



## A Multi-Agency Center (MAC)

- Planned through efforts of 2010 Security committee
  - Jointly chaired by FBI SAC, TAG
  - DHS appointed Federal Coordinator early (a +)
  - OCC coleads in WA State Patrol & Whatcom Co Sheriff
- Funding support of WA Congressional Delegation
- Sited in Bellingham, WA near airport

## Organized along ICS structure

- Operations/Planning/Logistics/Admin
- Federal Coordinator linked to national Executives
- LNOs comprised largest group
- CoLeads developed Operations Manual





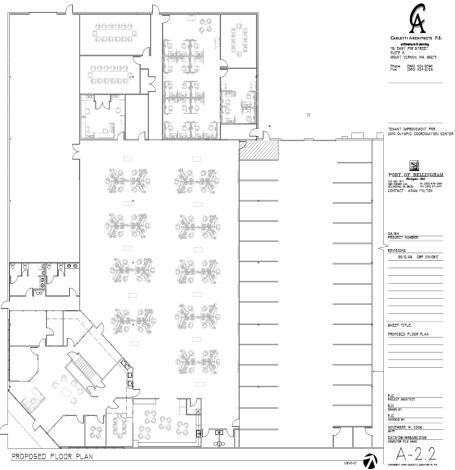
# **OCC Operations**

## Facilities

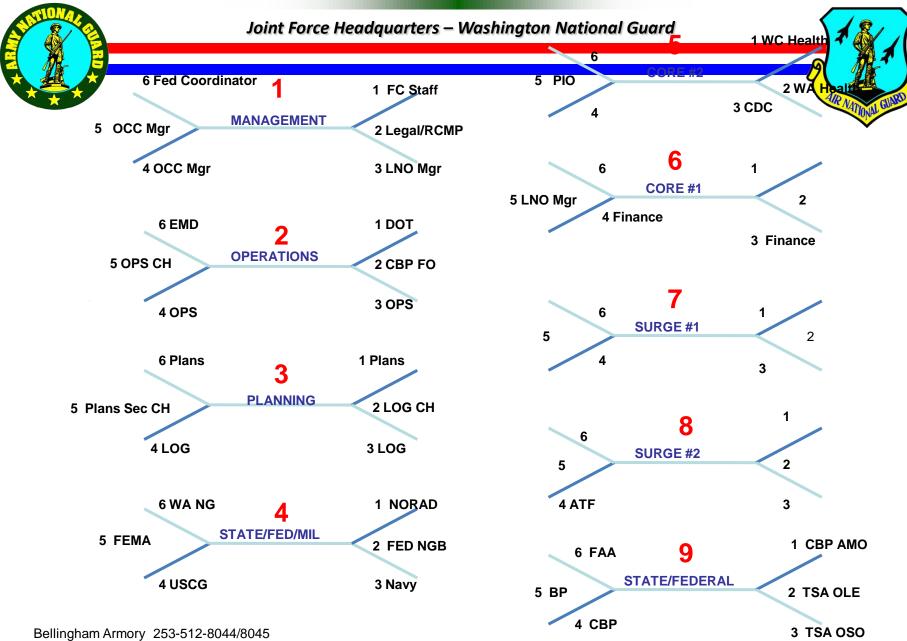
- Outside offices for Whatcom EOC and Security
- Large open 'bullpen' for most participants
  - Open 'POD" arrangement
  - 3 projectors for news, shift change slides, etc
  - Situation Awareness displays
- Secure area for reciept/analysis of sensitive info
- FBI mobile SCIF provided connectivity for LES
- 2 conference rooms with phones/internet/projectors
- LNOs from federal, state and local agencies



**Coordination Center Lavout** 



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## **OCC AGENCY LIASION STATUS**

| Agency      | Status         | Agency     | Status    |
|-------------|----------------|------------|-----------|
| USCG        |                | NC-IEB     |           |
| NGB         |                | CBP OPS    |           |
| WNG         |                | CBP A/M    |           |
| TSA         |                | FEMA       |           |
| DIA         |                | DOS        |           |
| ATF         |                | NC-ARNORTH | ı 🗆       |
| Whatcom Hea | alth $\square$ | ICE        |           |
| RCMP        |                | CDC        |           |
| □ N         | ot Activated   | On Call    | Activated |





## **OCC AGENCY LIASION STATUS**

| Agency    | Sta           | ıtus | Agency    |      |           | Status |
|-----------|---------------|------|-----------|------|-----------|--------|
| FCC       |               |      | Whatcom   | EO   |           |        |
| FAA       |               |      | Bellingha | m P[ | )         |        |
| AMTRAK    |               |      |           |      |           |        |
| NGA       |               |      |           |      |           |        |
| DSSS      |               |      |           |      |           |        |
| NAVY      |               |      |           |      |           |        |
| ATF       |               |      |           |      |           |        |
| WA HEALTH | 4             |      |           |      |           |        |
|           | Not Activated |      | On Call   |      | Activated |        |







# OCC Operations, cont.

## Shared systems

- Principal tracker Web EOC
  - WA EOC support to stand up and adminster
- Local Exchange server installed and supported
- Common Operating Picture
- Internet access for reachback to LNO's 'home'
- Informal 'across the pod' conversations

## Secure sharing

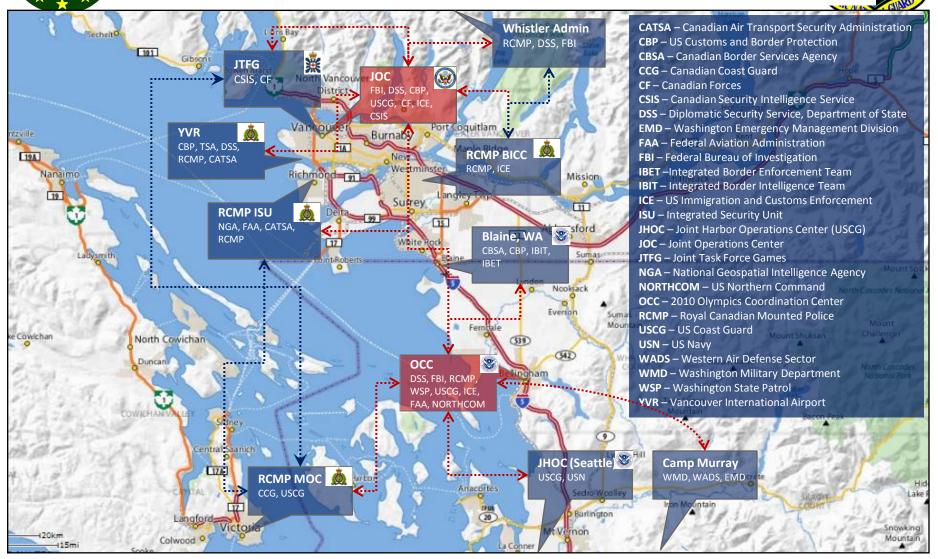
- LNOs from FBI, Fusion Center, TSA and CBP in secure area
- Briefings on floor for developing situations
- FBI assisted other agencies access to their own systems



# Joint Force Headquarters – Washington National Guard 2010 Winter Olympics

## Communication and Staffing Nodes









# **Operational Review**

- The system was not stressed by real world events
  - Had some players not commonly working in the MAC environment (ICE)
  - As a 'new' entity, implementation within ICS likely go thru growth phase
  - Information generally shared; but this was easy at low activity level
  - Logistical coordination with local jurisdictions untested
- We did not exercise during the Olympics
- There were multiple high-level coordination centers
  - Had we gone to level 3-4 operation, may have needed to coord with DoS JOC, JTF Games, ISU in Richmond, NG JOC, WA EOC & others
- Huge visitor traffic
  - Needed our own local tranportation
- Situational sharing of data a newer concept
  - Agencies have a lot of data but what can be shared? How? With whom? When?
  - Made strides in acquiring some data streams & need bandwidth!