

HQ, USF-I
CAMP VICTORY, IRAQ
150900CMAR10
ROUTINE [GREEN]

(U) **TAB H TO APPENDIX 13 TO ANNEX C (OPERATIONS)** TO USF-I OPERATIONS ORDER
10-01

(U) **CONOC COORDINATING INSTRUCTIONS**

(U) **REFERENCES:** SEE TAB A.

1. (U) **SITUATION:**

1.A. (U) **BACKGROUND.**

1.A.1. (U) OPERATIONS IN IRAQ REQUIRE PRIVATE SECURITY CONTRACTORS (PSCS) TO FULFILL A VARIETY OF IMPORTANT SECURITY FUNCTIONS FOR THE DEPARTMENT OF DEFENSE (DOD), DEPARTMENT OF STATE (DOS), AND OTHER ENTITIES OPERATING IN THE IRAQ THEATER OF OPERATIONS (ITO).

1.A.2. (U) UNITED STATES MISSION-IRAQ (USM-I) AND COMMERCIAL MOVEMENT DIVISION (CMD), 13 ESC, USF-I EMPLOY PSCS AS CONVOY ESCORT TEAMS (CET) AND TO CONDUCT PERSONAL SECURITY DETACHMENT (PSD) DUTIES. OTHER USF-I AND NON- USG ENTITIES EMPLOY PSCS TO PROTECT FIXED FACILITIES, PROVIDE SECURITY ESCORT, ORDNANCE DISPOSAL, AND OTHER SECURITY-RELATED FUNCTIONS.

1.A.3. (U) COMMAND RESPONSIBILITY FOR PSCS BEGINS WITH THE REQUIRING ACTIVITY WHICH CONTRACTS FOR AND ASSIGNS DAILY TASKS TO THE PSCS. COMMAND OVERSIGHT OF PSC ACTIVITIES IS CRITICAL TO ENSURING PSCS AS WELL AS CIVILIANS ARMED FOR PERSONAL PROTECTION ARE ADHERING TO ISSUED GUIDANCE, POLICIES AND PROCESSES.

2. (U) **MISSION:** NO CHANGE.

3. (U) **EXECUTION:**

3.A. (U) **COMMANDER'S INTENT.**

3.A.1. (U) **PURPOSE.** TO CONTROL, COORDINATE, AND TRACK MOVEMENT OF PRIVATE SECURITY CONTRACTORS (PSCS) CONDUCTING OPERATIONS IN USF-I BATTLESPACE.

3.A.2. (U) **KEY TASKS.**

3.A.2.A. (U) ESTABLISH USF-I USD CONTRACTOR OPERATIONS CELLS (CONOCS), INTEGRATED WITH AND REPORTING TO RESPECTIVE OPERATIONS CENTERS, IOT CONTROL, COORDINATE, AND TRACK PSC OPERATIONS IN USF-I BATTLESPACE.

3.A.2.B. (U) SUBJECT TO COORDINATION WITH THE RESPONSIBLE CONTRACTING OFFICER, COMMUNICATE TO AND SUSTAIN TRAINING WITH PSCS ON RULES FOR THE USE OF FORCE (RUF), LAW OF ARMED CONFLICT (LOAC), AND OTHER SPECIFIC POLICIES/PROCEDURES IOT PROPERLY INTEGRATE PSC OPERATIONS.

3.A.2.C. (U) MAINTAIN PSC MISSION COORDINATION PROCEDURES WITH THE REGIONAL SECURITY OFFICER (RSO) IN THE TACTICAL OPERATIONS CENTER (TOC) AT THE US EMBASSY BAGHDAD, AND THE CMD.

3.A.2.D. (U) MAINTAIN A METHOD TO APPROVE / DISAPPROVE PSC MOVEMENT REQUESTS AND PROVIDE VISIBILITY OF PSC OPERATIONS WITHIN EACH USD.

3.A.3. (U) **ENDSTATE.** USF-I PROVIDES APPROVAL FOR ALL PSC MOVEMENTS, COORDINATES QRF / MEDEVAC FOR, AND EFFECTIVELY CONTROLS, PSC OPERATIONS IN ITS BATTLESPACE.

3.B. (U) **CONCEPT OF OPERATIONS.**

3.B.1. (U) **GENERAL.** USF-I WILL ESTABLISH CONOCS AT ITS JOC AND DESIGNATED USDS. THE CONOCS WILL UTILIZE CONTRACTED PERSONNEL TO COORDINATE PSCS IN THE ITO. THE USF-I CONOC WILL REPORT DIRECTLY TO THE USF-I JOC CHOPS. DOD-CONTRACTED PSCS WILL BE REQUIRED TO REQUEST PERMISSION TO CONDUCT OPERATIONS IN THE USF-I BATTLESPACE. MISSION REQUESTS WILL BE APPROVED AT THE USD BY THE APPROPRIATE BATTLESPACE OWNER. PSC INCIDENT MANAGEMENT WILL BE CONTROLLED BY USF-I CONOC AND COORDINATED THROUGH USD CONOCS BY CMD, RSO TOC, AND PSC TOCS, AS REQUIRED.

3.C. (U) **TASKS TO SUBORDINATE UNITS AND STAFF:**

3.C.1. (U) **USD-N, USD-C, AND USD-S.**

3.C.1.A. (U) MAINTAIN DIVISION CONOC THAT IS INTEGRATED WITH THE RESPECTIVE DIVISION OPERATIONS CENTER (DOC). USDCONOCs SHALL OPERATE 24 HOURS DAILY YEAR ROUND, OR IN ACCORDANCE WITH THE HOURS REQUESTED BY THE USD THROUGH THE COR. TWO WATCHSTANDERS REQUIRE SPACE IN THE DOC, OR IMMEDIATE VICINITY THEREOF. USDS WILL PROVIDE TWO SHIFT SUPERVISORS OFFICE SPACE IN THE VICINITY OF THE DOC WITH TWO SIPR STATIONS, TWO NIPR STATIONS, TWO VOIP, TWO DSN PHONES AND A "99" LINE PHONE.

3.C.1.A.1 (U) PROVIDE QRF AND MEDEVAC SUPPORT WHEN AVAILABLE TO ALL PSCS, AS AVAILABLE, AND BPT CONDUCT THE FOLLOWING PROCEDURES DURING AN INCIDENT REQUIRING MILITARY SUPPORT:

3.C.1.A.2. (U) TAKE CHARGE OF THE SCENE UPON ARRIVAL WITH A POSITIVE RADIO OR VISUAL HANDOFF FROM THE PSC. THE IMMEDIATE PURPOSE OF THE QRF IS NORMALLY TO SUPPORT THE SAFE EXTRACTION OF THE PSC.

3.C.1.A.3. (U) BPT SECURE THE SCENE WHERE A SERIOUS INCIDENT OCCURS, TO THE EXTENT THAT THE SECURITY SITUATION PERMITS, IOT IDENTIFY INJURED PERSONNEL, FATALITIES, PROPERTY DAMAGE, AND PRESERVE THE ABILITY TO COLLECT EVIDENCE.

3.C.2. (U) ALL USD CONOCS WILL BE OVERSEEN BY A MILITARY OFFICER WHO WILL ALSO PERFORM DUTIES AS A CONTRACTING OFFICER TECHNICAL REPRESENTATIVE (COTR) IOT PROVIDE CONTRACT PERFORMANCE INPUT TO THE USF-I COR FOR CONTRACT MANAGEMENT PURPOSES. THE COTR WILL INTEGRATE THE CONOC INTO THE RESPECTIVE USD OPERATIONS PROCESS IOT ACCOMPLISH TASKS IN PARA 3.C.1.A. USDS WILL PROVIDE CONOC MILITARY OVERSIGHT NAME AND CONTACT INFORMATION TO USF-I CONOC COR WHEN REQUIRED AND UPON CHANGE; CONTACT ACOB FOR COR.

3.C.3. (U) **USD CONOCS WILL OVERSEE THE FOLLOWING TASKS:**

3.C.3.B.1. (U) RECEIVE MOVEMENT REQUESTS FROM USF-I CONOC AND DISSEMINATE TO BATTLESPACE OWNERS FOR APPROVAL AT THE APPROPRIATE LEVEL. PROVIDE POSITIVE CONFIRMATION OF MISSION APPROVAL/DISAPPROVAL TO THE USF-I CONOC AND PSCS.

3.C.3.B.2. (U) TRACK PSCS ENTERING, TRANSITING, AND DEPARTING DIVISION BATTLESPACE.

3.C.3.B.3. (U) COORDINATE QRF/MEDEVAC AND VEHILCE RECOVERY SUPPORT, AS AVAILABLE, UPON REQUEST BY PSC TOC, CMD, OR RSO TOC. AFTER RECEIVING AN INCIDENT ALERT FROM THE PSC TRANSPONDER SYSTEM, CONFIRM THE ALERT IS REAL AND NOT FALSE WITH APPROPRIATE COORDINATION CENTER OR PSC INVOLVED.

3.C.3.B.4. (U) REPORT PSC SERIOUS INCIDENT REPORTS (SIR) AND ALL OTHER ACTIVITIES IAW CURRENT USF-I REPORTING STANDARDS.

3.C.3.B.5. (U) PROVIDE COORDINATION AND CONTROL OF PSC MOVEMENT VIA VOICE, DATA, AND CHAT COMMUNICATIONS SYSTEMS TO INCLUDE CPOF, GCCS COP, SIPRNET, NIPRNET, TAPESTRY, BCS3, SVOIP, DSN, SATELLITE PHONE CAPABILITY, AND IRAQNA PHONE. A COMMERCIAL CHAT SYSTEM KNOWN AS SKYPE, BOTH AUDIO AND TEXT, IS REQUIRED IOT MAINTAIN COMMUNICATIONS WITH PSC TOCS. USF-I WILL PROVIDE IRAQNA PHONE AND SATELLITE CAPABILITIES TO EACH CONOC.

3.C.3.B.6. (U) COLLECT AND DEVELOP REPORTS AND PRODUCTS PERTAINING TO PSC OPERATIONS AS DIRECTED BY INSTRUCTION AND ACOB.

3.C.3.B.7. (U) COORDINATE WITH DIVISON STAFF TO MAINTAIN AWARENESS OF THREAT INFORMATION AND USF-I ACTIVITIES AFFECTING PSCS AND CONVOYS WITHIN THE AREA OF OPERATIONS (AO). WHEN APPROPRIATE, DISSEMINATE INFORMATION OR DIRECT MISSION CANCELLATION TO PSCS, RSO TOC, AND CMD IOT PREVENT INCIDENTS.

3.C.3.B.8. (U) SERVE AS SUBJECT MATTER EXPERT (SME) FOR DIVISION ON CAPABILITIES, LIMITATIONS, REQUIREMENTS, AND TTPS FOR PSCS.

3.C.3.B.9. (U) MAINTAINS VISIBILITY ON LAWS, POLICIES, AND FRAGOS REGARDING PSC OPERATIONS IN THE ITO.

3.C.4. (U) J2.

3.C.4.A. (U) BPT COORDINATE ISR SUPPORT FOR U.S. EMBASSY MOVEMENTS ICW MNDS/MNF. REQUESTS FOR SUPPORT WILL BE SUBMITTED AND PROCESSED THROUGH NORMAL CHANNELS.

3.C.4.B. (U) COORDINATE WITH USF-I CONOC IOT MAINTAIN A PROCESS TO RECEIVE SPOT REPORTS AND POST-MISSION INFORMATION FROM USG PSCS.

3.C.5. (U) J3.

3.C.5.A. (U) SERVE AS OVERALL LEAD AGENCY FOR ESTABLISHING USF-I CONTROL OVER PSCS OPERATING IN THE ITO.

3.C.5.B. (U) BPT COORDINATE DIRECTLY WITH RSO TOC ON DOS PSD MOVEMENTS AND PROVIDE RECOMMENDATIONS REGARDING THE MOVEMENT ADJUSTMENTS OR CANCELLATION BASED ON THE THREAT LEVELS ALONG SELECTED ROUTES OR DISPOSITION OF COALITION FORCES.

3.C.5.C. (U) BPT COORDINATE DIRECTLY WITH RSO TOC TO PROVIDE QRF, MEDEVAC, AND INTELLIGENCE, SURVEILLANCE, AND RECONNAISSANCE (ISR) SUPPORT FOR APPROVED U.S. EMBASSY MOVEMENTS TRANSITING OR OPERATING WITHIN THE DIVISION AO.

3.C.5.D. (U) BPT ASSIST IN CONDUCTING INVESTIGATIONS AND VISITS TO THE SCENE OF A SERIOUS INCIDENT IOT INTERVIEW WITNESSES AND COLLECT INFORMATION NECESSARY TO CONDUCT A PROPER INVESTIGATION.

3.C.6. (U) **ACOB**

3.C.6.A. (U) PROVIDE MILITARY OVERSIGHT FOR USF-I CONOC. ENSURE IT REMAINS CAPABLE OF CONTROLLING PSC MOVEMENTS WITHIN THE ITO.

3.C.6.B. (U) COORDINATE MILITARY OVERSIGHT FOR CONOCS AT THE USDS.

3.C.6.C. (U) PROVIDE MILITARY OVERSIGHT OF THE CIVILIAN ARMING PROGRAM.

3.C.6.D. (U) SUPERVISE OPERATIONAL PERFORMANCE OF USF-I CONOC. THE CONOC WILL PERFORM THE FOLLOWING TASKS:

3.C.6.D.1. (U) SCREEN FOR ACCURACY AND DISSEMINATE MOVEMENT REQUESTS TO USD/ CONOCS FOR APPROVAL AT THE APPROPRIATE LEVEL.

3.C.6.D.2. (U) MONITOR PSC MOVEMENTS THROUGHOUT THE ITO.

3.C.6.D.3. (U) BPT COORDINATE MILITARY SUPPORT AS AVAILABLE WITH APPROPRIATE USD/AFTER RECEIVING AN INCIDENT ALERT AND REQUIRED INFORMATION FROM THE RSO TOC, LMCC, OR PSC ELEMENT INVOLVED IN THE INCIDENT.

3.C.6.D.4. (U) RECEIVE AND DISSEMINATE INTELLIGENCE AND THREAT INFORMATION FROM USD/ CONOCS TO PSCS, RSO TOC, AND LMCC AS APPROPRIATE IN ORDER TO PREVENT INCIDENTS.

3.C.6.D.5. (U) PROVIDE COORDINATION AND CONTROL OF PSC MOVEMENT VIA VOICE, DATA, AND CHAT COMMUNICATIONS SYSTEMS TO INCLUDE CPOF, GCCS COP, SIPRNET, NIPRNET, TAPESTRY, BCS3, SVOIP, DSN, SATELLITE PHONE CAPABILITY, AND IRAQNA PHONE. A COMMERCIAL CHAT (SKYPE) REQUIREMENT IS REQUIRED IN ORDER TO MAINTAIN COMMUNICATIONS WITH PSC TOCS.

3.C.6.D.6. (U) IAW REF A, COLLECT, DEVELOP, AND FORWARD REPORTS AND PRODUCTS PERTAINING TO PSC OPERATIONS TO THE USF-I ARMED CONTRACTOR OVERSIGHT DIVISION (ACOD). MAINTAIN A PROCESS FOR COLLECTING STATISTICS ON PSC OPERATIONS AND INCIDENT TYPES.

3.C.6.D.7. (U) SERVE AS RESIDENT SUBJECT MATTER EXPERT (SME) FOR USF-I ON CAPABILITIES, LIMITATIONS, REQUIREMENTS, AND TTPS FOR PSCS.

3.C.6.D.8. (U) BPT COORDINATE AND ASSIST U.S. EMBASSY BAGHDAD REPRESENTATIVE PERSONNEL TO REVISIT THE SCENE OF A SERIOUS INCIDENT IN ORDER FOR THEM TO CONDUCT AN INVESTIGATION AND INTERVIEW WITNESSES.

3.C.6.D.9. (U) SUBMIT INITIAL/FINAL "SHOTS FIRED" SIRS TO J34 PROTECTION.

3.C.6.E. (U) LIMIT DISTRIBUTION OF CHIEF OF MISSION (COM) PERSONNEL MOVEMENTS, OR OTHER MOVEMENTS AS DESIGNATED BY U.S. EMBASSY BAGHDAD, TO ONLY U.S. PERSONNEL WITH A NEED TO KNOW, AND COORDINATE WITH RSO TOC TO ENSURE SUCH INFORMATION IS COMPARTMENTALIZED.

3.C.6.F. (U) REVIEW ALL DOS PSD MOVEMENTS AND PROVIDE RECOMMENDATIONS TO THE RSO TOC REGARDING MOVEMENT ALTERATIONS OR CANCELLATIONS BASED ON THE THREAT LEVELS ALONG SELECTED ROUTES OR DISPOSITION OF COALITION FORCES.

3.C.6.G. (U) REVIEW ALL DOD PSD MOVEMENTS AND DIRECT CANCELLATION OR ALTERATION BASED ON THE THREAT LEVELS ALONG SELECTED ROUTES OR DISPOSITION OF COALITION FORCES.

3.C.6.H. (U) COORDINATE WITH CMD TO RECEIVE THEIR LOGISTICS MOVEMENTS NOTIFICATIONS IOT PROCESS THROUGH THE APPROPRIATE BATTLESPACE OWNER.

3.C.6.I. (U) PROVIDE NECESSARY SUPPORT FOR A LIAISON OFFICER FROM THE RSO TOC, USM-I, FOR DUTY IN THE USF-I CONOC.

3.C.6.J. (U) CONTINUE TO PROVIDE A LIAISON OFFICER (IN THE GRADE OF E7 OR ABOVE) TO THE RSO TOC FOR COORDINATION CONCERNING U.S. EMBASSY MOVEMENTS, QRF, MEDEVAC, AND/OR INTELLIGENCE, SURVEILLANCE, AND RECONNAISSANCE (ISR) SUPPORT, AND FOR CONVOY REPORTS.

3.C.6.K. (U) MAINTAIN TWO SEATS IN THE JOC FOR CONOC PERSONNEL.

3.C.6.L. (U) IDENTIFY REPORTING REQUIREMENTS FOR USF-I CONOC DURING BATTLE DRILLS AND SHIFT CHANGE BRIEFS.

3.C.6.M. (U) PROVIDE A REPRESENTATIVE TO ATTEND THE QUARTERLY USF-I JOINT INCIDENT REVIEW BOARD (JIRB) IOT PROVIDE USF-I INPUT REGARDING PSC INCIDENTS.

3.D. (U) **COORDINATING INSTRUCTIONS.**

3.D.1. (U) USDS RETAIN AUTHORITY TO APPROVE/DISAPPROVE PSC MOVEMENTS. PSC MISSIONS SHOULD BE DISAPPROVED IF THE FOLLOWING CRITERIA EXIST:

3.D.1.A. (U) PSC OPERATION WOULD DIRECTLY INTERFERE WITH AN OPERATION.

3.D.1.B. (U) INTELLIGENCE AND TREND ANALYSIS INDICATES PSC MISSION IS UNSAFE.

3.D.1.C. (U) ROUTE CLOSURE.

3.D.2. (U) FOLLOWING APPROVAL/DISAPPROVAL, THE USD CONOC WILL INFORM USF-I, PSCS, AND CMD OF THE FINAL DECISION ON THEIR MISSIONS.

3.D.3. (U) ALL CHANGES TO DIVISION OPERATIONS PRIOR TO MISSION EXECUTION CAUSING A DISAPPROVAL OF A PREVIOUSLY APPROVED MOVEMENT MUST BE COORDINATED THROUGH THE CONOC SYSTEM IOT ALERT PSCS AND CMD TO RESCHEDULE THEIR MOVEMENT.

3.D.4. (U) ALL CHANGES TO PSC MOVEMENTS INSIDE THE 72-HOUR WINDOW MUST BE COORDINATED THROUGH THE CONOC SYSTEM IOT ALERT DOCS VIA THEIR CONOCS.

3.D.5. (U) ALL MSCS INITIATING FUTURE CONTRACTS FOR ARMED CONTRACTORS OR PSCS WILL INCLUDE MANDATORY CONTRACT LANGUAGE OUTLINED IN TAB A.

3.D.6. (U) ALL MSCS WITH EXISTING CONTRACTS FOR ARMED CONTRACTORS AND PSCS WILL MODIFY THE CONTRACTS IAW TAB A.

3.D.7. (U) ALL SUBORDINATE UNITS WILL REPORT TO THE SJA, USF-I, WITHIN 24 HOURS, ANY FELONY MISCONDUCT COMMITTED BY CIVILIANS ACCOMPANYING, SERVING WITH, OR EMPLOYED BY THE UNITED STATES ARMED FORCES OR EMPLOYED BY THE DEPARTMENT OF DEFENSE.

4. (U) **SERVICE SUPPORT:** CONOC CONTRACTORS RECEIVE ACCESS TO THE GYMNASIUM, DFAC, MWR, AND OTHER FACILITIES IAW PROVISIONS IN THEIR CONTRACT.

5. (U) **COMMAND AND SIGNAL:**

5.A. (U) **COMMAND.** NO CHANGE.

5.B. (U) **SIGNAL.** USF-I WILL PROVIDE CELL, SATELLITE PHONE, AND STAND-ALONE COMMERCIAL INTERNET CAPABILITY TO EACH CONOC.

5.B.1. (U) **POINT OF CONTACT.**

5.B.1.A. (U) POC IS USF-I J34 PROTECTION ARMED CONTRACTOR OVERSIGHT BRANCH(ACOB), SFC ANTHONY BUTTS, MNF-I-CJ3.ACOB@IRAQ.CENTCOM.MIL; DSN: 318-485-5703.

ACKNOWLEDGE:

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