HQ, USF-I CAMP VICTORY, IRAQ 150900CMAR10 ROUTINE [GREEN]

(U) TAB F TO APPENDIX 13 TO ANNEX C (OPERATIONS) TO USF-I OPERATIONS ORDER 10-01

(U) REQUIRED COMMUNICATIONS PROCEDURES IN SUPPORT OF ALL PRIVATE SECURITY CONTRACTORS OPERATING WITHIN IRAQ.

(U) REFERENCES. SEE TAB A.

1. (U) SITUATION.

1.A.(U) BACKGROUND. OPERATIONS IN IRAQ REQUIRE PRIVATE SECURITY CONTRACTORS (PSCS) TO FULFILL CRITICAL SECURITY FUNCTIONS FOR THE DEPARTMENT OF DEFENSE (DOD), DEPARTMENT OF STATE (DOS), AND OTHER ENTITIES OPERATING IN THE IRAQ. PSC FUNCTIONS TYPICALLY INCLUDE THE PROTECTION OF FIXED FACILITIES, CONVOYS, PERSONNEL, AND OTHER ASSETS.

1.B. (U)USF-I ESTABLISHED CONTRACTOR OPERATIONS CELLS (CONOCS) TO CONSOLIDATE BATTLESPACE COMMAND AND CONTROL (J2) OF UNITED STATES GOVERNMENT (USG) PRIVATE SECURITY CONTRACTORS (PSCS) AT THE USF-I AND USDS OPERATIONS CENTERS. THIS INFRASTRUCTURE ENABLES EFFECTIVE INTEGRATION OF PSC MOVEMENTS IN THE BATTLESPACE AND RESPONSIVE QRF AND MEDEVAC SUPPORT TO PSC TEAMS IN THE FIELD. USF-I HAS IDENTIFIED THE NEED FOR REQUIRED PROCEDURES FOR PSC INTERACTIONS WITH THE CONOCS TO ENABLE THE FULL EFFECTIVENESS OF THIS ESTABLISHED INFRASTRUCTURE.

2. (U) MISSION

2.A. (U) **PSC COORDINATION BY CLASS.** THIS TAB ESTABLISHES USF-I'S SYSTEM AND PROCEDURES FOR BATTLESPACE COMMAND AND CONTROL OF PSC MISSIONS IN IRAQ. USF-I AND USD CONOCS WILL PROVIDE THEIR RESPECTIVE BATTLESPACE OWNERS FULL INTEGRATION AND POSITIVE J2 OF PSCS MOVING IN THE BATTLESPACE AND WILL DIRECTLY COORDINATE EMERGENCY MILITARY SUPPORT FOR PSCS. ALL PSCS WILL BE EFFECTIVELY INTEGRATED INTO THE BATTLESPACE BY COORDINATING THEIR MOVEMENTS AND COMMUNICATING WITH THE CONOCS AS REQUIRED BY THIS TAB. THIS TAB ADDRESSES ONLY THOSE REQUIREMENTS NECESSARY FOR EFFECTIVE BATTLESPACE INTEGRATION OF PSC MOVEMENTS BY THE CONOCS AND OPERATIONS CENTERS. WHILE THIS TAB IS DIRECTIVE FOR USG PSCS, IT IS THE INTENT OF USF-I TO ENCOURAGE ALL PSCS TO ABIDE BY THESE PROCEDURES AND INFORM AUTHORITIES OF THEIR MOVEMENT. THERE ARE THREE CATEGORIES OF PSCS FOR PURPOSES OF MOVEMENT COORDINATION AND COMMUNICATIONS REQUIREMENTS:

2.A.1.(U) CLASS A - INCLUDES UNITED STATES GOVERNMENT (USG) DEPARTMENT OF STATE (DOS) TIER 1 PSCS OPERATING IN IRAQ WHO PROVIDE PROTECTIVE SECURITY SERVICES IN SUPPORT OF THE DOS CHIEF OF MISSION (COM). THESE PSCS OPERATE UNDER THE DIRECT OPERATIONAL, MANAGEMENT, AND CONTRACT OVERSIGHT OF THE BUREAU OF DIPLOMATIC SECURITY AND THE REGIONAL SECURITY OFFICE (RSO) IN BAGHDAD. THEY COORDINATE MOVEMENTS DIRECTLY WITH BATTLESPACE OWNERS OVER SECURE MILITARY COMMUNICATIONS NETWORKS.

2.A.2.(U) CLASS B -- INCLUDES ALL DOD PSCS AND TIER II DOS PSCS. TIER II DOS PSCS PROVIDE PROTECTIVE SECURITY SERVICES TO NON-COM PERSONNEL THAT ARE

WORKING FOR A DOS CONTRACTOR, SUB-CONTRACTOR, OR DOS-FUNDED PROGRAM. THEY SUBMIT MOVEMENT REQUESTS VIA A COMMERCIAL WEBSITE TO THE CONOC TO REQUEST AUTHORIZATION FOR MOVEMENTS FROM THE BATTLESPACE OWNER.

2.A.3.(U) CLASS C - INCLUDES PSCS OF USG PARTNERS, THE GOVERNMENT OF IRAQ (GOI), AND PRIVATE ORGANIZATION-CONTRACTED PSCS. NUMEROUS EMBASSIES, GOI MINISTRIES, AND PRIVATE ORGANIZATIONS INCLUDING INTERNATIONAL BUSINESSES AND MEDIA ORGANIZATIONS EMPLOYING PSCS SUBMIT MOVEMENT REQUESTS VIA A COMMERCIAL WEBSITE TO THE CONOC TO REQUEST AUTHORIZATION FOR MOVEMENTS FROM THE BATTLESPACE OWNER.

3. (U) EXECUTION

3.A. (U) PSC TOC COMMUNICATIONS WITH USF-I CONOC IS AS FOLLOWS:

3.A.1.(U) PSC TOCS COMMUNICATE WITH THE USF-I CONOC USING COMMERCIAL TELEPHONE FOR VOICE COMMUNICATIONS AND COMMERCIAL INFORMATION SYSTEMS FOR EMAIL AND CHAT COMMUNICATIONS.

3.A.2.(U) ROCOPS.COM IS USED FOR THE TRANSMISSION OF MOVEMENT REQUESTS TO THE USF-I CONOC. THE TRANSMISSION OF THE USD APPROVAL OR DISAPPROVAL OF THE REQUEST IS SENT TO THE PSC TOC VIA EMAIL.

3.A.3.(U) SKYPE CHAT IS USED FOR CHAT COMMUNICATIONS. SKYPE CHAT IS NOT AUTHORIZED ON ".MIL" NETWORKS AND WILL BE OPERATED SEPARATELY VIA COMMERCIAL INTERNET SERVICE PROVIDERS (ISPS). USF-I WILL PROVIDE A LOCAL ISP OR COORDINATE THE CONTRACT FOR CONOCS' LOCAL ISP AS WELL AS COMMERCIAL CELLULAR CAPABILITY AS REQUIRED.

3.A.4.(U) THE CMD TOC DOES NOT OPERATE IN LIEU OF A PSC TOC AND DOES NOT SATISFY THE REQUIREMENT OF A PSC TOC.

3.B. (U) PSC TEAMS COMMUNICATIONS WITH CONOCS IS AS FOLLOWS:

3.B.1.(U) THESE REQUIREMENTS APPLY TO ALL PSC TEAMS MOVING IN THE BATTLESPACE, INCLUDING CONVOY ESCORT TEAMS (CETS) AND PRIVATE SECURITY DETAILS (PSDS). THE USF-I AND USD CONOCS MONITOR, COORDINATE, AND TRACK PSC TEAM MOVEMENTS, MAINTAIN VISIBILITY OF ALL PSC MOVEMENTS IN ORDER TO COORDINATE MOVEMENT THROUGHOUT THE BATTLESPACE AND COORDINATE A RESPONSE IF A PSC TEAM REQUIRES QRF/MEDEVAC ASSISTANCE. RESPONSIBILITY FOR COORDINATING QRF/MEDEVAC RESIDES WITH THE USD CONOCS.

3.B.2.(U) PSC TEAMS WILL COORDINATE DIRECTLY WITH RESPECTIVE USD CONOCS FOR THE AREA IN WHICH THEY ARE OPERATING.

3.B.3.(U) PSCS WILL REGISTER A MINIMUM OF TWO (2) FUNCTIONAL TRANSPONDERS ON SEPARATE VEHICLES WITH A REFRESH RATE OF FOUR (4) MINUTES OR LESS AND AN EMERGENCY DISTRESS BEACON FOR EACH OPERATIONAL MISSION OR CONVOY. THE TRANSPONDERS WILL BE INPUT ON THE MRF AND TESTED TO ENSURE CONOC IS TRACKING BEFORE MOVEMENT. IF THE TRANSPONDER NETWORK IS DOWN, PSCS WILL MAKE CONTACT WITH CONOC VIA ALTERNATE COMMUNICATION MEANS EVERY 30 MINUTES WHILE A TEAM IS ON A MISSION. IF THERE IS AN INCIDENT, PSCS MUST MAKE CONTACT WITH THE CONOC AS SOON AS POSSIBLE.

3.B.4.(U) PSC TEAMS WILL USE COMMERCIAL CELLULAR TELEPHONES AND COMMERCIAL SATELLITE TELEPHONES PROVIDED BY THEIR COMPANY TO COMMUNICATE WITH USD CONOCS.

3.B.5.(U) MANY AREAS OF IRAQ LACK CELLULAR TELEPHONE COVERAGE PREVENTING CELLULAR PHONES FROM PROVIDING CONTINUOUS COMMUNICATIONS CAPABILITY. THEREFORE PSCS ARE REQUIRED TO OPERATE WITH TWO (2) SATELLITE PHONES PER CONVOY AND POSSESS THE NECESSARY ANTENNA AND BATTERIES TO SUSTAIN THE OPERATIONAL CAPABILITY THROUGHOUT THEIR MISSIONS.

3.B.6.(U) PSCS ARE REQUIRED TO OPERATE WITH TWO (2) VHF RADIOS PER CONVOY OPERATING WITHIN THE MILITARY FREQUENCY RANGE OF 30MHZ TO 88MHZ WITH A MINIMUM 3000 METER RANGE. THE RADIOS MUST BE COMPATIBLE WITH SINCGARS FIELDED TO THE U.S. ARMY. THE RADIOS WILL OPERATE IN THE SINGLE CHANNEL AND PLAIN TEXT MODE.

3.B.7.(U) THE CMD SHALL NOT BE USED AS AN INTERMEDIARY BETWEEN THE PSC IN DISTRESS AND THE CONOC.

3.C. (U) PSC MOVEMENT REQUESTS AND COORDINATION ARE AS FOLLOWS.

3.C.1. (U) SUBMIT MOVEMENT REQUESTS THROUGH WEBSITE (WWW.ROCOPS.COM) AT LEAST 72 HOURS PRIOR TO MOVEMENT TO ALLOW FOR PROPER COORDINATION. PSCS ASSOCIATED WITH RSO TOC AND CMD SHOULD UTILIZE EXISTING MOVEMENT REQUEST PROCEDURES FOR THOSE ORGANIZATIONS.

3.C.3. (U) ENSURE PSC OPERATIONS CENTER CONTACT INFORMATION IS PROVIDED TO USF-I CONOC AT USFIC3CONOC@IRAQ.CENTCOM.MIL.

3.C.4. (U) CONTACT RESPECTIVE USD CONOC AT REQUESTED MOVEMENT START TIME FOR FINAL COORDINATION AND AT MOVEMENT END TIME. PSCS CONDUCTING CONVOY MISSIONS WILL CONTACT CMD.

3.C.5. (U) DURING INCIDENTS, CONTACT THE CONOC WITH RESPONSIBILITY FOR THE AREA IN WHICH OPERATING. SUBMIT POST-INCIDENT REPORTS TO USF-I CONOC IAW TAB C OF THIS APPENDIX.

3.C.6. (U) CONDUCT OPERATIONS WITH A MINIMUM OF TWO (2) EMERGENCY TRANSPONDERS PER SET OR CET. IMMEDIATELY NOTIFY CONOC OF INCIDENTS BY ACTIVATING PANIC BUTTON. IF TRANSPONDERS ARE NOT WORKING, USE SATCOM PHONES AND THEN ANY OTHER ALTERNATE COMMUNICATION.

3.C.7. (U) MOVEMENT REQUESTS ON ROUTE IRISH BETWEEN THE IZ AND VICTORY BASE COMPLEX (VBC) DURING THE HOURS OF 0600-2100 WILL RECEIVE APPROVAL. ROUTE IRISH MOVEMENT IS NOT SUBJECT TO THE 72-HOUR REQUIREMENT ABOVE. HOWEVER, PSCS MUST SUBMIT A MOVEMENT REQUEST FOR EACH MOVE AS LEAST 24 HOURS PRIOR TO DEPARTURE. THIS WILL HELP ENABLE USF-I TO NOTIFY PSCS OF ANY ROUTE IRISH STATUS CHANGES. ANY MOVEMENT OFF ROUTE IRISH OR OUTSIDE THE TIME WINDOW REQUIRES A MOVEMENT REQUEST SUBMITTED 72 HOURS PRIOR.

3.C.8. (U) MOVEMENT ITINERARIES SHOULD ADHERE TO THE REQUEST FORM ON WWW.ROCOPS.COM AND INDICATE THE ROUTE FOR EACH MOVEMENT LEG. CONVOY MOVEMENT ITINERARIES WILL ADHERE TO THE CMD REQUEST FORM. MULTI-DAY MOVEMENT REQUESTS MUST INDICATE THE INDIVIDUAL DAILY MOVEMENT LEGS AND OVERNIGHT LOCATION. WHEN STATING ROUTES USE THE ROUTE NAME ONLY. DO NOT INDICATE WHETHER IT IS AN MSR OR ASR.

3.C.9. (U) BY SUBMITTING A MOVEMENT REQUEST FORM TO THE CONOC, ANY NON-DOD-CONTRACTED PSC IMPLICITLY AGREES TO ABIDE BY THE RULES AND GUIDANCE OF THIS PUBLICATION AND ITS REFERENCES. THIS INCLUDES PROVIDING ALL REQUIRED REPORTS/SIRS. USDS WILL PROVIDE QRF/MEDEVAC, AS AVAILABLE, TO PARTICIPATING PSCS.

3.C.10. (U) ANY MOVEMENT REQUEST OR AMENDMENT TO AN EXISTING MOVEMENT REQUEST THAT IS SUBMITTED TO THE CONOC INSIDE THE 72-HOUR WINDOW IS TO BE ACCOMPANIED BY A LETTER OF JUSTIFICATION (LOJ) FROM THE PSC COR, OR THE PSC COUNTRY/OPS MANAGER, STATING THE REASON FOR THE EXCEPTION. THE LOJ IS TO BE SENT IN A SEPARATE EMAIL TO <u>USFIC3CONOC@IRAQ.CENTCOM.MIL</u> ONCE THE MOVEMENT REQUEST HAS BEEN SUBMITTED.

3.C.11. (U) BLANKET MOVEMENT REQUESTS THAT ARE SUBMITTED FOR MISSIONS OVER A TIME PERIOD OF SEVEN (7) DAYS OR MORE WILL NOT BE PROCESSED.

3.D. (U) PSC TEAMS' COMMUNICATIONS DURING QRF/MEDEVAC IS AS FOLLOWS:

3.D.1.(U) IN THE EVENT OF AN INCIDENT, THE PSC TEAM INVOLVED IN THE INCIDENT SHALL NOTIFY THE CONOCS BY ACTIVATING THE EMERGENCY SATELLITE TRANSPONDER "PANIC BUTTON" AND USING SATCOM PHONES TO CONTACT THE USD CONOC DIRECTLY. ONLY AFTER POSITIVE CONTACT IS MADE WITH THE USD CONOC WILL THE PSC TEAM NOTIFY THEIR COMPANY TOC. USE OF A THIRD PARTY (E.G. CMD) AS INTERMEDIARY WILL ONLY SLOWDOWN ANY RESPONSE. THE EMERGENCY ACTIVATION OF THE TRANSPONDER WILL HIGHLIGHT THE VEHICLE IDENTITY AND LOCATION WHILE SIMULTANEOUSLY SOUNDING AN AUDIO ALERT ON THE COMMON OPERATING PICTURE (COP). THE USD CONOC WILL COORDINATE FOR QUICK RESPONSE FORCE (QRF) AND MEDICAL EVACUATION (MEDEVAC).

3.D.2.(U) THE FOLLOWING COMMUNICATIONS ASSETS ARE AVAILABLE FOR COORDINATING WITH QRF/MEDEVAC TEAMS ARRIVING ON THE SCENE:

PRIMARY:	VHF RADIO IN 30-88
	MHZ RANGE
ALTERNATE:	SATELLITE PHONES / CELL PHONES
CONTINGENCY:	VISUAL HAND AND ARM SIGNALS
EMERGENCY:	SMOKE / PANELS

3.D.3.(U) PSCS MAY USE VHF RADIOS IN ORDER TO COMMUNICATE WITH THE QRF/MEDEVAC. AT APPROXIMATELY 3000M THE QRF/MEDEVAC WILL COMMUNICATE WITH THE PSC TEAM AT THE INCIDENT SITE BY USING THE CALL SIGN INDICATED ON THE MRF/GTR FOR THAT MISSION. USD CONOCS WILL ENSURE THAT THE PSC CALL SIGN IS RECEIVED VIA THE NINE (9) LINE REPORT AND PASSED TO THE RESPONDING MILITARY FORMATION. THE ALLOCATED FREQUENCIES ARE THEATER WIDE AND CONSIST OF ONE (1) PRIMARY FREQUENCY AND ONE (1) ALTERNATE FREQUENCY. THESE FREQUENCIES WILL NOT CHANGE AND CAN BE OBTAINED ON WWW.ROCOPS.COM AND FOLLOWING THE LINK IDENTIFIED AS "CONTACT THE CONOC". COMMUNICATION WITH THE QRF/MEDEVAC CALL SIGN CAN ALSO BE CO-ORDINATED BY THE USD CONOCS VIA THE MIRC SYSTEM.

4. (U) SERVICE SUPPORT

5. (U) POC USF-I J34 PROTECTION ACOB VOIP: 485-5712, SVOIP: 241-8890.

ACKNOWLEDGE

ODIERNO GEN

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