	✓	✓	
	IP addresses	✓	✓	✓	
	Private messages (sent/inbox) less than 180 days			✓	
	Private messages (sent/inbox) older than 180 days	✓	✓	✓	
	Private message headers (subject lines redacted)		✓	✓	
	Subject lines in private message headers			✓	
	Stored user files (blogs, images, friends)	✓	✓	✓	
	Realtime capture of IP log-ins				✓

Note: At this time, MySpace requests that international law enforcement agencies requesting information go through the MLAT process in order to acquire data. MySpace will honor preservation requests from international agencies in order to ensure data is available upon receiving the request.

Community Outreach

myspacesafety

[safety home](#)[for parents & educators](#)[for teens](#)[more resources](#)[safety videos](#)[safety tips & settings](#)[Welcome/MySpace Basics](#)[Setting Up & Deleting a Profile](#)[Is Your Teen on MySpace?](#)[Cyberbullying](#)[Talking to Teens About Safe Internet Use](#)[Tips for Parents](#)[Tools and Downloads](#)[Contact MySpace/ParentCare](#)

myspace safety for parents & educators

WELCOME / MYSPACE BASICS

MySpace is the premier lifestyle portal for connecting with friends, discovering popular culture, and making a positive impact on the world. MySpace users find old friends and family members, plan their social lives, discover new music, promote charities and civic causes, and express themselves creatively on their MySpace pages. MySpace is a new mechanism of communication and self expression for the Internet generation.

Find out more by clicking on the topics listed on the left.

Why Teens Are on MySpace

Millions of people have created personal profiles on MySpace, but it is an activity that has resonated especially with adolescents. In fact, 61% of teenagers have a personal profile on a social networking site. Teens 14 and older use MySpace to connect with friends and find others that share similar interests. MySpace plays an important communication and social support role in teens' daily lives. They are using MySpace to express themselves, their thoughts, ideas, creativity, and opinions on politics, art, music and life. The site also provides a place for teens to discover and showcase their various talents, such as filmmaking, comedy and music.

[safety videos](#)[safety tips & settings](#)

MySpace Safety Section

- Direct access for Parents
- Safety tips and videos
- Section for teens and online safety
- Information publicly available and for your immediate use!



myspacesafety

safety home

for parents & educators

for teens

more resources

safety videos

safety tips & settings



safety videos



safety tips
& settings

FEATURED TIP

✓ Your profile and MySpace forums are public spaces

Don't forget that your profile and MySpace forums are public spaces. Don't post anything you wouldn't want the world to know (e.g., your phone number, address, IM screen names, or specific whereabouts).

[Get more safety tips...](#)



myspace.com™ safety & security

SAFETY HIGHLIGHTS

MySpace is a global lifestyle portal that reaches millions of people around the world. It's important to know that you—and each person on the site—play an important role in keeping the community safe.

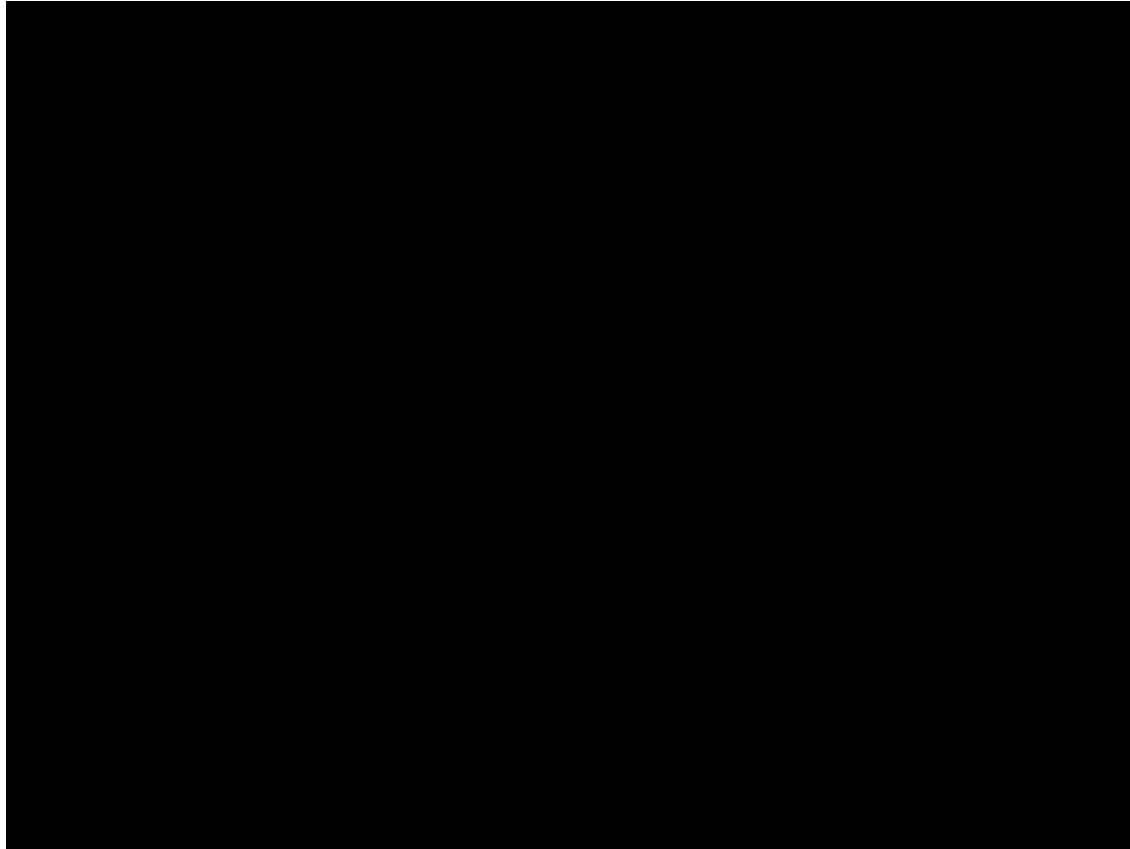
This site is dedicated to helping you learn how you can keep yourself and your family safe online, and on a lifestyle portal like MySpace. Throughout this site, you will find useful safety information, tips and resources to navigate online communities and to help teach your family and friends to do the same.

MySpace is steadfast in our commitment to keeping people safe online through unique safety features and technology, partnerships with safety organizations and law enforcement, and our support of new laws that will nurture the growth of online safety tools, education and research.



more safety & security resources

Don't Stop The Dialogue PSA



Questions? Comments?