

**FINANCIAL CRIMES CONTACTS LIST – November2010**

*(Distribution: LEOs only)*

Send updates/corrections to: Paul Libassi, Investigator, San Diego County DA's Office  
[paul.libassi@sdcca.org](mailto:paul.libassi@sdcca.org) 619-531-4349

**Absolute Software Corporation**

(Responsible for tracing all LoJack installed property from Cricket)  
Grant Rainsley 604-485-4535 Pager: 866-831-4115 [grainsley@absolute.com](mailto:grainsley@absolute.com)

**ACC Capital Holdings Corporation** (Holding company for Argent Mortgage, Ameriquest)

Diane Tiberend, General Counsel 714-347-4799 x12271  
Loan Origination files: Julie Ryan 714-347-4799 x12202  
Search warrant: Argent Mortgage Company c/o ACC Capital Holdings Corporation  
1100 Town & Country Rd., Suite 1200, Orange, CA 92868  
Testimony re: underwriting: Stephen Newcomb is the expert on Argent policies. Can be reached thru Ryan.  
Send subpoena to search warrant address for body.

**ADP**

Dolly Molina, Loss Prevention Manager 909-971-5748 [dolly\\_molina@adp.com](mailto:dolly_molina@adp.com)

**American Capital Corporation** (dba: American Capital, Inc)

2121 Rosecrans Avenue, 6th Floor, El Segundo, CA 90245 [www.acbnonline.com](http://www.acbnonline.com)  
Send SW to: Jacqui Withers, Assistant Vice President  
310-252-7243 fax: 310-524-0817 [jwithers@acbnonline.com](mailto:jwithers@acbnonline.com)

**ACE-INA Insurance**

P.O. Box 1000, 510 Walnut St. – WB04A, Philadelphia, PA 19106  
Investigator Jack Keenan 215-640-1405 fax 215-640-5489 [jack.keenan@ace-ina.com](mailto:jack.keenan@ace-ina.com)

**Accredited Home Lenders**

9915 Mira Mesa Blvd., Ste. 100, San Diego, CA 92131 *Company in Chapter 11 BK.*  
Paralegal Robert Dooley 858-805-6193 fax: 858-805-6239 (Fax sub or sw to Dooley)  
Treasurer: Dave Osborn Cell 858-663-2041

**ADP**

Automatic Data Processing, Inc, Legal Department, Attn: Alice Quinn, 1 ADP Blvd., Roseland, NJ 07068  
CA Agent for Service of Process: National Registered Agents, Inc., 2875 Michelle Dr., Ste 100, Irvine, CA 92606  
Alyson Tiegel 973-974-7905 [Alyson\\_Tiegel@ADP.com](mailto:Alyson_Tiegel@ADP.com)

**Advanta Bank Corp**

Fraud Unit: 866-410-4856  
SW: Advanta, Attn: Pam Strenck, P.O. Box 8088, Philadelphia, PA 19101-8088

**Aeromexico**

3663 North Sam Houston Parkway East, Suite 500, Houston, TX 77032  
Tel: 281-372-3465 Fax: 281-219-1626

**AIG**

Insurance Fraud Supervisor Ken Coleman 623-975-2404  
SoCal Fraud Investigator Jim Harriger 562-425-1094 Fax: 562-496-2349  
[jim.harriger@aig.com](mailto:jim.harriger@aig.com) P.O. Box 781, Lakewood, CA 90714

**Airborne Express**

619/358-1252  
Greg Trinkaus 619/293-7860 fax 619/293-3208

**Airline Reporting Corporation**

Field Investigations & Fraud Prevention  
4100 North Fairfax Dr., Ste. 600, Arlington, VA 22203-1629 [www.arccorp.com](http://www.arccorp.com)  
Tel: (703) 816-8147 Fax: (703) 816-8138 [fifp@arccorp.com](mailto:fifp@arccorp.com)  
COMPASS database has 39 mos of passenger ticket info from US travel agents and on-line bookings..  
Charges \$35 per search. Fax in request with reason. Use ARC credit card authorization form.

**Air New Zealand**

Level 9, Suite 900, 1960 E. Grand Avenue, El Segundo, CA 90256 310-648-7131 Attn: Lynair Beilson

**Air Pacific**

6080 Center Drive, Suite 490, Los Angeles, CA 90045

(310) 568-8676

Fax: (310) 568-8677

Attn: Richard Yamashita, Airport Manager

**Alamo/National Car Rental**

<http://www.carrentalsecurity.com>

**Alaska Airlines**

Search warrants: 19300 International Blvd., Seattle, WA 98188

Tel: (206) 433-3200

Attn: General Counsel; Keith Loveless

Karen Connelly

206/988-9466

**Altura Credit Union**

2847 Campus Parkway, Riverside, CA

Carole Hernandez

951-571-5180

Fax: 951-571-5884

**Albertson's**

Gift cards: Leon Boeglin cell 760-815-3317 fax 760-633-1875

**Alliance Title Company, Inc. (Out of Business)**

Alliance Title hotline: 925-249-2819 - Records destroyed Summer 2009 per court order

Very limited information may be available via search warrant to:

1st American Title, Attn: Kim Davis, One 1st American Way, Santa Ana, CA 92707

714-250-3212

[KimDavis@firstam.com](mailto:KimDavis@firstam.com)

**Ally Bank (formerly GMAC)**

Michael O'Neill, Fraud Manager

215- 734-5966

[michael.oneill@macbank.com](mailto:michael.oneill@macbank.com)

1100 Virginia Drive, MC: 190-FTW-I15, Ft. Washington, PA 19034 USA

(formerly GMAC Mortgages)

Bryan Mayhew 704-444-4777

fax 704-444-4574

[Bryan.Mayhew@ally.com](mailto:Bryan.Mayhew@ally.com)

**Amazon.com** (also Amazon.co.uk & Target.com)

LE contact: 206-266-1722

SW/Subs: Ph: 206-266-0917

Address sw or subs to Amazon.com, Inc.

Will accept by fax to 206-266-7010, emailed to [subpoena@amazon.com](mailto:subpoena@amazon.com), or mailed to their registered agent

at the following address: CSC, 6500 Harbour Heights Parkway Ste 400, Mukilteo, WA 98275

You can also send your request to preserve records to that same email address.

Normal turnaround time for handling subpoena requests is about ten working days.

**America West (see US Airways)****American Airlines**

P.O. Box 619616-MD5675, Dallas-Fort Worth Airport, Dallas, TX 75261-9616

Attn: Lisa Magdaleno, Corporate Security

**American Bank**

4800 Montgomery Lane, 10th Floor, Bethesda, MD 20814

301-572-3740

SW: Mike Scully

American Bank Operations Center, 9001 Edmonston Rd., Ste 100, Greenbelt, MD 20770 301-572-3740

**American Express**

888 S. Figueroa Street, Suite 1770, Los Angeles, CA 90017 Ph: 866-375-3684

Victims call: 800-528-4800

Investigator Russ Young 213-996-4281

Gwen Rodgers-Lee [gwen.z.rogers-lee@aexp.com](mailto:gwen.z.rogers-lee@aexp.com)

AMEX Gift cards (Issued by AMEX - licensed to over 2000 retailers)

Kim Beckley 208-395-6085

Search Warrants: American Express Cards, Custodian of Records, 43 Butterfield Circle, El Paso, Texas 79906  
Attn: Subpoena Compliance (Mail... do not fax)

**American Red Cross**

Stasha Place 619/542-7604

**America Online Legal Department** (see ISPs)

Compliance & Investigations

Karen Vukson 703-265-1216 fax 703-265-2305

**Ameritrade**

David Zeam 402/970-5684 fax 402/970-5518

**Amico**

Credit cards – see Citigroup – Tony Perez

**Amtrak Police** 800-331-0008

Los Angeles 213-683-6824

**Anaheim Police Department**

J. Robinson 714-765 1952 [jrobinson@ahaheim.net](mailto:jrobinson@ahaheim.net)

**Ancestry.com, Inc.**

Corporate: 360 West 4800 North, Provo, UT 84604 801-705-7000

San Francisco Office: 501 2nd St., Ste. 130, San Francisco, CA 94107

Fraud Investigations: 800-440-8650

SW: List corporate address. Will accept via email to: [jmunson@ancestry.com](mailto:jmunson@ancestry.com) or [sclose@ancestry.com](mailto:sclose@ancestry.com)

**Apple Computer**

Corporate Security, 1 Infinite Loop Cupertino, CA 95014

Ira Haynes - Senior Investigator, 1030 E. El Camino Real Sunnyvale, CA 94087

408-974-2351 Fax 408 255 5917 [ira\\_haynes@apple.com](mailto:ira_haynes@apple.com)

Search Warrant contact:

Stan Flemister, Apple Litigation Group, 1 Infinite Loop, M/S 3-SU, Cupertino, CA 95014-2084

[flemister@apple.com](mailto:flemister@apple.com) 408-862-7063 Fax: 408- 974-9316

Javier Suarez, Regional LPM, Apple Retail Stores

[jsuarez@apple.com](mailto:jsuarez@apple.com) cell: 630-338-9434 office: 813-412-5703

Steve Smith, Apple Inc. / Apple Retail Stores, Regional Loss Prevention Manager

300 Spring Mountain Rd Cross Roads, TX 76227 940-390-0368 [steve\\_smith@apple.com](mailto:steve_smith@apple.com)

Law Enforcement Support Fax 512-674-2275

(They may accept requests via fax on department letterhead.)

**Applied Bank**

SW: Applied Bank, Attn: Legal Department, 601 Delaware Ave., Wilmington, DE 19801 fax: 302-467-4994

**Arco/BP Security**

Stan Embry (Ret. LAPD) 323-737-3650 Desk 805-432-7207 Cell

**Argent Mortgage Co. & Ameriquest** (see ACC Holding Corp.)

CitiResidential bought some assets/loans.

ACC Capital Holdings is the parent company and retained liabilities

**Aria/Providian** (now Chase)

**Arizona Dept of Transportation**

Motor Vehicle Div. – Investigations 602/938-4425 fax 602/938-7086

13021 N. 7th Street, PO Box 2100 Mail Drop 504M, Phoenix AZ 85001-2100

Records Unit 602/712-8866 fax: 602/712-8872

Detective Paul Deem 602-712-6298 [pdeem@azdot.gov](mailto:pdeem@azdot.gov)

**AT&T** (see also Cingular)

Emergency 800/275-0014

**Legal Process**

SBC Security & Court Order Bureau (816) 275-8972

For subscriber information, toll call info (business records) send warrant to:

AT&T Custodian of Records, 208 S. Akard, 10th Floor, Dallas, TX 75202

Fax SW to 248-552-1793 Ph: 800-291-4952 or 214-464-8331

[SBCSUBPOENA@TXMAIL.SBC.COM](mailto:SBCSUBPOENA@TXMAIL.SBC.COM)

Manager: Tenia Griggers 214-268-8700

For pen registers, traps & traces, full audio orders, etc. send warrant to:

SBC, 500 E. 8th #1302, Kansas City, MO 64106

Investigator Pam Tyler 714- 741-1440

Investigator Mark Topance, Corporate Fraud Management, San Ramon , CA [mt1581@sbc.com](mailto:mt1581@sbc.com) 925-824-9308

Toni Robinson 310-217-7852

Toni Lenhart 310-217-7854

Buck Carter 858-320-5520

Court orders: Lily Creeks 925/543-8054

To check number you are calling from: (800) 692-6447 tone- 220

**ATT Internet Services**

Search Warrants: 210-351-3216 fax 707-435 6409

**ATT Network Fraud Investigations**

800-337-5373; Option 3

**AT&T Mobility**

Fraud Team 800-635-6840

SW: AT&T, 11760 US Highway 1, North Palm Beach, Florida 33408 fax: 888-938-4715

**Aurora Loan Services, LLC**

10350 Park Meadows Dr., Littleton, CO 80124

REO Department: Cheryl Wilson 720-945-4625 [cheryl.wilson@aurorabankfsb.com](mailto:cheryl.wilson@aurorabankfsb.com)

SIU Adrian Conlin 720-945-3835 [adrian.conlin@aurorabankfsb.com](mailto:adrian.conlin@aurorabankfsb.com)

"Nicole" Mi Young Kim, Sr. Counsel, Legal Dept. 720- 945-3217 fax 720- 945-3081

[nicole.kim@aurorabankfsb.com](mailto:nicole.kim@aurorabankfsb.com)

SW: Aurora Loan Service, LLC, Attn: Lynette Spohn, 10350 Park Meadows Dr., Littleton, CO 80124

CA Agent for Service of Process: CSC – Lawyers Incorporating Service

PO Box 526036, Sacramento, CA 95852-6036

**Auto Zone Loss Prevention**

225 Broadway Ave, Chula Vista, CA 91910

Octavio Jara 619/425-9319 fax 619/425-7555 VM 901/495-7555

**Autotrader.com**

13920 SE Eastgate Way Ste 200, Bellevue, WA 98005 866- 469-7920 Fax 425-748-0603

Corporate Affairs fax: 866-535-8040

**Avis Rent-a-Car (also PV Holding Corp)** (see <http://www.carrentalsecurity.com>)

**Bank of America**

Law Enforcement Assistance 800-900-9044 [lawenforcementrequests@bankofamerica.com](mailto:lawenforcementrequests@bankofamerica.com)

Search warrants - *Serve on a local branch using local address*

Summons and Subpoenas, Mail code CA9-705-05-19,

1000 West Temple St., 5<sup>th</sup> Floor, Los Angeles, CA 90012 213-580-0701 fax: 415-796-5924

Credit Cards:

FIA Card Services, N.A.

Attn: Custodian of Records, AZ9-502-02-04, 1825 E. Buckeye Rd., Phoenix, AZ 85034

602-464-1188

Biju Panicker [biju.panicker@bankofamerica.com](mailto:biju.panicker@bankofamerica.com) 800-616-3245 x4258 602-597-4258

Sandi Hampton, Card Investigative Services Manager

302-458-0959 Fax 302-458-0543

[sandi.hampton@bankofamerica.com](mailto:sandi.hampton@bankofamerica.com)

Linda Carousa 714-792-6775

Versateller 415-436-4234  
Physical Security: Tony Pouyanow 206-358-0328  
James (Jim) P. Smith 805-520-5089 or 805-520-5089 fax 805-306-7092  
Voicemail Address 805-520-5089 [james.p.smith@bankofamerica.com](mailto:james.p.smith@bankofamerica.com)

**Fraud Investigators:**

(San Diego) Amy Tran 619-744-3201 [amy.tran@bankofamerica.com](mailto:amy.tran@bankofamerica.com)  
(Skimming Cases) Barbara Riblet, CA9-702-04-02, 101 South Marango, Pasadena CA  
626-599-8476 fax 626/599-7625 [barbara.l.riblet@bankofamerica.com](mailto:barbara.l.riblet@bankofamerica.com)  
Keith Wombel 980-386-3957

Real Estate Group: 213-345-7380

Legal Department: Karina Buitrago 818-223-5390

Real Estate Loans: 716-635-2364

Loss Mitigation/Estimates:

LP-Risk Management-FW, 7105 Corporate Dr., Mail Code: TX2-981-02-01, Plano, TX 75024  
Ph: 972-526-6350 [brandon.young@bankofamerica.com](mailto:brandon.young@bankofamerica.com)

San Diego Contact: Tom Hughes, Investigator, Mortgage Fraud Investigations

Mail Code: CA0-915-04-01, 1455 Frazee Road, Ste. 420, San Diego, CA 92108

Cell: 213-706-5212 Ph: 619-542-8906 [tom.hughes@bankofamerica.com](mailto:tom.hughes@bankofamerica.com)

Corporate Real Estate: 213-240-3413

Commercial Products – Pauline 661-222-2578 213-345-9000

Texas-based cashier's checks 888-217-4038

Net Teller – Dave Winhouse 417-235-6652

(Canadian company that you have to write a search warrant for if you want internet electronic deposit or withdrawal information from Bank of America.)

**Bank of New York - Mellon Bank**

Security: Dan McGartland 412-234-6019 [daniel.mcgartland@bnymellon.com](mailto:daniel.mcgartland@bnymellon.com)

Subpoenas: Mellon Bank, c/o Marcia Street, #2 Bethesda – Metro Center, Suite 200, Bethesda, MD 20814

**Bank One (now Chase)**

**Bank of the West**

Corporate Security, 4501 E. La Palma Ave., Mail Code SC-667-01-A, Anaheim, CA 92807

Security 925-926-1445

Clayton Manning – Sr. Investigator - Corporate Security 949-622-0525 [Clayton.Manning@bankofthewest.com](mailto:Clayton.Manning@bankofthewest.com)

Hayley McCormick, Investigator, 701 E. First Street Tustin, CA 92780

714-777-5703 [hayley.mccormick@bankofthwest.com](mailto:hayley.mccormick@bankofthwest.com)

Search Warrants: Legal Processing Dept., 13505 California St., Omaha, NE 68154

**Barclay Bank**

Investigations: Fax 866-836-6378

**Barona Indian Reservation**

619-443-2300

**BB&T Bank**

Investigator Matt Lemke 703-293-3730

Investigator Roby Wilson 703-293-3732 fax: 703-218-3655

Investigator Debbie Godwin 252-246-3508

SW: Patty Williams, P.O. Box 1489, Lumberton, NC 28359 910-272-4229 fax: 910-272-2723

**BBVA Compass Bank** (formerly Guaranty Bank)

12475 Rancho Bernardo Rd., San Diego, CA 92128 858-451-0760

Main Line: 800-239-2265

Legal Operations Support 888-614-2677

Kathy Roney, Southern CA Regional Fraud Investigator 951-791-9237

Fax 951-791-9263

[kathy.roney@bbvacompass.com](mailto:kathy.roney@bbvacompass.com)

**Bed Bath & Beyond**

Loss Prevention: Pete Kim cell 714-624-3622

**Best Buy**

Fraud Investigator Angela Cross [Angela.Cross@bestbuy.com](mailto:Angela.Cross@bestbuy.com) 612-291-9206 Fax 612-291-9200

**Big Lots**

Christi Piccioni Senior Analyst, Loss Prevention 614- 278-6955

**Bloomington** 800/884-9168 fax 513/573-2148

**BlueCross of CA**

SIU Investigator Harry Godfrey 818-234-3452  
Michigan: Investigator David Castelein 248-514-0385 [DCastelein@bcbsm.com](mailto:DCastelein@bcbsm.com)

**BMW Financial**

Peter Petros (deals w/repossessing cars financed thru BMW) 800-398-3939 x 2594 614-718-2594

**BP/Amoco credit cards – See Chase**

**BP/Arco Security**

Stan Embry (Ret. LAPD) 323-737-3650 Desk 805-432-7207 Cell

**British Airways**

Corporate Offices, 75-20 Astoria Blvd., Jackson Heights, NY 11550 800- 247-9297 Fax: 347- 418-7395

**Budget Rent-a-Car** (see <http://www.carrentalsecurity.com>)

**CATCH Team** (County MS C020)

330 W. Broadway, Suite 1020, San Diego, CA 92101 619 619-531-3660 fax 858-715-2366  
Cynthia Sjoquist (Riverside SO) [csjoquist@catchteam.org](mailto:csjoquist@catchteam.org) 909-774-3052 fax: 909-774-3001  
SDPD Detective Dennis Nickell 858-737-7182 [dnickell@pd.sandiego.gov](mailto:dnickell@pd.sandiego.gov)  
Carlsbad PD Det. Loran Bailey 858-565-3318 [lbailey@catchteam.org](mailto:lbailey@catchteam.org)

**Cabrillo Credit Union**

Dawn Davidson 858-547-7400 x547 [ddavidson@cabrillocu.com](mailto:ddavidson@cabrillocu.com)

**California State Agencies:**

Licensee searches: [http://www2.dca.ca.gov/pls/wllpub/wllquery\\$.startup](http://www2.dca.ca.gov/pls/wllpub/wllquery$.startup)

**Alcoholic Beverage Control**

1350 Front Street, Rm. 5056, San Diego CA 92101 619-525-4064 fax 619-231-1171  
Jennifer Hill (Supervisor) 619-525-4602 [jennifer.hill@abc.ca.gov](mailto:jennifer.hill@abc.ca.gov)  
334 Via Vera Cruz #204, San Marcos, CA 92078 760-471-4237 fax 760-471-6142

**Attorney General**

Special Crimes Unit: DAG Tawnya Boulan (Assigned to CATCH) 619-531-3660 [tawnya.boulan@doj.ca.gov](mailto:tawnya.boulan@doj.ca.gov)  
Belinda Johns, Senior Asst Attorney General, 455 Golden Gate Ave., Ste 11000, San Francisco, CA 94102  
415-703-1120 [Belinda.Johns@doj.ca.gov](mailto:Belinda.Johns@doj.ca.gov)

**Board of Equalization**

Investigations Division, 450 N St., MIC 42, PO Box 942879, Sacramento, CA 94279-0042  
Inv. Tammie Jennings 916-324-2826 fax: 916-324-1578 [tammie.tessier-jennings@boe.ca.gov](mailto:tammie.tessier-jennings@boe.ca.gov)  
Noh Chang [chang\\_noh@boe.ca.gov](mailto:chang_noh@boe.ca.gov) 562-466-1522

**Board of Professional Civil Engineers and Land Surveyors** (Division of DCA)

916-263-2222

**Bureau of Automotive Repair**

Enforcement Division, 1310 Union Plaza Ct., Ste 100, Oceanside, CA 92054

**Bureau of Gambling Control**

Compliance and Enforcement Section, 9425 Chesapeake Dr., San Diego, CA 92123  
SA Mark Michel 858-268-5469 fax 858-268-5455 [Mark.Michel@doj.ca.gov](mailto:Mark.Michel@doj.ca.gov)

**Bureau of Investigation and Intelligence**  
9425 Chesapeake Drive, San Diego, CA 92123

**Bureau of Medi-Cal Fraud & Elder Abuse**  
110 West A. St., Ste 1100, San Diego, CA 92101 fax 619-688-4200  
PO Box 85266, San Diego, CA 92186  
SA Craig Eastep 619-688-6117 [Craig.Eastep@doj.ca.gov](mailto:Craig.Eastep@doj.ca.gov)

**Bureau of Narcotics Enforcement (BNE)**  
9425 Chesapeake Dr., San Diego, CA 92123-1302 858-268-5300 fax 858-268-5353

**Consumer Affairs**  
Investigations Division – San Diego 858-637-7120

**Contractors State Licensing Board**  
5280 Carroll Canyon Rd., Ste. 250, San Diego, CA 92121  
Vicki Moore 858-455-7184  
Kim Clayton 858-395-9301  
Records Certification Unit (Sacramento) Fax: 916-255-3971  
9821 Business Park Drive, Sacramento, CA 95827 800-321-CSLB  
Tatiana Leone, Investigator  
Inv. Roger Hayes – on temp assignment to SDDA Elder Abuse cell 858-344-1153 [roger.hayes@sdcda.org](mailto:roger.hayes@sdcda.org)

**Controller's Office** [www.sco.ca.gov](http://www.sco.ca.gov)  
Kathy Pesut 916-445-4604 fax 916-445-5759

**Dental Board**  
Nick Scinocca 714-231-6999 [Nick\\_Scinocca@dca.ca.gov](mailto:Nick_Scinocca@dca.ca.gov)

**Department of Corporations** (CA's version of the SEC)  
Enforcement Division, 1515 K St., Ste 200, Sacramento, CA 95814 916-322-2050 fax 916-445-6985  
San Diego Office: 1350 Front St., Room 2034, San Diego, CA 92101-3697 619-525-4233

Sean M. Rooney [SROONEY@corp.ca.gov](mailto:SROONEY@corp.ca.gov)  
Senior Corporations Counsel, Enforcement Division, California Department of Corporations  
320 West 4th Street, Suite 750, Los Angeles, CA 90013 213-576-7613

**Department of Corrections & Rehabilitation**  
Receiver's Point of Contact – Johnny Hui 916-324-8047 [Johnny.Hui@cdcr.ca.gov](mailto:Johnny.Hui@cdcr.ca.gov)  
Headquarters Personnel: 916-324-0538  
Asset Forfeiture Coordinator/Financial Investigations  
Emanuel Pestana PA II 916-445-1040 [Emanuel.Pestana@cdcr.ca.gov](mailto:Emanuel.Pestana@cdcr.ca.gov)  
Victim of Crimes Board (State's version of Revenue & Recovery)  
P.O. Box 1046, Folsom, CA 95763 916-358-1657  
Inmate Locator 916-445-6713  
Parole: San Diego: 3502 Kurtz St., San Diego, CA 92110 619-718-7800 fax 619-718-7888  
Escondido: 1301 Simpson Way, Escondido, CA 92029 760-737-7925  
El Cajon: 1400 North Johnson Ave. #114, El Cajon, CA 92020 619-441-2302  
Chula Vista: 765 3rd Ave #200, Chula Vista, CA 91910 619-476-3700 fax: 619-476-3706  
Juveniles: Master Files 916-262-1514

Prisons:  
RJ Donovan State Prison, 480 Alta Road, San Diego, CA 92719 619-661-6500  
Official visits / records: 619-661-7804 x5408  
Inmate Interview set-up 619-671-7350  
Investigative Service Unit – Lt. Gabe Hernandez 619-661-7804 (Call re: mail)  
Inmate locator 916-445-6713  
Central CA Women's Prison (P.O. Box 1508, Chowchilla, CA 93610)  
California Institute for Men (Chino), 14901 Central Avenue, Chino, CA 91710-9500  
Main number: 909-597-1821  
Watch Commander: 909-606-7132 (contact for inmate interviews)  
Investigations: 909-606-4110  
Ironwood State Prison 760-921-3000

Tracking Unit (Release dates, etc) Fax: 760-921-4369

**Department of Health Services (Medi-Cal Fraud)**

Provider Fraud Unit: Mark Miranda 619-688-0167

**Department of Industrial Relations**

Sr. Deputy Labor Commissioner: Ken Madu 619-767-2037

**Division of Labor Standards Enforcement**, 7575 Metropolitan Dr., Ste 210, San Diego, CA 92108

619-220-5451 fax 619-767-2020 [www.dir.ca.gov/DLSE/dlse.html](http://www.dir.ca.gov/DLSE/dlse.html)

**Department of Insurance**

1495 Pacific Hwy #400, San Diego, CA 92101 619-699-7100 fax 619/645-2485

Eric Charlick (Supervisor) 619-699-7105 [charlicke@insurance.ca.gov](mailto:charlicke@insurance.ca.gov)

Karon Hastings (Investigator) 619-699-7111 [hastingsk@insurance.ca.gov](mailto:hastingsk@insurance.ca.gov)

Corporate Affairs Bureau (to track title files for companies who have gone out of business)

Jo Jacobi 415-538-4426

Maryanne Shulman 415-538-4133

**Department of Justice**

Arson & Sex Registration Unit 916/227-3288

DOJ Criminal History Unit (for manual raps) (916)227-3244

\*they need your department's main phone number. SDDA is 619-531-\*4040

**Department of Motor Vehicles**

Investigations

San Diego (North County): 4375 Derrick Drive, San Diego, CA 92117 858-627-3951

La Mesa (East County): 7777 Alvarado Road #616, La Mesa, CA 91941 619-667-8637

Chula Vista (South County): 30 N. Glover Ave, Chula Vista, CA 91910 619-426-8070

Inv. Brent Bowser 619-667-1003 fax: 619.462.3962 [BBowser@DMV.CA.gov](mailto:BBowser@DMV.CA.gov)

Inv. Felipe Chee 619-691-8603 [fchee@dmv.ca.gov](mailto:fchee@dmv.ca.gov)

El Cajon 619/447-1900

Oceanside 760-941-9300

Stolen Vehicle Hot Line 916-227- 3836

Involuntary Transfer Unit (916) 657-7704 (Forged title issues)

Registration histories 916-657-7827

Financial Responsibility Unit (accident reports) 916-657-6520

Check vehicles registered at an address: Richard Wright fax: 916-657-7877

Soundex 916-657-7590

SDDA requestor code: Q0947 SDDA, 300 W. Broadway, San Diego 92101

After hours 916-657-6543

Confidentiality Unit 916-657-7142

U/C Licenses (Clairemont office) 858-238-3459

Legal Department 916-657-6469

Mail subpoenas to: Department of Motor Vehicles, Legal Affairs Division, Legal Office, Fifth Floor  
2415 First Ave, MS C-128, Sacramento, CA 95818

Liaison 916-657-6592

**Department of Real Estate**

Licensee check: <http://www2.dre.ca.gov/PublicASP/pplinfo.aspInvestigations>

Investigations – 1350 Front St., Ste. 3064, San Diego, CA 92101 619-525-4192 fax 619-525-4375

Inv. Patricia Davies 619-525-4258

Crisis Response Team, 320 W. 4<sup>th</sup> St., Ste. 350, Los Angeles, CA 90013

Manager: Robin Trujillo 213-620-6510 (Send info on convicted RE licenses)

**Office of Real Estate Appraisers**

Investigator Randy Mackey 916-552-9026



### **Employment Development Department – CA**

SoCal Law Enforcement request line: 714-782-9207 fax: 714/518-2264

Phones answered 0900-1100 and 1300-1400 hrs Mon-Fri only. Can also fax requests.

\*Can't report actual wages reported for a person. Can only report if a person (list SSN) has any employers listed or if the person is listed as an employer for the 12-18 mos. Include your badge #, case # and felony code violation in request.

\*\*\*If case involves EDD charges or workers' comp fraud, all info can be released to DAIs in IFD

Unemployment Benefits Fraud - Fraud Hot Line: 800-229-6297

Investigators: Debbie Misquez, 2411 Alhambra Blvd., 2<sup>nd</sup> Fl., Sacramento, CA 95817

916-227-0661 fax: 916-227-0660 [DebbieMisquez@edd.ca.gov](mailto:DebbieMisquez@edd.ca.gov)

Frank Waldschmidt 714-518-2268

Laura Stephens 562-929-9115 [LStephe2@edd.ca.gov](mailto:LStephe2@edd.ca.gov)

Law Enforcement MAIN line, Sacramento: 916-227-0116

State of California, Employment Development Department, PO Box 826880, Sacramento, CA 94280-0001

Legal Department: 916-654-8410

### **Food & Drug Branch**

Investigator June Nakagawa 562-590-5391

### **Franchise Tax Board**

Investigations Bureau, 100 N. Barranca St., Ste 500, West Covina, CA 91791

### **Highway Patrol**

San Diego Office, 4902 Pacific Hwy, San Diego, CA 92110 619-220-5492 fax 619-296-6667

Oceanside Office, 1888 Oceanside Blvd., Oceanside 92054 760-757-1675

Dispatch Unit, 7183 Opportunity Rd., San Diego 92111 858-637-3800

El Cajon Office, 1722 East Main St., El Cajon 92021 619-401-2000 fax 619-401-2002

### **Medical Board – Enforcement Unit**

4995 Murphy Canyon Road #203, San Diego, CA 92123 858-467-6830

MD lookup: <http://www.medbd.ca.gov/Lookup.htm>

Investigator Vicki Williams 858-467-6835 [vwilliams@mbc.ca.gov](mailto:vwilliams@mbc.ca.gov)

### **Public Utility Commission**

Scott Rains, Investigator, Consumer Protection and Safety Division, Transportation Enforcement Section

619-713-6005 [slr@cpuc.ca.gov](mailto:slr@cpuc.ca.gov)

### **Secretary of State**

1350 Front St., Ste 2060, San Diego, CA 92101

Local contact for corporate Records: Maria Collins 619-525-4113 [mcollins@ss.ca.gov](mailto:mcollins@ss.ca.gov)

Website (complete form and send money order) [http://www.ss.ca.gov/business/corp/corp\\_irc.htm](http://www.ss.ca.gov/business/corp/corp_irc.htm)

Sr. Investigator Christine Tribolet 916-654-5814

For notary info (copies of applications), fax request to: Investigative Staff Fax: 916-653-8728

### **State Bar Association**

Enforcement Unit: Sr. Deputy Trial Counsel William Fox 213-765-1068

Attorney Search: [http://calbar.ca.gov/state/calbar/calbar\\_generic.jsp?cid=10114](http://calbar.ca.gov/state/calbar/calbar_generic.jsp?cid=10114)

### **State Lottery**

Douglas Hoffman - Investigator - Security / Law Enforcement Division - San Diego District Office

858-492-1707 [dhoffman@calottery.com](mailto:dhoffman@calottery.com)

### **California Bank and Trust**

Fraud Investigations: Mary Jo Courtney, 11717 Bernardo Plaza Ct., San Diego, CA 92128

858/618-2002 fax 858/487-3083

Subpoena Compliance: 5373 S. Arville St. Las Vegas, NV 89118 Patricia Bell 702-855-4059

### **California Coast Credit Union**

Security Supervisor: Audrey Magallanes 858/636-4248 fax 858/495-1693

Collections: Mike Saenz 858-636-3081 [msaenz@calcoastcu.org](mailto:msaenz@calcoastcu.org)

Natalie Stout 858-636-4269

Ann Des Laurier, Investigator 858-636-4239 [adeslaurier@calcoastcu.org](mailto:adeslaurier@calcoastcu.org)

**California Federal Bank (Now Citibank)**

Warrants: Address the warrant to California Federal Bank

Contact: Angie Jacobo 916-374-5942

Mail warrants to: Citibank West, c/o CalFed Bank, 830 Stillwater Road, Suite D-1, West Sacramento, CA 95605

**California Savings Bank**

Director of Security: Patricia McKnight 415-772-7645

Asst: Marna Contreras 415-288-0863

**Canada Border Services Agency**

Intelligence Division, 1980 Matheson Blvd East, Mississauga, Ontario, Canada – L4W 5R7

Arjeh van der Sluis, Intelligence Officer [Arjeh.VanderSluis@cbsa-asfc.gc.ca](mailto:Arjeh.VanderSluis@cbsa-asfc.gc.ca)

Ph: 905-803-5526 Fax: 905-803-5515

Mailing Address: P.O. Box 7000, Station 'A', Mississauga, Ontario, Canada – L5A 3A4

**Capital One - Fraud Operations**

Law Enforcement Line: 800-239-7054 x4542799 fax requests on letter head to 800-231-9598

ID theft & Car Loans: Kevin Lee 469-241-7873

Lawrence (Larry) Hayes [Lawrence.hayes@capitalone.com](mailto:Lawrence.hayes@capitalone.com) 804-968-6647

John Reilly 804-968-6645 (Handles PA, NJ, NY, ME, NH, MA, VT, CT, RI and Virgin Islands)  
[john.reilly@capitalone.com](mailto:john.reilly@capitalone.com)

Cristy Dufour 804-968-6644 (Handles CA, WA, AZ, OR, AK, HI, ID, NV, OR, UT, MT and WY)  
[cristy.dufour@capitalone.com](mailto:cristy.dufour@capitalone.com)

Christine Razor 804-968-6646 (Handles FL, GA, SC, NC, VA, MD, DE, DC and WV)  
[christine.razor@capitalone.com](mailto:christine.razor@capitalone.com)

Jennifer Mobley 804-968-6647 (Handles IL, CO, ND, SD, NE, IA, MN, WI, MI, IN, OH and Canada)  
[jennifer.mobley@capitalone.com](mailto:jennifer.mobley@capitalone.com)

Allyson Bowling 804-968-6648 (Handles TX, OK, KS, MO, AR, LA, MS, AL, TN, KY, NM and Puerto Rico)  
[allyson.bowling@capitalone.com](mailto:allyson.bowling@capitalone.com)

Keri Ward, Fraud Investigator - Specialty Intelligence and Investigations

804-968-6643 cell 804-357-7751 Fax 800-231-9598 [keri.ward@capitalone.com](mailto:keri.ward@capitalone.com)

SW/Subpoenas: Mail only to correct entity

Capital One Bank (USA), N.A.

Capital One, N.A.

Capital One Auto Finance, Inc.

15000 Capital One Drive, Richmond, VA 23238-1119

**Carlsbad Police Department**

2560 Orion Way, Carlsbad, CA 92010 760-931-2100

Dispatch 760-931-2197

Records 760-931-2119 fax 760-929-0243

Admin 760-931-2131 fax 760-931-8473

Investigations 760-931-2145 fax 760-930-1264

**Carlsbad Water Department**

P.O. Box 9009, Carlsbad, CA 92018-9009

Office: 760/602-2420

Fax: 760/602-8553

**Car Rental Contacts**

List available at <http://www.carrentalsecurity.com/>

**Cass Information Systems**

13001 Hollenberg Drive, Brigeton, MO 63044

Nancy Moon 314/506-5810 fax: 314/506-5955

**Cell Phones (see Telephones)****Center Bank**

4428 Convoy Street, Suite A-200, San Diego, CA 92111

858 874-3333

Mary E. Mikolaitis Ryan, SVP & BSA/AML Officer

Corporate Headquarters, 3435 Wilshire Blvd., Suite 100, Los Angeles, CA 90010  
213-251-2260 Fax: 213-365-1399 [MaryMR@centerbank.com](mailto:MaryMR@centerbank.com)

Search warrants: (Address to HQ, but can be dropped off at local branch)  
Center Bank, Attn: Legal Process, 3435 Wilshire Blvd., Suite 100, Los Angeles, CA 90010  
Fax: 213 365 1399  
Legal Process Specialist: Joanne Enamorado 213-251-2289

### **Central Pacific Bank**

Honolulu, Hawaii

Fraud Investigator Joe Miller 808- 544-5432

### **Centre City Escrow, Inc.** (Out of business)

Owner: Michael Patrick Donaldson, 10345 Greystone Ave., Escondido, CA 92026  
760-445-7901 fax: 760-741-3168

Records stored at Iron Mountain, 6935 Flanders Dr., San Diego, CA

(Need SW because storage bill has not been paid)

Sheila Jones 858-404-1600 cell: 858-752-0608 fax: 858-455-5389

Attorney: Jim Vorhis 415-438-7267 [JVorhis@Nossaman.com](mailto:JVorhis@Nossaman.com)

### **Certegy Check Services**

Tracy Fulmer, Check Fraud Investigator

Fidelity National Information Services, 11601 Roosevelt Blvd. TA-12, Saint Petersburg, FL 33716

Direct: (727)227-5061 Fax: (727) 227-2368 [Tracy.Fulmer@fnis.com](mailto:Tracy.Fulmer@fnis.com)

877-44-FRAUD [www.certegy.com](http://www.certegy.com)

(Check certifying service like Telecheck. If you see stamps on the front of the check for STATE DL#, DOB & APP, call Michael Baracz 727-227-5660 for info on where check was cashed etc. Company purchased Gamecash.)

### **Charles Schwab & Company**

Office of Corporate Counsel, Laura Carnero (Custodian of Records)

101 Montgomery St., SF88KNY-04, San Francisco, CA 94104 415/636-1317 fax 415/636-1278

San Diego Office - 8954 Rio San Diego Dr., Ste 100, San Diego, CA 92108

Christopher Chandler (VP) 619-574-4812 fax: 619-574-4815

Search Warrants: Office of Corporate Counsel,  
3rd Party Action, 101 Montgomery St., San Francisco, CA 94104 fax: 415-636-5263

### **Chase, JPMorgan**

Chase Investigations Support: 888-282-5867

Kevin Priniski – Investigator 602- 221-4998

Ryan Richards 800-313-5682 x15855

SW for JPMorgan Chase, NA or WAMU:

Use local address on warrant and mail to:

JPMorgan Chase National Subpoena Processing

IN1-4054, 7610 West Washington St. Indianapolis, IN 46231-1335 Ph: 317-757-7422

or fax to 317- 757-7421

Contact: Beverly White 317-757-7386

Mortgages:

Fraud Investigator Walter Carroll 201-595-1169 [walter.carroll@chase.com](mailto:walter.carroll@chase.com)

Search warrants for loan files:

JP Morgan Chase Bank, NA, Legal Department, Attn: VP Linda Lewis

1 Chase Manhattan Plaza, Floor 26, New York, NY 10081 212-552-0936 fax 212-552-4786

(will accept via fax, but call her to let her know it has been sent)

Debit cards/Checks: Tricia York 888-282-5867 x1 fax 214-965-2653

Credit Cards:

Chase Credit Card for Law Enforcement: 888-563-6586

Cardmember Services 800-313-5682 fax 602-902-7500

Elizabeth Campbell, Regional Fraud Investigator 847-488-8093 Fax: 847-488-2229

[Elizabeth.Campbell@chase.com](mailto:Elizabeth.Campbell@chase.com)

Ed Catlett [Edward.W.Catlett@jpmchase.com](mailto:Edward.W.Catlett@jpmchase.com) 480-902-7566  
Karen Trimmer, Ops Mgr Regional Investigations 302- 758-2909.  
Chase Card Services, 300 King St. , Flr 2, Wilmington, DE 19801-2544 302-282-5429  
---Handles BP/Amoco accounts  
Robby J. Perry - Regional Inv. [robby.j.perry@chase.com](mailto:robby.j.perry@chase.com) 480-902-7481 Fax: 480-902-7500  
Video surveillance: To get photos, complete LE request form and send to 888-282-5867

**Check Cashing Store, The**

945 5th Ave, San Diego, CA 619- 281-2274  
Juan Rendon, Chief Operational Officer 800-479-6677 Ext 210

**Check Services**

ICS 800/526-5380  
SCAN 800/262-7771 (Sister company to ChexSystems)  
Telecheck 800/533-1017 303/752-5200 x3831 800/283-4567 x5286

**Chevy Chase Bank**

Corporate Security, 6151 Chevy Chase Dr., Laurel, MD 20707  
Barbara Brissett 301-939-6617 Fax: 301-969-6611  
Ray Boone 301-939-6657  
Subpoena Compliance, 6200 Chevy Chase Drive, Laurel, MD 20708  
Yvette McDuffey 301-953-8064

**ChexSystems, Inc.**

8501 North Scottsdale Road #300, Scottsdale, Arizona 85253 Ph: 800/513-7125  
Search warrants: 7805 Hudson Rd., Ste 100, Woodbury, MN 55125 Ph: 651/361-2425 (cannot accept fax)

**Chicago Title (dba: Fidelity National Title Insurance Co.)**

Custodian of Records: Dolly Auvil 949-622-4356 Fax: 949-622-5756  
17911 Von Karman Ave. #300, Irvine, CA 92614 (Can mail or fax warrants)

**Chula Vista Police Department**

315 Fourth Ave., Chula Vista, CA 91910  
Dispatch 619-691-5222 Jail: 619-691-5220  
Records 619-691-5048 fax 619-585-5745 Investigations 619-691-5189  
Det. Matt Smith 619-691-5151 [msmith@chulavistapd.org](mailto:msmith@chulavistapd.org)  
CSO Melissa Trulock 619-691-5242 fax 619-691-5281 [MTrulock@chulavistapd.org](mailto:MTrulock@chulavistapd.org)  
Property Room: 315 Fourth Ave., Chula Vista, CA 91910 619-691-5249  
Beverly Brauning (Evidence Control Manager) [bbrauning@chulavistapd.org](mailto:bbrauning@chulavistapd.org)

**Cingular/AT&T**

Internet Fraud - Steven Davis 714/932-2295  
Security 866/254-3277  
Legal Process: At&T/Cingular Wireless, 11760 US Hwy 1, North Palm Beach, FL 33408  
800-635-6840 fax: 888-938-4715 (May use to fax warrant – hard copy not needed)

**Circuit City**

Regional Loss Prevention  
Annemarie Tarantino 909-869-8341 fax: 909-869-8306 [annemarie\\_tarantino@ccity.com](mailto:annemarie_tarantino@ccity.com)  
Circuit City Stores, Inc., 680 South Lemon Avenue, Walnut CA 91789  
CircuitCity.com:  
Margy Hazelton, Sr. Manager - Payments & Fraud 804-486-2509  
Michael Schultheis [Michael\\_Schultheis@circuitcity.com](mailto:Michael_Schultheis@circuitcity.com) 804-486-4939

**CIT Group/Sales Financing, Inc.**

Search warrants: CIT, Attn: Legal Department, 1 CIT Drive, Livingston, New Jersey 07039 973-535-3564

**Citigo**

Credit cards – see Citigroup – Tony Perez

**Citifinancial**

Raquel Gulluarde Colins 760/737-9608 fax 760/737-6193

**Citigroup Investigative Services**

818/780-0843 fax 818-989-7140

**Credit Card Fraud:** 6750 Van Nuys Blvd., 2nd Floor, Van Nuys, CA 91405Ted Marjoras 818-989-7134 [theodore.manjoras@citigroup.com](mailto:theodore.manjoras@citigroup.com)Diana Lindstrom 818-989-7136 [diana.lindstrom@citi.com](mailto:diana.lindstrom@citi.com)Tony Perez (San Diego contact) 818-989-7135 cell 714/496-313 [tony.x.perez@citigroup.com](mailto:tony.x.perez@citigroup.com)**Check Fraud Investigators by region:**

San Diego County	Chuck Alvarado 858-673-2287	<a href="mailto:charles.s.alvarado@citi.com">charles.s.alvarado@citi.com</a>
Orange County	Werner Raes (714) 634-1866	<a href="mailto:werner.raes@citi.com">werner.raes@citi.com</a>
North Orange County, El Monte, Arcadia...	Duane Goetz (714) 634-1893	
Riverside, Palm Springs, San Bernardino...	Diane Herman (909) 920-9824	
Las Vegas, Ventura, Oxnard, Thousand Oaks...	Tony DiRuscio (818) 947-0040	
LA (parts), West Hollywood, Burbank...	Brian Kohnle (818) 947-0043	
LA (parts), Inglewood, Manhattan Beach...	Lauren Elliott (310) 527-7565	<a href="mailto:lauren.e.elliott@citi.com">lauren.e.elliott@citi.com</a>
LA (parts), Long Beach, Norwalk, Lakewood, Pasadena...	Ray Chavez (310) 527-7368	
San Fernando, Northridge, N. Hollywood, Encino...	(DiRuscio & Kohnle covering)	
Sacramento, Reno, Oakland, Alameda, Grass Valley...	Rudy Santa Cruz. (916) 374-7482	
Fresno, Modesto, Clovis, Visalia, Bakersfield, Hanford...	Rick Nelson. (559) 447-7462	

Also handles private label cards for Home Depot, Office Depot, Radio Shack, Zales, Shell, Texaco, Citgo, Conoco, Phillips/Union 76, Sears MasterCard

Citibank Legal Dept (Credit cards) 605-331-1662

CitiMortgage Loan Investigations

Investigator Lydel Walters

6955 El Camino Real, Ste 200, Atascadero, CA 93422 805-460-0173 [lydel.b.walters@citi.com](mailto:lydel.b.walters@citi.com)

CitiResidential Lending;

Kathleen Woodwagner 714-593-5351 [kathleen.woodwagner@citi.com](mailto:kathleen.woodwagner@citi.com)

SW: CitiResidential Lending, Attn: Legal Dept

1100 West Town &amp; Country Rd., 12th Floor, Orange, CA 92868

Send warrant to agent for service of process:

C T Corporation System, 818 West 7th Street, Los Angeles, CA 90017

Citi Federal Savings Bank

Englewood Cliffs, New Jersey (Check Investigations only)

Bob Bodo 201-242-2783

Checking/Savings accounts:

Search Warrants: Citibank, NA., Legal Service Intake Unit 866-582-6249

C=Can serve at local branch or fax to 718-248-1225

ATM Photos: John Campbell (Citishare) 718-248-9690

Citi Security &amp; Investigation Services (Fraud Investigations – Florida only)

Ileana Rodriguez 305-599-5984 [ileana.c.rodriguez@citi.com](mailto:ileana.c.rodriguez@citi.com)**Citizens Bank**

Corporate Security, 1 Citizens Dr. - RCH200, Riverside, RI 02915

Marie Marinosci, Fraud Investigator 401-721-1709 fax 401-721-1721 [Marie.Marinosci@cfgcustomers.com](mailto:Marie.Marinosci@cfgcustomers.com)**City National Bank**

Martha Bedoy - Mgr. of External Investigations 213-673-8105

Mary Snee 213-673-8101

**Coinstar** <http://locator.coinstar.com>Justin Manley 425-943-8131 [jmanley@coinstar.com](mailto:jmanley@coinstar.com)

No sw required for records.

Email request with: Date of Incident, Timeframe, Location, County involved, Coinage involved

**Commerce Bank**

2070 Chain Bridge Road, Suite 135, Vienna, VA 22182

Investigations: John Daly 703-663-4971 fax: 703-663-4981 [John.daly@yesbank.com](mailto:John.daly@yesbank.com)

Subpoenas: Commerce Bank, Attn: Research, Customer Service Center Building 2  
11000 Atrium Way, Mt. Laurel, NJ 08054

**Comerica Bank**

734-632-5161

Law Enforcement Line: 248-371-6219

Fraud Risk Manager: 248- 371-6333

Search Warrants: 39200 W. Six Mile Rd., Livonia, Michigan 48152 (mail) 732-632-3457

**Community First Bank**

Connie Gollus 619/593-3350

**Commonwealth Land Title Insurance Company (dba: Lawyer's Title)**

SW: Attn: Tina Jones, 1920 Main Street, 5th Floor, Irvine, California 92614 949-223-5579

**Compass Bank – see BBVA Compass Bank**

**Conoco** (Credit cards – see Citigroup)

**Continental Airlines**

1600 Smith St., 41st Fl., Houston, TX 77002

Fax: (713) 324-5175

Attn: Micki Brown

Criteria needed for search: Name; Departure or arrival airport/city; Time frame

**Contractors/Carpenters Cooperation Committee, Inc. (CCCC)**

8525 Miralani Dr. #C, San Diego, CA 92126

858-689-4991

**Coronado First Bank**

Debbie Warren - VP/ Bank Ops Mgr

619-522-2502

fax 619-522-2582

[dwarren@coronadofirst.com](mailto:dwarren@coronadofirst.com)

**Coronado Police Department**

700 Orange Ave., Coronado, CA 92118-2234

Dispatch 619-522-7350

Records 619-522-7368 fax 619-435-2193

Investigations 619-522-7364

**Costco Wholesale Loss Prevention**

11000 Garden Grove Blvd., Garden Grove, CA 92843

Stan Bostwick 714/741-7710 pgr 714/568-7527 fax 714/741-7752 [sbostwick@costco.com](mailto:sbostwick@costco.com)

Regional Loss Prevention - Southwest Division, 4649 Morena Blvd., San Diego, CA 92117

Manager, Keith Paget 858-812-1346 Pager/vm 858-494-4089 Fax 858-812-1359

(Can search Costco for past purchases by any member bought at any Costco going back about 8 years)

**Countrywide Financial Corporation (now Bank of America)**

Fraud Department (Bank of America): 877-283-7283

Mail search warrants to: Bank of America Legal Order Processing

Mail Code: AZ1-804-01-06

2595 West Chandler Blvd., Chandler, AZ 85224

Ph: 866-344-7255

May be able to provide testimony:

Lanisa Jenkins, Bank of America Home Loans, Business Support Manager

Office: 818-251-7413 Fax: 818-316-8863

8511 Fallbrook Ave., Mail Stop: CA9-911-04-01, West Hills, CA 91304

[lanisa.jenkins@bankofamerica.com](mailto:lanisa.jenkins@bankofamerica.com)

Determine Losses:

Brandon Young, Operational Risk Specialist

[brandon.young@bankofamerica.com](mailto:brandon.young@bankofamerica.com)

7105 Corporate Dr., Mail Code: TX2-981-02-01, Plano, TX 75024

972-526-3310

**Cox Communications**

5159 Federal Blvd., San Diego, CA 92105-5486

Fraud Line: 858 569-4644

Anthony Brewski 858-569-1644

Sarah Ettelson - ID Theft Fraud Investigator 858 569-4645

fax: 858 569-4608

Randy Siegel 619-266-5218

Tawana Bledsoe (Admin) 619/266-5241 fax: 619/266-5455 [tawana.bledsoe@cox.com](mailto:tawana.bledsoe@cox.com)  
Search Warrants: (info: <http://www.cox.com/policy/leainformation>)  
Submit electronically to [subpoenaresponse@cox.com](mailto:subpoenaresponse@cox.com)  
Or fax to: 404-269-1898  
Cox Communications, Inc., Legal & Regulatory Dept., 1400 Lake Hearn Dr., Atlanta, GA 30319  
Kenya Nelson, Litigation Paralegal 404-269-6646  
IP Info: Darno Dejohnette 760-806-2004 fax: 760-806-2142 cell 619-977-7730

**Craigslist.org**

1381 9th Ave., San Francisco, CA 94122 (415) 566-6394  
Clint Powell [clint@craigslist.org](mailto:clint@craigslist.org)  
Search warrants: Attn - Custodian of Records 415-504-6394

**Cricket Wireless** (subsidiary of Leap Wireless)

10307 Pacific Center Court, San Diego, CA 92121 Ph: 858-882-6000 Fax 858- 882-6010  
[compliance@cricketcommunications.com](http://compliance@cricketcommunications.com) (Records are stored for only six (6) months)  
Janet Schawbe- Fraud Investigator Supervisor 858-882-6258  
Matt Kase - 858-882-6259  
Lauren or Jennifer 858-882-6028  
IT Security: Dean Taylor 720-374-9131 [dtaylor@cricketcommunications.com](mailto:dtaylor@cricketcommunications.com)  
Safety/Security Director: Christopher Maitland 858-882-6374  
Absolute Software Corp. (Responsible for tracing all LoJack installed property from Cricket)  
Grant Rainsley 604-485-4535 Pager: 866-831-4115 [grainsley@absolute.com](mailto:grainsley@absolute.com)  
Subs/Search warrants: 5887 Copley Drive, San Diego, CA 92111 Fax: 858-882-9237

**Crimestoppers – San Diego**

619/531-2684

**Cross Country Bank**

Fraud Unit 561-443-2370

**Dell Computer**

One Dell Way, Round Rock, TX 78682  
Janice Greer - Fraud Unit 512-723-9216 Fax: 512-283-9272

**Dell Financial Services**

Attn: Steve Hollony, 12234 North IH35B, Austin, TX 78753

**Del Mar Fairgrounds**

2260 Jimmy Durante Blvd., Del Mar, CA 92014  
Donna Ruhm, Commerical Manager 858-792-4218 fax 858-792-4236 [druhm@sdfair.com](mailto:druhm@sdfair.com)

**Delta Airlines - Corporate Security**

1030 Delta Boulevard, Atlanta, GA 30320 (800) 335-8241 Fax: (404) 715-6905

**Deutsche Bank Securities, Inc.**

Search warrants: 60 Wall St., 36<sup>th</sup> Floor, NY, NY 10005 Fax: 212-797-4566 (also mail a copy)

**DHL Express**

150 South Wacker Dr., Suite 2750, Chicago, IL 60606  
Scott S. Kamlet, Fraud Manager U.S., 515 West Greens Rd., Houston, Texas 77067  
Fax: 866-637-6647 [Scott.kamlet@dhl.com](mailto:Scott.kamlet@dhl.com)

**Diners Club**

After hours 1-800-525-9040

**Discover Card/Novus Services**

Corporate HQ, 2500 Lake Cook Rd., Riverwoods, IL 60015  
Fraud Investigations – Western Region 800/347-7611 x7500  
24 hr law enforcement line: 800/347-3102  
Dan Castro 805-984-2530 cell 805-377-8077

Maria Micioni, Regional Field Investigator 818-843-0110 Fax: 818-843-0230 [mariamicioni@discover.com](mailto:mariamicioni@discover.com)  
Erin Whitfield - Fraud credit card 800-347-7611 ext. 19203

**Dollar Rent-a-Car** <http://www.carrentalsecurity.com>

**Downey Savings & Loan** ... taken over by US Bank (Nov08)  
Send warrants to US Bank but specify you are looking for Downey accounts

**eBay, Inc.** (also see PayPal)

2145 Hamilton Ave., San Jose, CA 95125

LEO web site: [http://pages.ebay.com/securitycenter/law\\_enforcement.html](http://pages.ebay.com/securitycenter/law_enforcement.html)

Fraud Investigations Team, 173 W. Election Rd., Draper, UT 84020 Fax: (408) 967-9915

Michael Lefavor [mlefavor@ebay.com](mailto:mlefavor@ebay.com) 801-545-2766

Rob McBryde [RMcBryde@ebay.com](mailto:RMcBryde@ebay.com)

Jeff Parent [Jparent@ebay.com](mailto:Jparent@ebay.com)

Fax request on agency letterhead asking for contact information and listing history for (screen name) & any related accounts. If you need PayPal information, credit card, or buyer contact information you will need a subpoena. You can sub/sw eBay and PayPal at the same location on one warrant.

**Edward Jones**

Jim Kettnerink 314/515-6498

**El Cajon Police Department**

100 Fletcher Parkway, El Cajon CA 92020

Dispatch 619-579-3311 Records 619-579-3367 fax 619-444-8312

Investigations 619-579-3321

Detective Greg Johnson 619-579-3339 Fax 619-593-8271 [gjohnson@ci.el-cajon.ca.us](mailto:gjohnson@ci.el-cajon.ca.us)

**Electronic Processing**

8787 Complex Dr., San Diego, CA 92123

Christianna Connell 619/712-1685 fax 619/712-1602

**EMC Mortgage Corporation** (subsidiary of JP Morgan Chase)

2780 Lake Vista Drive, Lewisville, TX 75067-3884 800- 695-7695

Tanya Jones 214-626-7265 (May be able to direct to proper contact.)

**Employers Compensation Insurance Company**

500 North Brand Boulevard, Suite 800, Glendale, Ca, 91203-4707

Rose Ramirez, Fraud Investigations Assistant 818-549-4655 818-549-4582 fax 800-750-3939

Fraud Investigator Maria Cramer 818-549-4598 [mkramer@eig.com](mailto:mkramer@eig.com)

**Enterprise Rent-A-Car** <http://www.carrentalsecurity.com>

**Escondido Police Department**

700 West Grand Ave., Escondido, CA 92025

Records 760-839-4718 fax 760-839-4919

Dispatch 760-839-4719

Financial Crimes Investigations: Det. Tom Phelps 760/839-4730 or CSO Lynn Feeley

**Equifax**

Pat Lyons 678-795-7068

Search Warrants: Latanya Munson, Custodian of Records, 211 Perimeter Center Pkwy, #300, Atlanta, GA 30346

678-795-7972 fax 678-795-7954 (Fax or mail but not both)

**E\*TRADE Financial**

440 S. LaSalle St. #3030, Chicago, IL. 60605

Terry A. Paggi, Manager, Corporate Security Investigations

312-986-8289 Office 703-236-4801 Fax

George Quiroga, Investigator, Corporate Security Investigations

312-986-8371 Office 678-624-6780 Fax



**E\*TRADE Bank** - Investigations:  
Jo Ramsay 703-236-8721 571-227-7511

**Expedia.com** (also Hotels.com)  
Expedia, Inc., Global Fraud Operations , 333 108th Avenue NE, Bellevue, WA 98004  
Cynthia Rehberg, Fraud Investigator 425-679-7276 [crehberg@expedia.com](mailto:crehberg@expedia.com)

**Experian Information Solutions**

Search warrants: Experian Information Solutions, Attn: Rick Haas,  
P.O. Box 1240, 701 Experian Pkwy., Allen, TX 75013 972-390-4079 (Do not fax sw)

**Facebook, Inc.**

SW: Legal Process Department  
Prefer all subpoenas/warrants be scanned and emailed to [subpoena@facebook.com](mailto:subpoena@facebook.com).  
Alternative: Fax to 650- 644-3229 & mail a hard copy to:  
Facebook, Inc., Attention: Security Department, 1601 S. California Avenue, Palo Alto, CA 94306  
650- 543-4938 – call to check status of warrant.  
Normal response time is 2-4 weeks. (Emergency requests re: serious bodily harm or threat to life is 24 hrs.)

Ms. Niloofar NAFICI, Law Enforcement Response Team Liaison 650-543-4972 [niloofar@facebook.com](mailto:niloofar@facebook.com)  
LE Liaison Tina Doshi 650-543-4945 [tina@facebook.com](mailto:tina@facebook.com)

**Far East Bank**

Cindy Diaz, Operations Administration, Fraud & Loss Prevention Mgr  
213-687-1318 Fax: 213-620-1370 [cindy.diaz@fenb-us.com](mailto:cindy.diaz@fenb-us.com)

**Farmers Insurance**

4215 Tierra Rejada #224 Moorpark, CA 93021  
Kevin Letson, Sr. Special Investigator 805-338-6694 [kevin.letson@farmersinsurance.com](mailto:kevin.letson@farmersinsurance.com)

**Farmers Insurance Exchange**

3041 Cochran St., Simi Valley, CA 93099 800-583-7025 fax: 805-583-7879

**Farmers and Mechanics National Bank**

Subpoenas: Attn: Robert Smetzer, P.O. Box 518, 110 Thomas Johnson Dr., Frederick, MD 21705  
301-694-4074 Fax: 301-624-4209

**FBI**

San Diego Field Office, 9797 Aero Drive, San Diego, CA 92123 858-565-1255  
San Diego North County Office 760-602-3950  
El Centro Office 760-353-4743

**Federal Express**

San Diego 858-552-0614  
James Avila, Investigator 858-731-6406 [james.avila@fedex.com](mailto:james.avila@fedex.com)  
Arthur Morales (Temecula, Victorville, Ontario, etc.) 909-605-8549  
Todd Ondra (Director-Corporate Security–Tennessee) 901-434-3859  
Search warrants: Legal Department, 620 Hacks Cross Road, Building B, Memphis, TN 38125

**Federal Express Employee Credit Union**

2124 Demont Rd, Memphis Tennessee 38132  
Tara Burton, Compliance Officer 901-344-2533 fax: 901-922-0433 [Tara.Burton@fecca.com](mailto:Tara.Burton@fecca.com)

**Federal Reserve Bank of New York**

33 Liberty Street, 7th Floor, New York, NY 10045  
To subpoena Fedwire documents: Fax 212-720-8709  
Attn: Sean O'Malley 212-720-5573 or Robert Amenta 212-720-1858.

**FIA Card Services, N.A.**

(Credit card servicer for Bank of America)  
SW: Attn: Custodian of Records, AZ9-502-02-04, 1825 E. Buckeye Rd., Phoenix, AZ 85034 602-464-1188

**Fidelity Investments**

Corporate Office: 617/563-7000  
Search warrants: Fidelity Investments, Regulatory Response Team, Attn: Michael Dunn  
82 Devonshire St., Mail Zone G12A, Boston, MA 02109 Fax: 617/476-0595  
Investigator: Dick Egan (617)563-1851

**Fidelity National Title Insurance Co. (also dba: Chicago Title)**

San Diego Title Office 619-295-7332  
Custodian of Records: Dolly Auvil 949-622-4356 Fax: 949-622-5756  
17911 Von Karman Ave. #300, Irvine, CA 92614 (Can mail or fax warrants)  
Madeline Barewald, AVP/Corporate Legal Dept. 949-622-5050 Fax 949-622-5060  
[madeline.barewald@fnf.com](mailto:madeline.barewald@fnf.com)

**Fidelity National Information Services** (see Certegy Check Services)**Fieldstone Mortgage Company**

SW: Attn: Legal Department, 11000 Broken Land Parkway, Suite 900, Columbia, Maryland 21044

**Fifth Third Bank**

1000 Town Center, 13th Floor MD-JTWN3J, Southfield, MI 48075  
Brenda Coleman (248) 603-0333 Fax: (248) 603-0661 [brenda.coleman@53.com](mailto:brenda.coleman@53.com)  
S/W: Legal Entry Department, 5050 Kingsley Dr., Cincinnati, OH 45263 513-358-4556 fax: 513-358-1279

**FinCEN (Financial Crimes Enforcement Network)**

P.O. Box 39, Vienna, Virginia 22183-0039  
Mark Greenfield, Southwest Law Enforcement Liaison 703-905-3816 FAX 703-905-3755  
CA Gateway: California Department of Justice/Financial Investigations Program  
State FinCEN Coordinator  
1102 Q Street, 6th Floor, Sacramento, CA 95811-6548 (or P.O. Box 161089, Sacramento, CA 95816-1089)  
Ph: (916) 319-8460 Fax: (916) 319-9446

**Financial Title Company**

*Out of business.* 1<sup>st</sup> American Title has limited info.  
Files with Bankruptcy Trustee Michael Pankow 303-223-1100

**Fireside Bank**

Legal Department, 5050 Hopyard Rd., Ste. 200, Pleasanton, CA 94588  
Attn: Verna Jones Ph: 800-825-1862 x57279  
Local contact: Loan Buyer - Sandra Yale 619-542-0180

**First American Title Company**

Kim Davis, One 1st American Way, Santa Ana, CA 92707 714-250-3212  
RE: Alliance Title or Financial Title 925-249-2819

San Diego Office: First American Title Company, 11512 El Camino Real, Suite #350, San Diego, CA 92130  
Mgr: Laurie Carpenter 858-509-2110 Fax: 866-446-0326

**First Bank**

Fraud Investigations - Gail Williams - 314-592-6851  
Subpoena/SW: First Bank Subpoena Dept., 600 McDonnell Blvd., Hazelwood, MO 63042  
314-592-5000 (Main number)

**First Consumers** 800/444-8799

**First Franklin Financial**

2150 North First Street, Suite 600, San Jose, California 95131  
SW: Stephen Thompson 408-678-4367 [stephen\\_thompson@ff.com](mailto:stephen_thompson@ff.com)  
Vivian Hansen [vivian.hansen@ff.com](mailto:vivian.hansen@ff.com)

**First Future Credit Union**

5890 Pacific Center Blvd., San Diego, CA 92121  
Search warrants (Prefer service in person):

Compliance Department, 5890 Pacific Center Blvd., San Diego, CA 92121  
Angela Rodriguez Ph: 858-320-4224  
Mike Serrano – Collections Manager Ph: 858-320-4247  
Alejandra Holmes – Card Services 858-320-5823 fax 858-566-8327 [aholmes@firstfuture.org](mailto:aholmes@firstfuture.org)

**First Premier Bank**

Janet Brown 800-987-3661 X 3543

**First USA (changed to Bank One, now Chase)**

**Fleet Bank Corporate Security (908) 709-6333**

Credit cards: Fraud Investigator Pamela Strenk (215) 444-7640  
Access Cards: Investigator Jay Vasilik (610) 709-0136

**Ford Credit**

Becca McBride 619-281-0400 x626

**Fort Sill National Bank (FSNB)**

3825 Mission Avenue, Suite D9, Oceanside, CA 92058  
SW: Deliver or mail to the Oceanside branch. Bank HQ is in Oklahoma.  
Main Office: 580- 357-9880

**Franklin Mint Federal Credit Union**

Laymen R. Grant - Security Officer 610-325-5131 610-355-2878 [laymeng@fmfcu.org](mailto:laymeng@fmfcu.org)

**Fraud Ban**

David Blust [David.Blust@thomsonmedia.com](mailto:David.Blust@thomsonmedia.com)

**Fremont Investment & Loans (now Signature Holdings)**

**FSNB see Fort Sill National Bank**

**Future Credit Union**

Vicki Mion (858) 450-4400

**Gaia ([gaiaonline.com](http://gaiaonline.com))**

Main Ph: 408-436-9205 fax: 408-573-1045  
Safety and Privacy Asst. Manager: Devin Di Nardo x224 [ddinardo@gaiaonline.com](mailto:ddinardo@gaiaonline.com)  
Customer Billing: Tracey Luke x223 [tluke@gaiaonline.com](mailto:tluke@gaiaonline.com)  
After hours contact: 408-313-1971 (cell phone)

General Counsel for Gaia Interactive:

Jessica L. Margolis, Wilson Sonsini Goodrich & Rosati Professional Corporation  
1301 Avenue of the Americas, 40th Floor, New York, New York 10019  
212- 497-7709 fax 212-999-5899 [jmargolis@wsgr.com](mailto:jmargolis@wsgr.com)

Search warrants/subs/preservation requests:

Fax a copy for immediate consideration and mail hard copy

**Game Cash - see Certegy**

HQ: 800/363-3321 San Diego: 619/445-893

**Gateway Computers**

Clyde Miller [clyde.miller@gateway.com](mailto:clyde.miller@gateway.com)  
Rob Butler 605/232-2624 fax: 605/232-2112  
610 Gateway Dr., P.O. Box 2000, North Sioux City, South Dakota 57049-2000

**GE/Capitol Card Services**

Adrienne White 877/878-4115 x4638  
Home Depot Card  
Connie George 877/493-3768 x4601 fax 513/459-6698  
Banana Republic, Mont. Wards, J Crew

Theresa Kowal 877/878-4115 x4590  
Carolyn Powell 434/316-5842 fax 434/316-5842

**GE Money Bank** (also handles Wal-Mart Financial Bank)

Janine Movish, Sr. Mgr. Fraud 513-459-6987 cell 513-633-8022 e-fax 866-283-2080  
[Janine.Movish@ge.com](mailto:Janine.Movish@ge.com)  
Pat Weber, Special Investigations Law Enforcement Team  
950 Forrer Blvd., Kettering, Oh 45420 937-534-6458 Dial com-8\*908-6458  
EFax 866-283-1691 [pat.weber@ge.com](mailto:pat.weber@ge.com)

**GEICO**

2302 Moser Dallas, TX 75206  
Charles (Ronnie) R. Craver 972-701-1921 [rcraver@geico.com](mailto:rcraver@geico.com)  
Ronda McPherson, SIU Sup., PO Box 4515, Sunland, CA 91041 818- 890-3838 [Rmcperson@GEICO.com](mailto:Rmcperson@GEICO.com)

**Gifts.com**

Ellen Castellini 800/828-1334 x414 fax 503/249-0708

**GiftCertificates.com**

Nathan Hong 206/568-2522 Fax 425/795-0228 [NHong@GiftCertificates.com](mailto:NHong@GiftCertificates.com)

**Gillespie Field** (Operated by San Diego County)

Airports Manager (for Gillespie Field, Agua Caliente, Jacumba & Ocotillo Airports)  
Roger Griffiths 619-956-4805 [Roger.Griffiths@sdcounty.ca.gov](mailto:Roger.Griffiths@sdcounty.ca.gov) (MS S-119)

**Global Cash Advance**

105 East Reno Street Suite 11, Las Vegas, NV 89119 800/644-0439 or 702/736-1015 x2246 fax 702/736-1187

**GMAC**

**Auto Financing:** Denise Woodworth 800-540-6821 Ext 4525  
**GMAC Mortgage Corporate Headquarters (now Ally Bank – see that listing)**  
Search Warrants: Legal Staff 190-FTW-L95  
1100 Virginia Drive, Fort Washington, PA 19034 215- 734-8899  
James Gallagher – Investigator 215-682-3122 [James.Gallagher@GMACM.COM](mailto:James.Gallagher@GMACM.COM)

**Golden 1 Credit Union**

BSA Department 916-733-5650  
Christine Singh 916-732-2945

**Google, Inc.**

Marty Lev, Director, Corporate Security & Safety 650-623-6011 [marty@google.com](mailto:marty@google.com)  
Google Voice number: 650-450-9497  
24x7 Operations Center: 650-253-5353 or [physical-security@google.com](mailto:physical-security@google.com)  
Serve subs to: Ms. Nicole Wong, Senior Compliance Counsel, Google, Inc.,  
2400 Bayshore Parkway, Mountain View, CA 94043

Preservation Letters: Google, Inc., Attention: Custodian of Records  
1600 Amphitheatre Parkway, Mountain View, CA 94043 Fax: 650-649-2939

**Greater Bay Bancorp**

5010 Old Ironsides Dr., Santa Clara, CA 95054  
David Meshriy 408-496-4815 fax 408-987-9585 [dmeshriy@gbbk.com](mailto:dmeshriy@gbbk.com)

**Green Dot**

Issued by Columbus Bank in Trust in Georgia. Fraud investigations done by Next Estate Communication  
Security Contact: Jennifer Wills, Mgr Nancy Dougherty [nancyd@nextestate.com](mailto:nancyd@nextestate.com)

**Green Tree Servicing, LLC**

Recovery Department: 800-643-0202 x32299 <http://www.gtservicing.com/>  
SW: Green Tree Servicing, LLC, 1100 Landmark Towers, 345 St. Peter Street, St. Paul, Minnesota 55102  
No CA address. Will accept sw mailed to MN address.

**Handwriting Experts**

Dave Oleksow 619/595-7095 (Private expert), 1901 First Ave., 1st floor, Rm 158, San Diego, CA 92101  
SDPD Lab: Hugh Curfman 619-531-2594 Randy Gibson 619-531-2624

**Hartford, The**

Customer Relations Law Unit, One Hartford Plaza-HO-GL-42, Hartford, Connecticut 06155  
Ph 866-467-8730 Fax: 860-547-6343 [Lawcustomerrelations@thehartford.com](mailto:Lawcustomerrelations@thehartford.com)

**Hawaiian Airlines**

3375 Koapaka, Ste. G-350, Honolulu, HI 96819 Attn: Legal Dept. Tel: 808-835-3613 Fax: 808-835-3690

**Hertz Corporate Security** (see <http://www.carrentalsecurity.com>)

**Hollywood Video - Fraud Investigation**

Kim Mann 888/456-4599 x1960 fax 503/570-5015

**Home Depot**

Credit cards – see Citibank – Tony Perez

**Home Shopping Network (HSN)**

HSN Security Department 800-436-6767 –  
Ramon Lebron 800-436-0082 ext 7269 [ramon.lebron@hsn.net](mailto:ramon.lebron@hsn.net)

**Home Street Bank**

Seattle Ph: 206-442-5300 [corporate.security@homestreet.com](mailto:corporate.security@homestreet.com)

**Hotels.com** (see Expedia.com)

**Hotel Security**

Security Directors - San Diego County Hotel-Motel Association  
Email [debbie.timan@visitsandiego.com](mailto:debbie.timan@visitsandiego.com) to request a flier/wanted poster be distributed to area hotels.

**Household Bank**

Regional Field Office, 23152 Verdugo Dr. #207, Laguna Hills, CA 92653  
Ambrose Jimenez 949/837-0599 fax 949/837-0399 [azjimenez@household.com](mailto:azjimenez@household.com)

**Household Credit Services**

P.O. Box 80055, Salinas, CA 93912  
Marty Goss 800/395-8141 x2641 fax 831/759-7091

**Household Finance**

Ralph Ciotkowski 847/843-6193 (Ikea, Comp USA, Costco, Best Buy, most motorcycle & furniture stores)

**H&R Block Bank**

One H&R Block Way, 8th Floor South, Kansas City, MO 64105  
Mark Bigler, Fraud Specialist Ph: 816-854-7983 [mark.bigler@hrblock.com](mailto:mark.bigler@hrblock.com)

**HSBC**

Investigations

Chris Bohn 847-843-4336.  
Brett Stees 224-544-3532 Fax: 224-552-3532 [Brett.a.stees@us.hsbc.com](mailto:Brett.a.stees@us.hsbc.com)  
Deserie Comfort 845-353-7441 [Deserie.d.comfort@us.hsbc.com](mailto:Deserie.d.comfort@us.hsbc.com)

Subpoenas: HSBC Finance Corp., ATTN: Customer Resolution Department, Custodian of Records  
961 Weigel Dr., Elmhurst, IL 60126

Shahad Mohammed 630-617-2176 (No faxed subpoenas accepted.)

Subpoenas (Mortgages) HSBC Mortgage Services, 636 Grand Regency Blvd., Brandon, FL 33510  
Dana St. Clair 813-571-8625

General Mortgage Line 716-841-7651

**Huntington Beach Police Department**

Dave Humphreys 714-536-5953 [dhumphreys@hbpd.org](mailto:dhumphreys@hbpd.org)

Records 714-536-5641 fax: 714-375-5167  
Huntington Beach Jail 714-536-5691

**Identity Theft Resource Center**

Linda Foley 858-693-7273 Jay Foley 858-444-3283

**Impact General, Inc.**

1405 East Chapman Ave., Orange, CA 92866 <http://www.impactgeneral.com/>  
Can evaluate injuries to match them to claimed injuries

**Independent Bank Corporation**

230W. Main St., Ionia, MI 48846  
Search Warrants: Attn: Rosemary Atwood fax (616) 902-0421  
Cheryl McKellar, VP Risk Management 616-522-1763 fax 616-527-5833 [cmckellar@ibcp.com](mailto:cmckellar@ibcp.com)

**IndyMac Federal Bank** (now OneWest Bank, FSB)

**Infistar Bank**

(Handles credit card accounts for North County Credit Union)  
Fraud Unit: 888-254-3723 - transfer to fraud unit Fax: 800-436-5003  
Scot Mayo – Collection/Recovery Supervisor  
157 Technology Pkwy., Ste 910, Norcross, GA 30092-2913 404-965-6249 fax: 678-533-3530

**ING Direct**

Investigator Matthew Reilley 302-467-6235 [MReilley@IngDirect.com](mailto:MReilley@IngDirect.com)  
(Primarily assigned to mortgage fraud cases.)  
Subpoenas & search warrants send to:  
ATTN. Legal Department , 1 South Orange Street, Wilmington, Delaware, 19801

**Insurance Company of the West**

11455 El Camino Real, San Diego, CA 92130-2045 800-877-1111  
SIU Investigator Kirk Madsen [kmadsen@icwgroup.com](mailto:kmadsen@icwgroup.com)

**Intelius Inc.**

500 108th Ave NE, 16<sup>th</sup> Floor, Bellevue, WA 98004 425-974-6100  
Fraud Investigations: Ben Nelson [bnelson@intelius.com](mailto:bnelson@intelius.com) 425-974-6113  
Will accept subpoena/sw by email. Can use stolen cc info to track purchases, IP addresses, related accounts, etc.

**Inter Mountain Mortgage** [www.immwholesale.com](http://www.immwholesale.com)

1740 Gillette Road, Pomona, CA 91768 Ph: 909-397-0900  
CEO Gregory Lucas  
Assistant: Lisbeth 909-525-9845 [lisbeth@loanfund.com](mailto:lisbeth@loanfund.com)

**Internet Service Providers (see Telephones)**

<http://www.search.org/programs/hightech/isp/> - ISP contact list (contacts and search warrant addresses)

**Intuit**

Payroll Fraud Issues: Inv. Michael Magness 775-424-8534 [sbdmanagement@intuit.com](mailto:sbdmanagement@intuit.com)

**Irvine Police Department**

R. Madden 949-724-7160 [rmadden@ci.irvine.ca.us](mailto:rmadden@ci.irvine.ca.us)

**J.C. Penny Fraud Unit** 800/542-0800

Local loss prevention  
Dana Neubauer, 6987 Friars Rd. San Diego 619/291-6050 x235

**J. Crew**

Carolyn Powell 434/316-5842 fax 434/316-5842

**J.P. Morgan Chase** (see Chase)

**Jack In The Box (JNB)**

8911 Balboa Ave. #150, San Diego, CA 92123

Tom Dechandt - Regional Asset Protection Manager for So Cal and AZ

[Tom.Dechandt@jackinthebox.com](mailto:Tom.Dechandt@jackinthebox.com) 858-505-3840 Msg 858-354-3607 cell 858-268-7966 fax

**Jet Blue Airways**

Corporate Headquarters, 118-29 Queens Blvd., Forest Hills, NY 11375 718-709-3700

Nicole L. Gurdoglanyan, Manager, Legal Department 646-920-7464 Fax 718-732-2330

**Kelly Temporary Services**

Fritz Delinski 248/244-5617

**Kinko's**

LP: Don Rollings 805-652-3642

**Kmart** (See Sears)

RSO (bad check unit), P.O. Box 8130, Palatine, IL 60078-8130 847/202-2334 fax: 847/202-8198

**Kohl's** Fraud Unit: 888-343-1560

**LA CLEAR**

800-522-5327

Jeff Sharon, Criminal Intelligence Specialist, Research Analysis Group

323-869-2544 fax 866-558-4510 [jeff.sharon@lclear.com](mailto:jeff.sharon@lclear.com)

**Laguna Beach PD**

Detective Tim Kleiser [tkleiser@lagunabeachcity.net](mailto:tkleiser@lagunabeachcity.net)

**La Mesa Police Department**

8181 Allison Ave., La Mesa, CA 91941 619-667-1400

Communications 619/469-6111 fax 619/667-1419

Investigations Division – Property Crimes Det Katy Lynch 619-667-1440 [klynch@ci.la-mesa.ca.us](mailto:klynch@ci.la-mesa.ca.us)

Records – fax request on letterhead to 619-667-1419

**Lasalle Bank (now Bank of America)****Law Enforcement Coordination Center (LECC)**

4181 Ruffin Road, San Diego CA 92123

(Mailing address: 4560 Viewridge Ave., San Diego, CA 92123)

Watch Center 800-400-9559 or 858-495-7200 Fax: 858-495-7223

**Lawyer's Title**

dba: Fidelity National Title Insurance Company

**Leap Wireless** (see Cricket)**Level 3 Communications**

Broomfield, CO 800-348-5457 Fax 720-888-5631

Wholesale numbers (landline) to other phone companies. Info takes two warrants to get to subscriber.

**Lexis Nexis** 800/543-6862

**Libraries**

San Diego County Library IT Security Director Dave Lyons 619-685-2359

**Long Beach Police Department**

Det. Greg McMullen - Fraud Detail (562) 570-7399 Cell (562) 577-2559 [Greg\\_McMullen@longbeach.gov](mailto:Greg_McMullen@longbeach.gov)

**Los Angeles County DA's Office**

Luz Rodriguez – Investigations, Office Manager 323-838-2545 [lrodriguez@da.lacounty.gov](mailto:lrodriguez@da.lacounty.gov)

**Los Angeles County Sheriff's Department**

Identity Theft Detail, 11515 S. Colima Rd. #M-104, Whittier, CA 90604

Det. Tim Berns 562-347-2665 [tsberns@lasd.org](mailto:tsberns@lasd.org)

Intelligence: Larry Richards 323/864-8457

Identity Theft Detail-North Team, 29300 The Old Road, Castaic, CA. 91384-2905

Det. Trent Thurber 661-294-3541 Fax 323-415-6364 [ttthurbe@lasd.org](mailto:ttthurbe@lasd.org)

Asset Forfeiture Unit, Det. Glen Stanley 562-946-7116 [gstanle@lasd.org](mailto:gstanle@lasd.org)

**Lowe's Home Improvement**

Loss Prevention/Fraud Investigation - Victor Aguirre 949-891-9000 x212 [victor.l.aguirre@lowes.com](mailto:victor.l.aguirre@lowes.com)

**M & T Bank (Manufacturers & Traders Trust Co)**

Corporate Security, 255 East Ave., Rochester, NY 14604

Bruce Amo, Regional Security Mgr 585/258-8428 fax 585/258-8432 pgr 585/263-8702

Security Department, One M & T Plaza, Buffalo, NY 14203

Mike Poch 716/842-5895 fax 716/842-4669

**Macy's**

Call local store and ask for Loss Prevention

(formerly with Robinsons' May) Carol Briscoe 562/601-5003

**Marin County District Attorney's Office**

3501 Civic Center Drive Room 130, San Rafael, CA. 94903

Inspector Sara Nelson 415- 507-4078 [sanelson@co.marin.ca.us](mailto:sanelson@co.marin.ca.us) cell: 415-747-2239

**Massachusetts Office of Attorney General**

One Ashburton Place, 19<sup>th</sup> Fl., Boston, MA 02108

Insurance and Unemployment Fraud Division

Sr. Criminal Inv., Criminal Bureau: Sallyann Nelligan 617-727-2200 x2673 or 617- 963-2673

Fax 617-742-6262 [Sallyann.Nelligan@state.ma.us](mailto:Sallyann.Nelligan@state.ma.us)

**MasterCard International**

MasterCard Law Enforcement Hotline 800-231-1750.

(For issuing bank information: Leave a message. A specialist will call you back & you can send your request directly to them.

Debbie Orta 305-536-9434

Jim Steele 936-344-9433 (Houston TX area)

Debbie Orta 305.536.9434

Tom Quinn 636-722-2896

**MBNA America Bank** (acquired by Bank of America)

**MCC-San Diego** 619/232-4311

Records x430

**Mechanics Bank**

Investigator Lisa Owen 510-262-7351 [lowen@mechbank.com](mailto:lowen@mechbank.com)

**Medical Mutual of Ohio**

2060 E.9th Street, Cleveland, Ohio 44115

Bruce Sieniawski, Sr. Financial Investigator 216-687-7042 fax: 216-687-7770 [Bruce.Sieniawski@mmoh.com](mailto:Bruce.Sieniawski@mmoh.com)

**Mellon Bank** (see Bank of New York)

**Merrill Lynch (taken over by BofA... check for current info)**

Warrants: contact Stacy Gross 609-274-4023

Merrill Lynch & Co., Attn: 3<sup>rd</sup> Party Processing, 1800 Merrill Lynch Dr., 2<sup>nd</sup> Floor, Pennington, NJ 08534

Michael Truigian 609-274-9543

Checks: 212-670-4166

Credit cards – serviced through Bank of America

**Meta Bank**



605-782-0740

Subpoenas: Meta Bank, Attn: Subpoena Compliance, 5501 South Broadband Lane, Sioux Falls, SD 57108  
Fax 605-338-0604  
Martha Poll 866-782- 0890

**Metro Arson Strike Team – San Diego**

SDFD (Station 1), 1222 First Ave., MS 120, San Diego, CA 92101 619-236-6815 fax: 619-234-9611

**MetroPCS**

2250 Lakeside Blvd., Richardson, Texas, 75082  
LE phone: (800) 571-1265 Fax: (972) 860-2635

**Mexicana Airlines**

9841 Airport Blvd., Ste. 400, Los Angeles, CA 90045 Tel: (310) 258-0393 Fax: (310) 216-9554

**M&I Bank**

Linda Pecanic, Arizona Regional Security Manager  
Marshall & Ilsley Corporation, Mail Code: AZ098-4012, One E. Camelback Rd., Phoenix, AZ. 85012  
602-650-3812 Fax: 602-650-3719 [Linda.Pecanic@micorp.com](mailto:Linda.Pecanic@micorp.com)

**M&T Bank (formerly AllFirst)**

Investigations: Randy Bottenus 240-632-7868 Fax: 240-632-2648  
Scott Gawitt 410- 347-6064 [mngawitt@mtb.com](mailto:mngawitt@mtb.com)  
Subpoenas: M&T Bank Legal Document Processing, 1100 Wehrle Drive, 2nd Floor, Williamsville, NY 14221

**Mission Federal Credit Union**

Alisha Tjaden 858-524-2642  
Heidi Button – Fraud 858-546-2180 [Heidib@missionfcu.org](mailto:Heidib@missionfcu.org)  
Paul Maes - Risk Management Department 858-546-2198 [PaulM@missionfcu.org](mailto:PaulM@missionfcu.org)

**MLS:** San Diego County - see Sandicor

LA, Orange and Riverside Counties - see Southern California Multiple Listing Service

**Money Gram International**

Compliance Dept. 800-328-5678 x3385 fax 763-549-7349  
Alex Miguel (720) 568-8641  
Brad Walcher-Director of Fraud Operations (720) 568-8606

**Mortgage Store Financial, Inc (The)**

707 Wilshire Blvd., 28<sup>th</sup> Fl., Los Angeles, CA 90017  
Agent for Service of Process: Joseph Nourmand 213-688-2888  
660 So. Figueroa St., 24<sup>th</sup> Fl., Los Angeles, CA 90017  
*MSF is out of business. Some records in storage. May not have paid bill.*

**Mossy Corporate Office**

9755 Clairemont Mesa Blvd., San Diego, CA 92124 858-654-2850 Fax: 858-614-0264

**MSN (MicroSoft Corporation)**

1 MicroSoft Way, Redmond, WA 98052 425-727-3490 fax: 425-708-0096  
Stirling McBride [stirling.mcbride@microsoft.com](mailto:stirling.mcbride@microsoft.com) 425-703-7792  
Rhonda Sifford [ronda.sifford@microsoft.com](mailto:ronda.sifford@microsoft.com) 425-703-4054  
Andrew Naumann [andrew.naumann@microsoft.com](mailto:andrew.naumann@microsoft.com) 425-707-9855

**MSN TV:** "Kathryn" 425-705-2995

**MTS (Metropolitan Transit System)**

1255 Imperial Ave., Suite 1000, San Diego, CA 92101  
General Counsel: Tiffany L. Lorenzen 619-231-1466 x4512 (will accept sub by fax: 234-3172)  
[www.sdmts.com](http://www.sdmts.com) Per website, MTS owns San Diego Trolley, Inc. (SDTI), San Diego Transit Corporation (SDTC),  
San Diego & Arizona Eastern (SD&AE) and San Diego Vintage Trolley, Inc.

**MySpace.com**

24/7 HOTLINE: 888-309-1311 Fax: 310-356-3485

EMAIL: [LawEnforcement@MySpace.com](mailto:LawEnforcement@MySpace.com)

Custodian of Records: MySpace.com, 407 N. Maple Drive, Beverly Hills, CA 90210

Search engine for MySpace: <http://www.icerocket.com/?tab=myspace>

**NIN (see LECC)**

**National Bank of Arizona**

Don Thomas 602/212-5572

**National Car Rental (also Alamo)** (see <http://www.carrentalsecurity.com>)

**National City Corporation (National City Bank)**

Fraud Investigator Sany Saikaly 412-442-5416 [sany.saikaly@nationalcity.com](mailto:sany.saikaly@nationalcity.com)

**National City Mortgage (Subsidiary of National City Bank)**

Search warrants for all National City Corp entities:

National City Summons & Subpoena Team, 4100 West 150th Street, Locator #01-6151,  
Cleveland, Ohio 44135 Fax: 216-257-9197

(CA agent for service of process: C.T. Corporation, 818 West 7th Street, Los Angeles, CA 90017)

Local: 6333 Greenwich Dr., Suite 100, San Diego, CA 92122 858-552-4500 Fax: 858-552-4515

**National City Police Department**

1200 National City Blvd., National City, CA 91950

Records 619/336-4400 fax 619/336-4460

Investigations 619/336-4460

Tom Di Zinno (Fraud/Property) 619-336-4473 [tdizinno@nationalcityca.gov](mailto:tdizinno@nationalcityca.gov)

**National Insurance Crime Bureau (NICB)**

Tom Downey Desk 858-780-9635 [tdowney@nicb.org](mailto:tdowney@nicb.org)

**National Investors Services Corp** (See TD Waterhouse)

**Naval Criminal Intelligence Service (NCIS)**

San Diego - Joel Mullen, Special Agent 619- 556-1206 fax: 619- 556-0999 [joel.mullen@navy.mil](mailto:joel.mullen@navy.mil)

**Navy Federal Credit Union**

820 Follin Ln., Vienna, VA 22180

Main Security Number 888-503-7105

Jim Dooley 703/206-3093 fax 703/206-4085

[James\\_Dooley@navyfederal.org](mailto:James_Dooley@navyfederal.org)

Chris Kitchow 703-255-7916

Lorissa Jones 703-206-3717

Charlie Gardner 703-255-8650

Subpoenas: Attn: Teresa Roe, P.O. Box 2464, Merrifield, VA 22116-2464 fax: 703- 206-3168

Johanne Robichaud-Shields, Investigator, Financial Crimes & Risk

5550 Heritage Oaks Drive, Pensacola, FL 32526 850-912-0958

[Johanne\\_Robichaud-Shields@navyfederal.org](mailto:Johanne_Robichaud-Shields@navyfederal.org)

**Neighborhood National Bank**

3511 National Ave., San Diego, CA 92113 619-239- 3360

**Net Teller**

Dave Winhouse 417-235-6652

(Canadian company that you have to write a search warrant to if you want internet electronic deposit or withdrawal information from Bank of America.)

**Newport News Catalog Sales** 800/828-2672

John Neimyer 757/825-4112 x5966

**Next Card** 877/492-8951 x56811 fax 925/245-7420

**Nextel Communications**

Law Enforcement Administrative Center: 703-433-4398

Warrants: Nextel Communications, 2000 Edmund Haley Dr., MS D31, Reston, VA 20191 Fax: 703-433-8842

**New Century Mortgage** (now New Century Liquidating Trust)

Diane Denny 949-517-1696

Most loans have been sold. Denny can tell you which company now owns/services them.

**New Money Express**

4202 El Cajon Blvd, San Diego, CA 619-281-2274

Juan Rendon , Chief Operating Officer, 945 5th Ave, San Diego, CA 800-479-6677 x210

**Newport Beach Police Department**

J. Cartwright 949 644 3799 [jcartwright@nbpd.org](mailto:jcartwright@nbpd.org)

**NewStar/Number Portability Administration Center (NPAC)** (Use to determine phone number provider)

Npac.com - set up an account to get passcode number which will allow you to call an electronic hot line

Ph: 571-434-5781

SDDA PIN: 20340935

Also:

<http://www.nationalpooling.com> - find where numbers are assigned after customer changes services

<http://fonefinder.net> - find phone companies assigned to numbers

<http://www.fcc.gov/web/iatd/locator.html> - FCC website for phone company addresses

**Nissan Motor Acceptance Corporation**

8900 Freeport Parkway Irving, TX 75063

Kelly C. Carlson, Supervisor 214- 596-5695 x5206 [carlsok@nmac.com](mailto:carlsok@nmac.com)

Dennis W. Pleasant, Consumer Fraud Investigator 214- 596-5547 [pleasad@nmac.com](mailto:pleasad@nmac.com)

**Nordstrom**

Nordstrom FSB, 13531 E. Caley Ave Englewood, CO 80111

Helene Coontz, Fraud Investigator 866-543-4209 ext. 4687 or 303-397-4687

Fax 303-397-4685 [helene.coontz@nordstrom.com](mailto:helene.coontz@nordstrom.com)

Nordstrom.com (not the store locations)

Louise Knopf 800-499-0104

Adam McCasland 206-215-7221 / 206-215-7000

**North County Fair - Security**

Fay Bloom 760/489-2359

**North County Credit Union**

17045 Via Del Campo, San Diego, CA 92128

Collections: Diane Vanfield (VP) 858-487-1880 fax: 858-485-7753

Credit cards: See Infistar Bank

**North Island Credit Union (Formerly NI Federal CU)**

5898 Copley Drive, San Diego, CA 92111

Search warrants: North Island Credit Union,

Attn: Legal Department 619-656-1600 fax: 619-656-4052

Rosemary Cannon 619-591-7347 [rosemarycannon@myisland.com](mailto:rosemarycannon@myisland.com)

**Northwest Airlines, Inc./KLM Royal Dutch Airlines**

2700 Loane Oak Parkway, Dept. A1180, Eagan, MN 55121 612-726-8869 Fax: 612-726-7123

**Novus Services, Inc.. see Discover Card****Oceanside Police Department**

3855 Mission Ave., Oceanside, CA 92054

Dispatch 760/435-4900

Records 760/435-4944 fax 760/435-4938

Detective Micheal Brown 760-435-4245 [msbrown@ci.oceanside.ca.us](mailto:msbrown@ci.oceanside.ca.us)

**Office Depot**

Credit cards – see Citigroup – Tony Perez

**Ohio LEO:**

Westerville Division of Police Investigations

Det. Larry French, 28 S. State St., Westerville, OH 43081 614-901-6876 [larry.french@westerville.org](mailto:larry.french@westerville.org)

**Old Republic Title Company**

450 North Brand Blvd., 8th Floor, Glendale, CA 91203 818-247-2917

Administration Fax: (818) 543-6566

Title Fax: (818) 549-4393

Jeff Crissman [jcrissman@ortc.com](mailto:jcrissman@ortc.com) 818-247-2917 x2511 (check for file #s)

Search Warrants: Legal Department (Sarah Craig 866-417-7800 x255)

475 Sansome St., Ste 1700, San Francisco, CA 94111 fax: 415-398-5813 (will accept by fax)

**Olivenhain Water District**

Karen Mortensen 760-632-4204 [kmortensen@olivenhain.com](mailto:kmortensen@olivenhain.com)

SW/Subs: Fax Send to the attention of the General Manager 760-753-1578.

**OneWest Bank, FSB**

888 E. Walnut St., Pasadena, CA 91101

Mia S. Lee – First VP/BSA Compliance Officer 626-535-5004 Fax: 626/229-1239 [mia.lee@owb.com](mailto:mia.lee@owb.com)

**On-Star Corporation**

Search warrants: c/o CT Corporation

Attn: Emily/Legal Department, P.O. Box 0217, Troy, MI 48099 248/577-7320 fax: 248/577-7320

**Orange County Sheriff's Department**

C. Wilmot, Sgt. 714-647 7486 [cwilmot@ocsd.org](mailto:cwilmot@ocsd.org)

Records 714-647-6063

Emergency 714-935-7411

Warrants 714-834-6470

**Pacific Bell...** see AT&T

**Pacific Bell Mobile....** see Cingular Wireless

**Pacific Marine Credit Union (Camp Pendleton)**

Risk Management/Fraud Department, 3355 Mission Avenue Suite #116, Oceanside, Ca. 92054

Patrick Beaty 760/430-7511 x1408 fax 760/385-0666 [pbeaty@pmcu.com](mailto:pbeaty@pmcu.com)

Carrie Smith 760-430-7511 x1401

Venessa Gschwind 760-430-7511 Ext 1416 [vgschwind@pmcu.com](mailto:vgschwind@pmcu.com)

**Paetec Communications (cell phone provider)**

SW: Paetec, Fraud & Subpoena Compliance, One Paetec Plaza, 600 Willowbrook Office Park, Fairport, NY 14450

Or fax warrant to (585) 770-2418

**Pala Casino**

35008 Pala Temecula Rd., Pala CA 92059

George Jenkot – Security Director Margie Lopez 760.510.5151

**Palm Springs Police Department**

P.O. Box 1830, Palm Springs, CA 92262

Detective Denise Judd - Financial Crimes Unit

760-323-8157 fax: 760-323-8176 [Denise.Judd@palm Springs.ca.gov](mailto:Denise.Judd@palm Springs.ca.gov)

**Paychex, Inc.**

Fraud Investigator Peter L'Abbate, 1175 John St. West Henreitta, NY 14586

585-336-7662 [plabbate@paychex.com](mailto:plabbate@paychex.com)

San Diego Office: 8520 Tech Way, Ste. 200, San Diego, CA 92123

Margaret Laird 858-467-7000 x52256 fax: 858-569-0639 [mlaird@paychex.com](mailto:mlaird@paychex.com)

**PayPal**

Credit accounts – See GE

Fraud Investigations Team: 408-967-9919

To formally request records: fax your request to eBay/PayPal FIT at 408.967.9915

Info on how to accurately request records, email [stopfraud@ebay.com](mailto:stopfraud@ebay.com)

Court Orders: eBay/PayPal Fraud Investigation Team, 2211 North First Street, San Jose, CA 95131

**PETCO Park**

Head of Security: Larry Moratto 619-851-5154

**PFF Bank & Trust**

Maria Montenegro [maria.montenegro@pffb.com](mailto:maria.montenegro@pffb.com)

**Phone Numbers (see Telephone):**

National pooling access to get company servicing a cell number: 571--434-5781 code 13781609

Also see: NewStar/NPAC (Number Portability Administration Center)

OR: North American Numbering Plan Administration

[http://www.nanpa.com/nas/public/assigned\\_code\\_query\\_display.do?method=displayAssignedCodeQueryData](http://www.nanpa.com/nas/public/assigned_code_query_display.do?method=displayAssignedCodeQueryData)

**PNC Bank**

Investigations: Cynthia Lee 301-497-1778 Fax: 703-506-2707  
Sheri Mandrgoc 703-506-2818

**Point Loma Credit Union**

9420 Farnham St., San Diego, CA 92123

Dennis Rathborn (858) 268-7229

Anthony Baithin (858) 495-7111

Debra Foley (Internal Auditor/Search Warrants) 858/268-7205 fax: 858/268-7279

Mary Holzer (Card Service Rep) 858-495-7157 fax: 858-576-9316 [mholzer@PLCU.com](mailto:mholzer@PLCU.com)

**Priceline.com**

Fraud line: 877-477.8013.

Peter Upson 203-299-8295 Fax 203-299-8975

Upson would like a call prior to sending any warrants or court orders so he could get the documents.

**Privacy Rights Clearing House**

Beth Givens 619/298-3396

**Progressive Insurance Company**

SIU Investigator Dan Blair, 7676 Hazard Center Dr. #900, San Diego, CA 92108 619-610-2071

[Daniel\\_Blair@Progressive.com](mailto:Daniel_Blair@Progressive.com)

SIU Investigator Chip Moren 760-250-3354

Claims Rep: Matt Cunningham, 7676 Hazard Center Dr. #900, San Diego, CA 92108 619-610-2114

[Matthew\\_Cunningham@Progressive.com](mailto:Matthew_Cunningham@Progressive.com)

**Providian National Bank/Aria**

800/356-4390 x7041

Lalesh Muni 800/999-7597 x4384

Investigations: Celeste Soucy 800-821-9049

**Prudential Securities**

Special Investigation Unit, PMB #397, 2588-F El Camino Real, Carlsbad, CA 92008

M. "Mic" Kathryn Kelly 760/439-2548 fax 760/897-2129

Glen Gayler 212/214-6481 [glenn\\_gayler@prusec.com](mailto:glenn_gayler@prusec.com)

Bruce Right (Military death benefit cases) 904-313-5000

**Q-Chex**

10710 Thornmint Rd, San Diego CA 92127

Jim Danforth 858-673-0387 x202

Cell 858-663-2811

Fax 858-675-0694

**Qualcomm**

5775 Morehouse Dr., Dan Diego 92121-1714  
Lee Spadoni 858/651-5874  
Steven Davis 858/651-9523 [stevend@qualcomm.com](mailto:stevend@qualcomm.com)  
Security Office 858/658-4220 fax 858/658-4203

**Rabo Bank**

Investigator George Martin 805-474-6244 (Anti-Money Laundering)  
Investigator Dean Goodlette 805-473-6880 (Fraud)

**Radio Shack**

Rod Taylor 909/354-1945 fax 909/353-1949  
Brenda Cress 714/296-3762  
Credit cards – see Citigroup – Tony Perez

**Ralph's**

Check clearing center: 800/607-7001  
To get info on club card numbers: 310/884-4818

**Regional Computer Forensics Lab (RCFL)**

9797 Aero Drive, San Diego, CA 92123 858-499-7799 (24 hr # – will go to the on-call CFE)  
fax 858-499-7798

Service requests: <http://www.sdrcfl.org/index.cfm?fuseAction.display>

**Recording Industry Association of America**

10842 Noel St, Unit 106, Los Alamitos, CA 90720  
John Langley or Ron Ayala 714/236-0830 fax 714/236-0930

**Regions Bank (Regions Financial)**

SW for mortgages (including Union Planters Bank mortgages):  
Regions Mortgage, Attn: Denise McLaurin, PO Box 18001  
Hattiesburg, MI 39401 (Send by certified mail) 601-554-2386

SW for other records: Paul Thompson-Custodian of Records  
1901 6th Avenue North, Birmingham, AL. 35203 205-264-7283

**Rite Aid**

John Holzapfel Hm: 619/522-9746 (emergency only)

**Riverside County DA's Office**

4075 Main St., Riverside, C A92501  
Insurance Fraud – DAI Joseph Delgiudice 951-955-5491 [jdelgiudice@co.riverside.ca.us](mailto:jdelgiudice@co.riverside.ca.us)  
Murietta Office - DAI Kim Robinson 951- 955-0818 [KimRobinson@RivCoDA.org](mailto:KimRobinson@RivCoDA.org)

**Riverside County Sheriff's Department**

Law Enforcement: 951-780-9894  
Public: 800-950-2444

**Robinsons-May (see Macy's)****Road Runner**

Search warrants: attn: Christine Dzujna 203-328-0645 fax: 203-328-4840  
Subsidiary of Time Warner Cable, 8949 Ware Ct., San Diego 92121

**Ross Stores**

District Offices 858/451-9716 National Office 510/505-4567  
Edna Suarez 858/451-7851

**Royal Bank of Scotland National Bank**

Fraud Department, 1000 Lafayette Blvd., Bridgeport, CT 06604  
Carrie Olson Ph: 203-551-3638 Fax 203-551-2041 [Carrie.Olson@RBSNB.Com](mailto:Carrie.Olson@RBSNB.Com)

**Safeway** (also dba: Vons)

Loss Prevention, PO Box 513338, Los Angeles, CA 90051-1338 626-821-7545  
Ron Foss, Manager [ron.foss@safeway.com](mailto:ron.foss@safeway.com) 626-821-3933  
Chris Fulkerson [Christopher.fulkerson@safeway.com](mailto:Christopher.fulkerson@safeway.com) 626-821-7492  
Ken Trimble [ken.trimble@safeway.com](mailto:ken.trimble@safeway.com) Cell: 626-255-3995  
Doug Morgan 626-821-747  
San Diego LP Safeway/VONS contact: Dan Montoya cell: 619-778-7201 [Dan.montoya@safeway.com](mailto:Dan.montoya@safeway.com)

**San Bernardino County Sheriff's Department**

Detective Brandon Rio, Narcotics Division/Asset Forfeiture, 655 E. Third Street, San Bernardino CA 92415  
909-890-4927 Fax: 909- 890-4920 [brio@sbcasd.org](mailto:brio@sbcasd.org)

**SANDAG**

SW: SANDAG, Custodian of Records, 401 B St., Ste. 800, San Diego, CA 92101  
Attn: Julie Wiley 619-699-6966  
MTS trolley records, COMPASS cards etc., including travel records  
See MTS... SANDAG does not have all records.

**San Diego City Attorney's Office**

Civic Center Plaza, 1200 Third Ave., #1620, San Diego, CA 92101  
Civil Division 619-236-6220  
Criminal Division 619-533-5500  
Consumer and Environmental Protection Unit, 1200 Third Avenue, Suite 700, San Diego, CA 92101  
Inv. Renée Wharton 619- 533-5866 fax 619-533-5504 [rwharton@sandiego.gov](mailto:rwharton@sandiego.gov)

**San Diego City Library**

Sr. Clerk: Delia Carol 619-236-5825 fax: 619-236-5811

**San Diego City Schools Police**

4100 Normal St., San Diego, CA 92103 619-725-7000 Dispatch 619-291-7678  
Chief Don Braun 619-291-7678

**San Diego County Credit Union**

Fraud Contact: Heather Lawson-Hebert, AVP 858-597-6593 [hhebert@sdccu.com](mailto:hhebert@sdccu.com)  
Search warrants: Attn: Jill Hernandez, Records, 6545 Sequence Drive, San Diego, CA 92121

**San Diego County Agencies:****Assessor-Recorder-County Clerk's Office**

1600 Pacific Hwy., Ste 103, San Diego, CA 92101 (Mail Sta A-4)  
[http://arcc.co.san-diego.ca.us/online\\_services.aspx](http://arcc.co.san-diego.ca.us/online_services.aspx)  
Recorder's Office: Lucia Siebern, Assistant Division Chief [Lucia.Siebern@sdcounty.ca.gov](mailto:Lucia.Siebern@sdcounty.ca.gov)  
Notary records: Evelyn Hunnewell 619-531-5247  
Certified recorded docs (for SDDA cases): E-mail request to Cyndee Rash AND Angie Garcia. Indicate whether you want them returned to you via inter-office mail or if they will be picked up.  
[Cyndee.rash@sdcounty.ca.gov](mailto:Cyndee.rash@sdcounty.ca.gov)  
[Angie.garcia@sdcounty.ca.gov](mailto:Angie.garcia@sdcounty.ca.gov)

**District Attorney's Office**

330 W. Broadway, San Diego, CA 92101  
Economic Crimes - DAI Paul Libassi 619-531-4349 cell 619-572-1569 [paul.libassi@sdccda.org](mailto:paul.libassi@sdccda.org)

**DA's Check Enforcement Program (see Bounceback)**

P.O. Box 129011, San Diego, CA 92112 888-240-6495 fax: 800-704-54 [info@hotchecks.net](mailto:info@hotchecks.net)

**Health & Human Services**

Abbie Brack – Sr. Protective Services Worker 619-401-3728 [abbie.brack@sdcounty.ca.gov](mailto:abbie.brack@sdcounty.ca.gov)  
Will go out to SW locations to handle issues with children that need custody arrangements.

**Juvenile Hall**

Records 858-694-4319 Probation 858-694-4600

Court Clerk 858-694-4601

Intake

858-694-4505 or 858-694-4514

**San Diego County Housing Authority**  
Dwight Flesher 858-694-4869

**Office of Revenue and Recovery**

625 Broadway, 2nd Floor, San Diego, CA 92101-3886

Collection Division 619-515-6212

Enforcement Division 619-515-6111

Ester Babauta 619-515-6122

**Probation Department**

Brian Berry (Juvenile Division) 619-337-2049

Work Furlough Oversight Unit 858-505-6445

**Office of the Public Guardian (Health & Human Services Agency)**

5201-A Ruffin Rd., San Diego, CA 92123-1699 858-694-3500

Debbie Fasano 858/694-3520 fax: 858/495-5127

**Sheriff's Department**

Communications 858-565-5030

Licensing 858-974-2020

Personnel 858 974 2001

Warrant Desk: 858-974-2457 or 858-974-2100

Records 858-974-2456 (Cases) Fax: 858-974-2122

Records 858-974-2455 (Bookings) fax: 858-974-2123

Fugitive Unit 619-531-3762

Regional Crime Lab, 5255 Mt. Etna Dr., San Diego 858-467-4464

Document Examiner: Linton Mohammed 858-467-4592 fax: 858-467-4650

4<sup>th</sup> Waivers 619-515-8204

Encinitas 760-966-3500

Alpine Sub-Station, 1347 Tavern Rd. Suite 2, Alpine, CA 91901-3820

Lemon Grove Sub-Station, 3240 Main St., Lemon Grove, CA 91945 Main: 619/337-2000

Santee Sub-Station, 8811 Cuyamaca St., Santee, CA 92071 619/956-4000

Jails: Central Detention Facility, P.O. Box 12295, San Diego, CA 92112-2952 (mnemonic: LGZ0)

Intake 619/615-2420 Fax 619/615-2576

Watch Commander 619- 615-2472

BP hold at Central Jail 619-615-2520 or 2532

LCDF (mnemonic: JAR0) fax 619/258-1514 Booking fax: 619- 778- 9517

VDF - Control 760-940-4483

Watch Commander 760-940-4820 fax: 760-940-4848

George Bailey – Control 619-661-2657; Watch Commander 619- 661-2626 fax 619/661-2890

also Facility 8 (next to George Bailey)

\*\*OTP contact: Sheri 619-661-2650 fax 619-661-2890

South Bay/Chula Vista 619/691-4815 fax 619/691-4896

Detention Investigations Unit 619-531-3666

Jail Medical Records 858-974-5968

Court Security Unit - Downtown: SDSD Deputy Bruce Falconer cell 619-823-4679

SDSD Deputy Scott Seitz cell: 619-540-4676

**San Diego County Superior Court - Downtown**

[http://www.sdcourt.ca.gov/portal/page?\\_pageid=55,1056871&\\_dad=portal&\\_schema=PORTAL](http://www.sdcourt.ca.gov/portal/page?_pageid=55,1056871&_dad=portal&_schema=PORTAL)

Court Assignments: [http://www.sdcourt.ca.gov/portal/page?\\_pageid=55,1056977&\\_dad=portal&\\_schema=PORTAL](http://www.sdcourt.ca.gov/portal/page?_pageid=55,1056977&_dad=portal&_schema=PORTAL)

Information Desk: (619) 450-5700

Central Records: (619) 450-7361

Criminal Records (General): (619) 450-5400

Criminal Records (Limited): (619) 450-5400

Family Support Division: (619) 450-5799

Family Law Facilitator: (619) 450-5200

Appeals/Appellate Division: (619) 450-5348

Executive Office: (619) 450-5500

Court Security: SDSD Deputy Bruce Falconer cell (619) 823-4679



**San Diego Harbor Police**

3380 N. Harbor Drive, San Diego, CA 92101  
Dispatch 619-686-6272  
Watch commander 619-686-6595  
Records – fax request to 619-686-6522

Airport (Terminal 1) 619-231-5260  
Administration 619-686-6570 fax: 619-686-6522

**San Diego Housing Authority (Section 8)**

619-231-9400  
Cyndi Lofftus [cyndil@sdhc.org](mailto:cyndil@sdhc.org)

**San Diego Medical Federal C.U.**

Chris Whitney (manager) 619/641-1100 x318

**San Diego Metropolitan Credit Union**

Investigator Meg McManus 619-278-5739 [mmcmahon@sdmdu.org](mailto:mmcmahon@sdmdu.org)

**San Diego Metropolitan Transit Board**

Bill Burke [bill.burke@sdti.sdmts.com](mailto:bill.burke@sdti.sdmts.com)  
Taxicab Administration Office, 1501 National Ave., San Diego, CA 92113 619.595.3086 fax 619.595.3083  
John Scott - Taxi Cab Administration Manager 619-595-7034 [john.scott@sdmts.com](mailto:john.scott@sdmts.com)  
Luis Cesena 595-7037 Taxi Cab - Regulatory Analyst

**San Diego National Bank (now US Bank... taken over 10/30/09)**

619-233-1234  
Search warrants: San Diego National Bank, Attn: Operations Support/Custodian of Records  
1420 Kettner Blvd., San Diego, CA 92101

**San Diego Police Department**

1401 Broadway, San Diego, CA 92101  
Lab/Handwriting experts: Hugh Curfman 619-531-2594 [hcurfman@pd.sandiego.gov](mailto:hcurfman@pd.sandiego.gov)  
Randy Gibson 619-531-2624  
Narcotics Vault (test results) 619/531-2608  
Howard Labor, Detective Sergeant, Financial Crimes Unit 619-446-1046 [hlabor@pdsandiego.gov](mailto:hlabor@pdsandiego.gov)

**San Diego Regional Fraud Task Force (at USSS)**

550 West C St. #660, San Diego, CA 92010 619-557-5920 fax 619-557-6658

**San Diego Zoo**

PO Box 120551, San Diego, CA 92112-0551  
Cesar Ruiz – Security Operations Manager 619-231-1515 x4202 [cruiz@sandiegozoo.org](mailto:cruiz@sandiegozoo.org)

**Sandicor, Inc.**

5414 Oberlin Drive, Suite 150, San Diego, California (Has MLS listings)  
SW: Address to CEP Ray Ewing. Will accept by mail, fax or in person

**Santa Ana Police Department**

Economic Crimes Unit, 60 Civic Center Plaza Santa Ana, CA 92702  
Det. Anthony Nguyen 714.245.8417 fax 714.245.8562 [anguyen2@santa-ana.org](mailto:anguyen2@santa-ana.org)

**Santa Clara Police Department**

Det. Tom Leipelt 408-615-4819 [TLeipelt@santaclaraca.gov](mailto:TLeipelt@santaclaraca.gov)

**Santa Clara Sheriff's Office**

Sgt. Deborah Johnson, Investigative Services West Valley Division  
408-868-6629 Fax 408-868-6641 [Deborah.Johnson@sho.co.santa-clara.ca.us](mailto:Deborah.Johnson@sho.co.santa-clara.ca.us)

SCAN 800/262-7771

**Schools First Federal Credit Union**

Jose Diaz, Fraud Investigator 714-258-4000 ext 8466 714-258-4323 fax [jdiaz@schoolsfirstfcu.org](mailto:jdiaz@schoolsfirstfcu.org)  
Donald Fox, Senior Investigator [dfox@schoolsfirstfcu.org](mailto:dfox@schoolsfirstfcu.org) 714.258.4000 X8410 714.258.4229 Fax

**Sears**

Sears National Bank, P.O. Box 2050, Tempe, AZ 85280  
Fraud Warning Hotline: 800-335 1517  
Sears.com – Internet Fraud: Rhonda Olney – 515 440-5428  
Handles internet (only) for Sears and K Mart  
Sears MasterCard - see Citigroup – Tony Perez

**Seacoast Commerce Bank**

678 3rd Avenue, Suite 101, Chula Vista, CA 91910 619-476-7776  
SW: Leticia Flores (VP/Manager) 619-409-5710 fax: 619-476-6636 [lflores@sccombank.com](mailto:lflores@sccombank.com)  
\*\*\*Uncooperative: call Paul Libassi 619-531-4349 for info before getting warrant.

**Section 8 Housing** – See City and County Housing Departments

**Security Directors - San Diego County Hotel-Motel Association**

Email [debbie.timan@visitsandiego.com](mailto:debbie.timan@visitsandiego.com) to request a flier/wanted poster be distributed to area hotels.

**Sempra Energy (SDG&E)**

Corporate Security, 101 Ash St., HQ03D, San Diego, CA 92101  
Steven Hancock, 619-696-1866  
Mark S. Meyer, Manager 619-696-2713 [MMeyer@sempra.com](mailto:MMeyer@sempra.com)  
Pete Acevedo 619-696-2131 [pacevedo@sempra.com](mailto:pacevedo@sempra.com)  
Search warrants/subs: Sempra Energy, Attn: Sarah Ball or Sharmaine Hamilton  
101 Ash St., HQ11, San Diego, CA 92101 619-699-5021 will accept by fax: 619-696-4838

**Shell Oil Company**

Credit cards – see Citigroup – Tony Perez  
Jerry Grimes, Regional Investigation Case Mgr. cell 661-231-5162 [jerry.grimes@shell.com](mailto:jerry.grimes@shell.com)

**Signature Group Holdings**

Attn: Subpoena Compliance Department/Deborah Gershown  
175 N. Riverview Drive, Anaheim Hills, CA 92808 714- 283-6500 ([www.fremontgeneral.com](http://www.fremontgeneral.com))  
*Formerly Fremont Investment & Loan/Fremont General Corp.*

**Southern Bell Corporation**

Court Order Bureau, 500 E. 18<sup>th</sup> #1302, Kansas City, MO 64106 800-813-6442

**Southern CA Edison**

Jim Robertson 626-633-3165  
Legal Department: Fax S/W's to (626) 302-6988

**Southern California Multiple Listing Service (SoCalMLS)**

101 E. Lincoln Ave., Anaheim, CA 92805 (714) 517-2600  
SW: Mail attn: CEO Russ Bergeron 714-517-2626

**Southland Title of San Diego**

dba: Lawyer's Title as a division of Fidelity National Title Insurance Company  
(see Fidelity for custodian of records)

**Southwest Airlines**

2702 Love Field Drive, Dallas, TX 75235  
Vance Toller, Director of Security 214/792-7782 fax: 214/792-4151  
Corporate Security, P.O. Box 36611, Dallas, TX 75235  
Attn: Lisa Stewart 214-792-4223 Fax: 214-792-4842  
Subpoenas/SW for customer information: Mark Wolston 214-792-4252 fax 214-792-6200

**Southwest Riverside County Association of REALTORS**

41831 McAlby Court, Suite C, Murrieta, CA 92562 951- 894-2571 fax: 951- 894-2572

**Spiegel**

3500 Lacey Road, Downers Grove, IL 60515

Jim Mullany 630/769-3021 fax 630/769-2023

### **Sprint**

Law enforcement lines 800/877-7330 or 877/324-1925

Custodian of Records: Attn: Melanie Hall

Sprint Subpoena Compliance, MS KSOPHM0216-2B700, 6480 Sprint Pkwy, Overland Park, KS 66251

Ph: 913-315-0660 Will accept via fax: 816-600-3111

Good contacts for general questions:

John Schuepbach 913-315-7683

Cheryl Renner, Director Fraud Mgmt 913-307-3009

### **St. Paul Travelers Insurance**

21688 Gateway Center Dr., Diamond Bar, CA 91765

Inv. John G. Garcia 909-612-3342 fax 909-612-3349

Inv. Michael Cuellar 909-612-3347

### **Starbucks**

HQ: 2401 Utah Avenue South, P.O. Box 34067, Seattle, WA 98134

800-782-7282 (Starbucks Card)

800-235-2883 (Retail Customer)

800-334-5553 (Warranty)

San Diego Contact: John Longacr, Corporate District Mgr 858-366-5607 [jlongacr@starbucks.com](mailto:jlongacr@starbucks.com)

Contact person to request surveillance video and other issues

### **State Compensation Insurance Fund (SCIF)**

10105 Pacific Hieghts Blvd., San Diego, CA 92121

Send demand letters to: State Compensation Insurance Fund, San Diego District Office Fraud Unit

Attn: Nichelle Epps, P.O. Box 85531, San Diego, CA 92186-5531

Nichelle Epps 858-552-7370 fax: 858-334-7707

Kathy Lowe (Sr. Auditor) 858-552-3358 fax: 858-334-7707

### **State Farm Insurance**

Special Investigations Unit (Auto): Investigator Alison Nguyen 949-553-5898

Workers' Comp: Section Mgr. Steve White, 900 Old River Rd., Bakersfield, CA 707-588-6652

### **State Farm Bank and Insurance**

637 Wyckoff Ave. #326 Wyckoff, NJ

Patrick F. Colgan, Audit Consultant 201-847-9550 [patrick.colgan@statefarm.com](mailto:patrick.colgan@statefarm.com)

Gerald A. Justin, Analyst, Investigator 734-523-2652 [jerry.justin.g4u4@statefarm.com](mailto:jerry.justin.g4u4@statefarm.com)

### **Stater Bros Corporation**

Todd Fernandez (Corporate Security) 909-733-5148

### **Stearns Lending, Inc.**

Victoria (Legal Department) 714-513-7273 fax 714-513-7274

Send search warrants to: Stearns Lending Inc., Legal Department

4 Hutton Centre Drive, #500, Santa Ana, CA 92707

### **Sunrise Bank of San Diego**

4445 Eastgate Mall, Suite 110, San Diego, CA 92121

Carla Kraft, VP/Operations Officer 858-625-9050 fax 858-625-8844

### **SunTrust Bank**

Inv. Mark Koenigsburg, 14401 Sweitzer Ln., Laurel, MD 20707 301-497-3336 fax: 301-497-3832

Subs: SunTrust Banks, Inc., Attn: Subpoena Services, P.O. Box 620577, Orlando, FL 32862-0577

877-220-9402

### **Sycuan Casino**

5469 Casino Way, El Cajon, CA 92019

Bill Burnerman 619-445-6002 x1416

Ed Magdaleno 619-659-3336

Sycuan Gaming Commission 619-445-8932 x1102

Player History: Erin Miller 619-445-6002 x1171

Gaming: Ed Cervantes 619-659-3328

**Tapes (to enhance/clear up cassette recordings):**

Shoreline Audio: Gary Zucuto 310-394-4932 fax: 310-458-7802

**Target – Fraud Investigations**

Adriana Rivas 714-420-6332

**Target.com** (see Amazon.com)

LE contact: 206-266-1722

**Target Financial Services**

3701 Wayzata Blvd, Mailstop 8CB, Minneapolis, MN 55416-3400

Law Enforcement: 800-480-8236 x75585

**TD Waterhouse**

Search warrants: Attn: Ryan Fitzpatrick, 100 Wall St., 20<sup>th</sup> Floor, NY, NY 10005

Phone: 212-806-3627 Fax: 212-785-7370

San Diego Fraud Investigator: Ken Skolnick 858-458-8021

**Telecheck**

800/533-1017

303/752-5200 x3831

800/283-4567 x5286

713/403-6789 (Debt assistance)

Telecheck Corporate Security - Toni Sirles, Sr. Fraud Investigator 713-331-6476 cell: 281-682-6132

[toni.sirles@telecheck.com](mailto:toni.sirles@telecheck.com)

**Telephone Numbers:**

The SEARCH Group in Sacramento is the current host of the Internet Service Provider (ISP) and cellular/landline phone carrier contact list. This list, which is maintained for law enforcement use and is usually current, contains the legal contacts for most ISP's and cell phone / landline carriers in the nation. There is often other information associated with each contact, such as after hours procedures, procedures for different legal processes, etc.

The direct link to the list is <http://www.search.org/programs/hightech/isp/>. If you visit the SEARCH home page first, just look in the right panel for the ISP List. The list is alphabetical, and updates on old information are made with the instructions posted on the list page. If you do find outdated information, please email SEARCH with any updates so that the next investigator has current info.

As always, before serving subpoenas, court orders or search warrants on the ISP/carrier in question, the investigator/DDA/paralegal should contact the entity to verify that the IP number, email address, website, or telephone number still belongs to them. Numbers are ported to other carriers and organizations frequently, so you may save yourself an extra search warrant or two with a phone call or email.

See NewStar/NPAC (Number Portability Administration Center)

Also: <http://www.nationalpooling.com> - find where numbers are assigned after customer changes services

<http://fonefinder.net> - find phone companies assigned to numbers

<http://www.fcc.gov/wcb/iatd/locator.html> - FCC website for phone company addresses

North American Numbering Plan Administration

[http://www.nanpa.com/nas/public/assigned\\_code\\_query\\_display.do?method=displayAssignedCodeQueryData](http://www.nanpa.com/nas/public/assigned_code_query_display.do?method=displayAssignedCodeQueryData)

National pooling access to get company servicing a cell number: 571-434-5781 code 13781609

**Toll-free numbers:** Call Verizon 800-483-0722 to ask them to search their directory to determine which company owns/provides service for 800 numbers

**Tel-Tales** – Articles on phone issues written by Bob Lottero 603-586-7156 [robert.lottero@leo.gov](mailto:robert.lottero@leo.gov)

**Temecula Valley Bank**

*Closed by FDIC* – Contact First-Citizens Bank & Trust Company, Raleigh, NC

Previous sw contact:

O.S.S. Department, Attn: Teresa Peters, 27710 Jefferson Ave., Ste. A-100, Temecula, CA 92593

**Tennessee Dept. of Safety**

Records Section, 1150 Foster Ave., Nashville, TN 37210

Angela Welch 615-251-5264 fax 615-253-2093

[Angela.Welch@state.tn.us](mailto:Angela.Welch@state.tn.us)**TIB Bank of the Keys (Southern Florida)**

Pam Andrews - Loss Prevention Manager

305-248-4051

**T-Mobile**

Law Enforcement Relations Group 973-292-8911

Search Warrants:

Custodian of Records, 12920 SE 38th Street, Bellevue, WA 98006 (Fax SW: 973-292-8697)

Agent for Service of Process: CSC-Lawyers Incorporating Service

PO Box 526036, Sacramento, CA 95852-6036

Email .pdf format subpoenas to: LER@T-Mobile.com

Use your agency, office location, and your subpoena tracking number as Subject line.

3<sup>rd</sup> party handling prepaid phone payments:

SW: Vesta Corporation, 11950 SW Garden Place, Portland, OR 97223

Fax: 971-404-2644 Attn: Melissa Lester

General #: 503-790-2500

**Thrift Savings Plan Service Office**

P.O. Box 385021, Birmingham, Alabama 35238

Will accept sw issued out of state. Mail

**Thrifty Car Rental**<http://www.carrentalsecurity.com>**Time Warner Cable**

Subpoena Compliance Team, 13820 Sunrise Valley Drive, Herndon, VA 20171

Tel: (703) 345-3422 Fax: 704-697-4911

Subpoena Instructions website: <http://www.timewarnercable.com/corporate/subpoenacompliance.html>

Lorraine M. Gilmore, 290 Harbor Drive, Stamford, CT 06902 203-351-2069 Fax: 704-697-4565

**Toll-free numbers:**

Call Verizon 800-483-0722 to ask them to search their directory to determine which company owns/provides service for 800 numbers

**Torrey Pines Bank**

9295 Farnham St; Suite #200, San Diego, CA 92123

Marcia Charest – VP 858-523-4668 fax 858-300-1521 [mcharest@torreypinesbank.com](mailto:mcharest@torreypinesbank.com)**Toyota/Lexus Financial Services**

19001 S. Western Ave., Mail Drop #WF22 Torrance, CA 90509

Fraud Investigator Laz Lastre 310-468-7546 fax: 310-381-7852 [Laz\\_Lastre@toyota.com](mailto:Laz_Lastre@toyota.com)Anthony G. Ko, Supervisor, Fraud Department 310-468-8382 [anthony\\_ko@toyota.com](mailto:anthony_ko@toyota.com)**Toys R Us**

District Loss Prevention Manager, 1110 W. Merrill Ave, Rialto CA 92376

Jeff Writer Desk 909-873-0155 x384 [writerj@toysrus.com](mailto:writerj@toysrus.com)**Transit Systems Security**

1260 Morena Blvd Suite #200, San Diego, CA 92110 619-595-4960

Video cameras are installed at some stations. Contact TSS for specific station information.

Video retained for 14 days unless TSS is called a can pull the video.

**Transportation Security Agency**

OPS Center 619-687-3188 fax: 619-230-7577

**TransUnion**

Fraud Victim Assistance Department, P.O. Box 6790, Fullerton, CA. 92834

Judd Rousseau, Manager [jrousse@transunion.com](mailto:jrousse@transunion.com) 714-680-7220

Victim Hotline: 800-680-7289

Fraud Unit: Etha 714-738-3800 x6070  
Search warrants: Rhea Brown, Custodian of Records, 555 W. Adams St., Chicago, IL 60661  
312-985-3978 fax 312-985-2030 (Fax or mail but not both)  
TU prefers you send them via email to: [subpoenamail@transunion.com](mailto:subpoenamail@transunion.com)

### Trash Collection

EDCO 619/287-7960 (Jose Hernandez)  
Laidlaw 619/637-5661 or 486-2230  
Waste Management/Coast 760/753-9412  
Ray Serda 760/268-7154  
Mashburn 619/744-2700 x115 (John Spangles)  
Escondido Disposal 760/745-3203  
Bill Thompson 760/740-5118  
Pacific Waste Management 637-5653  
San Diego... to determine collection days <http://interapp1.sannet.gov/econtainer/control/searchaddressinfo>

### Travelers Cheques

American Express	800/525-7641	Citicorp	800/645-6556
Interpayment	800/221-2426	MasterCard	800/223-9920
Thomas Cook	800/223-7373	Visa	800/227-6811

### Travelers Express

Rob Blum 800/328-5678 x3394

### Travelers Insurance (St. Paul Travelers)

21688 Gateway Center Dr., Diamond Bar, CA 91765  
John G. Garcia 909-612-3342 fax 909-612-3349  
Michael Cuellar 909-612-3347

### Travelocity

Fraud Unit 866-488-6333 fax: 210-258-2063

### Tropical Financial Credit Union

3050 Corporate Way, Miramar, FL 33025  
Shireen Milaji, BSA Administrator/Sr Fraud Inv. 954- 517-7574 fax 954- 436-7735 [smilaji@tfcu-fl.org](mailto:smilaji@tfcu-fl.org)

### Tustin Police Department

G. Mayfield 714-573 3246 [gmayfield@tustinca.org](mailto:gmayfield@tustinca.org)

### 21st Century Insurance Company

6301 Owensmouth Ave. Woodland Hills, CA 91367  
Claims/SIU unit: Kathy Szalay 818-710-2321 Fax: 818-710-2390

### U-Haul

Tony Walters 310/532-9432 x310 fax: 310/532-9503  
April Williams-Woghiren 310/532-9434 x520  
SD Regional Office: Peter Regan 619/464-6023

### Union 76/Phillips Gas

Credit cards – see Citigroup – Tony Perez

### Union Bank (formerly Union Bank of CA)

Risk Services 415-765-2815 (choice #2) or 714-985-2440 (option #1 – LEO line)  
Warrants: Union Bank, N.A., attn: Legal Process Department (RC#81420/MB)  
400 California St., 14th Floor, San Francisco, CA 94104 323- 278-4770 Fax: 415-765-2440  
\*serve warrant at local branch  
Financial Intelligence Unit, Marla Palmer 415-765-2060 [Marla.Palmer@UBOC.com](mailto:Marla.Palmer@UBOC.com)  
April Coronado, Loss Prevention and Investigations, 1455 First Ave., San Diego, CA 92101  
619-533-7749 fax 619-533-7791 [april.coronado@unionbank.com](mailto:april.coronado@unionbank.com)

Steve Albee, VP, Information Technology Group, 8954 Rio San Diego Dr Ste 500, San Diego, CA 92108-1663  
619.278.5199 [steve.albee@uboc.com](mailto:steve.albee@uboc.com)

**Union Planters Bank** (now Regions Bank)

**United Airlines**

Norm Hoppe 847/700-5508 fax 630/238-8433  
Search Warrants: WHQLD, 1200 East Algonquin Rd., Elk Grove Village, IL 60007  
847-700-4000 Fax: 847-700-4683 Attn: Cheryl Spataro

**United Bank**

Investigations: Erica Fowler 703-653-8432  
Subpoenas: United Bank, 14426 Albemarle Point Place, Chantilly, VA 20151  
Jill Shifflett 703-653-8432 Fax: 703-449-1187

**United Parcel Service (UPS)**

7925 Ronson Road, San Diego, CA 92111  
Security 858/967-7384  
Inv. Nick Gerache 858-541-2319  
Send search warrants/subs to: Corporations Service Company, PO Box 526036, Sacramento, CA. 95852

**UCSD Police**

Mailing address: 9500 Gilman Drive, Mail Code 0017, San Diego CA 92093-0017  
Campus location: Campus Services Complex — Building B  
Records 858-534-4361 Dispatch 858-534-4357

**USA Federal Credit Union**

9999 Willow Creek Rd., San Diego, CA 92131  
Kim Vermilyea, Loss Prevention 858-831-8100 x1353 [kvermilyea@usafed.org](mailto:kvermilyea@usafed.org)  
Colleen Scruggs, Director of Card Services 858-831-8100 x1202 fax 858-790-5346  
Search Warrants: Attn: Emma Buncab, Supervisor of Records x1271 (drop off or mail)

**USAA**

Investigator Brandon Kight 210-443-7077 [Brandon.Kight@USAA.com](mailto:Brandon.Kight@USAA.com)  
800-531-8111 Ext. 37077 Fax: 1-888-666-9054  
Fraud Investigations Law Enforcement Line 800-280-1129  
Hope Ureste, USAA Corporate Investigations 210-456-3199 fax 210-498-7455 [hope.ureste@usaa.com](mailto:hope.ureste@usaa.com)  
Carlos R. Isarraras, Fraud & AML Investigator  
USAA Corporate Investigations 210-443-6906 Fax: 888-666-9054 [carlos.isarraras@usaa.com](mailto:carlos.isarraras@usaa.com)

**USAA Federal Savings Bank**

Frank Martinez 210-443-6925 800-531-8722 x36925  
Subpoenas: USAA Federal Savings Bank, Attn: Bank Counsel  
9800 Fredericksburg Road, San Antonio, TX 78288

**US Airways**

2345 Crystal Drive, Arlington, VA 22227 703-872-7000 Fax: 703-872-7979  
Corporate Security, 799 Hanes Mall Blvd., Winston-Salem, NC 27103  
Fraud Analyst Donna Williams 336-760-7744 [donna\\_williams@usairways.com](mailto:donna_williams@usairways.com) fax 336-760-7770

**U.S. Bureau of Alcohol Tobacco & Firearms** (also contact Metro Arson Strike Team)

San Diego Office 619-446-0700 <http://www.atf.treas.gov/>  
Group I 858-966-1010  
Group II 858-966-1020  
Group III - Industry Operations 858-966-1030

**U.S. Bureau of Immigration & Customs Enforcement (ICE)**

**INS** Investigations Division, 880 Front St. #1234, San Diego, CA 92101  
619/557-6011 fax 619/557-7758  
SA David Whitacre (VCTF) 619/557-6011 x455  
Parole & Warrants Unit, 720 E. San Ysidro Blvd., San Ysidro, CA 92173 619/662-7112  
Communications 1-800-XSECTOR

**Boat Information/Records:** Howard Gayle 619-557-5170 x113

### **Customs Service**

#### **POE 619/428-7336**

ICAT Supervisor 619/690-8920 (office) 800/264-7453 (pgr) 619/719-7354 (cell)  
Watch Commander 619/690-4100  
Surveillance Aircraft 619/522-6100 (Dial 0 for command)  
Cybercrimes: 185 West F St. #600, San Diego, CA 92101 619-744-4627

### **Border Patrol**

Enforcement Technology, 2411 Boswell Rd., Chula Vista, CA 91914  
Dispatch 619-662-7321  
BP Hold: 619-615-2520 or 2532  
Outbound Operations Team  
Supervisor Monica Williams 619-690-8887 [monica.williams@cbp.dhs.gov](mailto:monica.williams@cbp.dhs.gov)

### **U.S. Bureau of Prisons**

Prisoner Locator 202/307-3126 or <http://bop.gov>  
Donna Percy, Intelligence Operations Officer  
VCTF, 808 Union St., San Diego, CA 92101 619-557-6200 fax 619-235-4736 [DPercy@bop.gov](mailto:DPercy@bop.gov)

### **U.S. Coast Guard**

Investigative Service, 2710 N. Harbor Dr., San Diego, CA 92101  
SA Bruce D. Van Arsdale 619-683-6532 fax 619-683-64 [bvanarsdale@d11.uscg.mil](mailto:bvanarsdale@d11.uscg.mil)  
<http://www.stnmfs.noaa.gov/st1/CoastGuard/index.html> - Boat registration

### **U.S. Department of Defense - Defense Criminal Investigative Service**

San Diego Resident Agency, 4542 Ruffner St., San Diego, CA 92111 858-569-1510 fax 858-569-6401  
Julie Moyle, Sr. Financial Investigator, San Diego, CA 858-569-1497 Ext. 211  
[Julianne.Moyle.CTR@DODIG.MIL](mailto:Julianne.Moyle.CTR@DODIG.MIL)

### **U.S. Department of Education – Office of Inspector General**

One World Trade Center, Investigation Services, Ste. 2300, Long Beach, CA 90831  
SA Isabel Benavidez 562-980-4137 fax (562) 980-4143 [Isabel.Benavidez@ed.gov](mailto:Isabel.Benavidez@ed.gov)

### **U.S. Department of Health & Human Services (Medicare)**

SA Adrian Bubba 619-557-5810 x223

### **U.S. Department of Homeland Security (includes FEMA)**

Office of Inspector General, Investigations Division, 701 B Street, Suite 560, San Diego, CA 92101  
SA Sterling Scott 619- 235-2508 Fax: 619- 687-3144 [sterling.scott@dhs.gov](mailto:sterling.scott@dhs.gov)

### **U.S. Department of Housing and Urban Development**

OIG, 611 West 6<sup>th</sup> St., Ste. 3700, Los Angeles, CA 90017  
SA Mary Jo Stauner 213-534-2527 fax 213-894-2025 [mstauner@hudoig.gov](mailto:mstauner@hudoig.gov)  
SA Herminia Neblina 213-534-2522  
Local contact: Kathy Happer 858-694-4832  
John Rodriguez 213-216-4094

### **U.S. Department of Justice – Asset Forfeiture & Money Laundering Section**

1400 New York Ave., N.W., Bond Bldg., Rm 10100, Washington, D.C. 20530 202-514-1263  
Deputy Chief (acting) and Special Counsel – Asset Forfeiture Program Management  
Alice W. Dery: 202-514-1320  
Agreement Certifications & Audits: For California: Razia Ahmad 202-305-4572  
(For other states, see <http://www.justice.gov/criminal/afmls/pdf/04-12-10aca-team-state.pdf>)  
AFMLS website that shows all the state and local agencies that are currently compliant:  
<http://www.justice.gov/criminal/afmls/agency-list/>  
Permissible Use Contact: Molly Brugge – 202-307-2096  
Law Enforcement Training Questions: Stephanie Johnson 202-305-7494  
Money Laundering inquiries/assistance: John Hyland 202-616-2264  
Susan Smith 202-514-1434  
Sr. Special Investigator Laurie Bender 202-307-1341 [laurie.bender@usdoj.gov](mailto:laurie.bender@usdoj.gov)



**U.S. Department of Labor - ESA Wage & Hour Division**

San Diego District Office. 5675 Ruffin Rd., Ste. 320, San Diego, CA 92123 619-557-5606 fax 619-557-6375

**U.S. Department of Veterans Affairs - OIG**

San Diego Resident Agency

SA Rebeccalynn Staples 619-400-5472

SA Lisa Mantione 619-400-5326

**U.S. Drug Enforcement Administration**

San Diego Field Division, 4560 Viewridge Ave., San Diego, CA 92123 858-616-4100 fax 858-616-4326

Radio Room: 858-616-4042 (24 hour watch)

San Ysidro Resident Office: 619-671-4500

Carlsbad Resident Office: 760-268-5700

**U.S. Fish & Wildlife Service**

SA Paul Montuori - Torrance, CA [Paul\\_Montuori@fws.gov](mailto:Paul_Montuori@fws.gov) 310-328-1516 x225

**U.S. Food & Drug Administration- Office of Criminal Investigations**

201 Avenida Fabricante, Ste. 200, San Clemente, CA 92672 949-366-4600 fax 949-366-4627

LA Field Office: SA Deborah Raboin 949-366-4611

**U.S. Internal Revenue Service - Criminal Investigations Division**

880 Front St., Rm. 3237, San Diego, CA 92101 619-615-9001 fax: 619-615-3710

SA Corrine Kalve 619-615-9021 [Corinne.Kalve@ci.irs.gov](mailto:Corinne.Kalve@ci.irs.gov)

SAR committee contact: Maria S. Alvarez 619-615-9014 [Maria.Alvarez@ci.irs.gov](mailto:Maria.Alvarez@ci.irs.gov)

**U.S. Marshal's Service**

U.S. Courthouse, 940 Front St., Rm. LL B-71, San Diego, CA 92189 619-557-6620

San Diego Regional Fugitive Task Force, 101 W Broadway, Ste. 450, San Diego, CA 9210

Prisoner Services: USMS SA Cathy Carson 619-557-6620

Wade Gregg 619- 778-6891

**U.S. NCIS**

32nd St. Naval Station 619-556-1364 Duty pager: 619-580-3095

SA Spinks 619/556-2132

Miramar 858-577-4355 Duty pager: 760-430-6206

Camp Pendleton 760-725-5150 Duty pager: 760-430-6206

To coordinate prosecution of USN personnel:

Region Legal Service Office Southwest, 3395 Sturtevant Street, Suite 9, San Diego, CA 92136

CO: Capt. Kirk A. Foster, JAGC, USN Office: 619-556-5052 CDO Mobile: 619-851-5129

Fax: 619-556-1674 [kirk.foster@navy.mil](mailto:kirk.foster@navy.mil)

Executive Officer: Andrew Henderson, JAGC, USN Office: 619-556-1719

[Drew.Henderson@navy.mil](mailto:Drew.Henderson@navy.mil)

Assistance in locating records/service members, etc:

LCDR Brian Ellis, JAGC, USN, Command Services Department Head

Region Legal Service Office Southwest Office: (619) 556-6318 [Brian.J.Ellis@navy.mil](mailto:Brian.J.Ellis@navy.mil)

**U.S. Office of Foreign Asset Control:**

U.S. Department of the Treasury, 2nd Floor Annex, 1500 Pennsylvania Ave., N.W., Washington, D.C. 20220

Richard Hollas – Enforcement Officer 202-622-4874 fax 202-622-2606 [richard.hollas@do.treas.gov](mailto:richard.hollas@do.treas.gov)

Chief Counsel's Office 202-622-1654

**U.S. Postal Inspection Service**

815 E St., Floor 2, P.O. Box 122110, San Diego, CA 92112-2110 Fax 619- 531-8201

Address checks: Fax directly to PO in question using agency letterhead unless joint investigation with USPIS.  
24 hr hot line 877-876-2455

Melisa Llosa 619-531-8202 [MLlosa@uspis.gov](mailto:MLlosa@uspis.gov) (T/L Mail Theft)

Gary Arias 619-531-8220 [GVarias@uspis.gov](mailto:GVarias@uspis.gov) (Mail Theft)

Richard Tanael 619-531-8222 (T/L Prohibited Mailings, Narcotics)

Tyler Babcock cell 619-318-1965 [TLBabcock@uspis.gov](mailto:TLBabcock@uspis.gov) (Prohibited Mailings, Narcotics)

Antonio Villarreal 858-674-0684 [Avillarreal@uspis.gov](mailto:Avillarreal@uspis.gov) (Prohibited Mailings, Narcotics)  
Victor Figureroa 858-674-0050 (Workers' Comp Fraud)  
Jody Kowahl [Jakowahl@uspis.gov](mailto:Jakowahl@uspis.gov) (T/L Fraud and Revenue Protection)  
Darin M. White 619- 531-8245 [DMWhite@uspis.gov](mailto:DMWhite@uspis.gov)

Postal Records – Postal Police Ph: 702-737-6310 Fax: 702-796-8193  
Handles records for CA & Nevada region

### **U.S. Probation & Parole Office**

101 W. Broadway, Ste. 700, San Diego, CA 92101-7991 619-557-5510/6650 fax 619-557-6138  
P.O. Kim Pelot 619-409-5113 [KIM\\_PELOT@casp.uscourts.gov](mailto:KIM_PELOT@casp.uscourts.gov)  
Chula Vista Office: (Investigation Unit & Supervision Unit covering East County and Southbay)  
303 H Street, Suite 500 Chula Vista, CA 91910-5501 619-409-5100 fax 619-422-4669  
Vista Office: (Supervision Unit covering North County)  
495 La Tortuga Drive, Suite 200, Vista, CA 92081-4321 760-806-9353 fax 619-806-9359  
El Centro Office: (Supervision Unit covering Imperial Valley)  
2003 W. Adams Ave, Suite 110, El Centro, CA 92243 760-352-2138 fax 619-352-3897

### **U.S. Secret Service**

550 West C St. #660, San Diego, CA 92101 619-557-5640 or 557-5642 fax 557-6658

### **U.S. Social Security Administration-OIG**

750 B St., Suite 1730, San Diego, CA 92101 619-234-0794 Fax: 619-234-0716  
Dan Seymour [Daniel.Seymour@ssa.gov](mailto:Daniel.Seymour@ssa.gov)  
Jim Rogers 619-234-0794 x107 [James.Rogers@ssa.gov](mailto:James.Rogers@ssa.gov)

SSN information: Fax letter for assistance on agency letterhead with reason, case #, etc.

For info on cases where SS did not generate the case:

Center for Program Support - San Francisco Region  
Bill Zuroff - RSI Team (510) 970-8101 FAX LE Request (510) 970-8248

District Manager, Kearny Mesa -D41, 8505 Aero Dr., San Diego, CA 92123  
Erika Lawrence (858) 560-9710  
Staff Assistant - San Diego District Office 954 - Nick Pilcher 619-557-5253 Ext. 240

### **U.S. State Department - Diplomatic Security Service**

555 W. Beech Suite 222, San Diego, CA 92101 619/557-6194/95 fax 619/557-5919  
Bruce Palombo [PalomboB@state.gov](mailto:PalomboB@state.gov)  
Scott Campbell, Resident Agent-in-Charge, San Diego Resident Office [CampbellGS@state.gov](mailto:CampbellGS@state.gov)  
Antone Spanbauer - Analyst 619-557-6194 [spanbaueraj@state.gov](mailto:spanbaueraj@state.gov)  
[http://travel.state.gov/passport/ppi/info/info\\_870.html](http://travel.state.gov/passport/ppi/info/info_870.html)  
Los Angeles: Duty 202-663-2465  
P.A. 202-647-6575

### **U.S. Department of the Treasury**

Bureau of Savings Bonds 304-480- 7711 fax 304- 480- 6618  
Treasury Bill Reclamation Program 202- 874-7770 (has info on check fraud involving U.S. Treasury checks)

### **U.S. Department of Veterans Affairs**

San Diego Office:  
Rebecalynn L. Staples 619/400-5472 cell: 619/208-5147  
Lisa Mantione 619/400-5326 cell: 619/892-0757

### **US Bank**

Julia Flores 858-974-7776  
Financial Investigator Hotline 800-685-5515  
Oregon 888/436-7675  
Fargo, SD 800/220-0985  
Fraud Supervisor Russ Siess 702-386-2169  
John Palmer, Investigator, Corporate Security, U.S. Bank, LM-CA-NBS1, 4100 Newport Place Suite 110  
Newport Beach, CA 92660 949-798-4445 fax: 949-798-4254 [john.palmer@usbank.com](mailto:john.palmer@usbank.com)

Terry Gerling 888-436-7625  
Search warrants/subpoenas: (Hand serve at branch or mail to main office)  
US Bank, N.A. -Legal Department/Subpoena Processing, BC-MN-H21P  
800 Nicollet Mall, 21<sup>st</sup> Floor, Minneapolis, MN 55402 612-303-7896 (will not accept by fax)

**USE Credit Union**

10120 Pacific Heights Blvd., San Diego, CA 92121 (858) 795-6100  
Brandi Farris, Manager, Central Operations 858-795-6192 Fax: 858-795-6017  
Felicia Boucher-Gogol, Vice President, Operations 858-795-6123 fax 858-554-1291

**Ventura County District Attorney's Office**

Jeff Barry, DA Investigator II (805) 383-8706 office [jeffrey.barry@ventura.org](mailto:jeffrey.barry@ventura.org)

**Verizon Communications Corporation**

Investigator: Doug Duckson 714-841-2459  
Hard lines: 800-483-0722  
Search Warrants: Verizon Communications Corporation, Attn: Legal Compliance  
P.O. Box 1001, MC-TXDO1613, San Angelo, TX 76902-1001  
Fax subpoenas or search warrants: 325-949-6916 888-667-0028  
\*CA address for warrants: CT Corporation System, 818 West 7th St., Los Angeles, CA 90017

Cell phones: 800-451-5242 (#3)

Cellco Partnership, dba: Verizon Wireless, 180 Washington Valley Road, Bedminster, NJ 07921

Supervisors: Bernie Newman 908-306-7787

Joseph Newman 908-306-7788

Court orders & SW for location and content: Fax: 888-667-0026

Subpoenas: fax 888-667-0028

Orders for Electronic surveillance: 908-306-7487

Exigent Cases Fax: 908-306-7501

Supervisors - Court Orders/Exigent: Mark Denton 908-306-7785

John Profaca 908-306-7789

\*CA address for warrants: CSC – Lawyers Incorporating Service  
2730 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833

Law Enforcement Resource Team: Associate Director: Debra Ennis 908-306-7790

Director : Kimberly Brown 908-306-7899

CALEA: Sr. Analyst: Brian Marcus 908-306-7548

Manager: Susan Connelly 908-306-7786

**Victoria Secrets- Fraud**

4 Limited Parkway, Reynoldsburg, OH 43068 (614)577-7000

**Viejas Casino**

5000 Willows Rd., Alpine, CA 91901

Kathy Medina (accounting) 619/659-1752 fax 619/659-1907

Jerry McCauley (security) 619/659-1803

**Vineyard Bank (now California Bank & Trust)**

**VISA**

For issuing bank information:

Fax 410-998-8346, Attn: Visa USA Law Enforcement Dept. (Ph: 800-428-1858)

Include the credit card number(s); your fax number; a deadline for them to respond to your request (i.e. "a response by xx/xx/xx would be appreciated"). First 6 digits identifies the issuing bank.

Gloria Cardenas, P.O. Box 8066, San Francisco, CA 94128 415/432-3657

Travelers Cheques 800/221-2426 after hrs 800/746-0736 1-800-227-6811

M. Terry Hutchinson, P.O. Box 8999, San Francisco, CA 94128 650/432-1196 fax 650/432-2945

**Vons** (see Safeway)

**Vonage Phone Service**

732-231-6705

To verify a phone # call: 732-377-3597 enter 1 + 10 digit phone # you want to verify  
Search Warrant Address: 23 Main St., Holmdel, NJ 07733  
Attention: Tramel Summner 732-202-5221 (SW fax)

**Wachovia** 888/647-3648 (part of Wells Fargo Bank but records will be separate for now)

Mortgages: 210-543-6222

SW processing 210-543-4042

Fraud Investigators: Ron Hobson, 15750 Alton Parkway, 3rd Fl., Irvine, CA 92618  
626-919-6083 fax 949-754-7250 [ronald.hobson@wachovia.com](mailto:ronald.hobson@wachovia.com)  
Steve Brown 704-590-5557

Internal Investigations: Yvette Dominguez 626-919-6021

SW for bank accounts: Wachovia Bank, N.A., Legal Order Processing Department

P.O. Box 8667, Mail code #PA4292, Philadelphia, PA 19101-8667 215-973-4000

(Serve on local Wachovia branch. Will not accept by fax.)

**Wal-Mart Financial Bank** (See GE Money Bank)

**Wal-Mart**

San Diego District Loss Prevention - Bobby-Jo 858-571-6094 cell 619-964-5087

**Washington Mutual Bank** (now part of JP Morgan Chase)

*Chase Procedures go into effect 06/30/09:*

Chase Investigations Support: 888-282-5867

Chase Credit Card for Law Enforcement: 888-563-6586

Search Warrants – see Chase

**Wells Fargo Bank**

Southern California External Investigations, 1350 Fashion Valley Rd., San Diego, CA 92108 fax 619-688-0988

Physical Security - Jeri Wilkinson 619-688-2848 [wilkinjr@wellsfargo.com](mailto:wilkinjr@wellsfargo.com)

Fraud Investigations – Terry Johnston 619-688-2965 [terry.b.johnston@wellsfargo.com](mailto:terry.b.johnston@wellsfargo.com)

Internal Investigations - John Carroll 619-688-2847

Credit Card accounts: Deborah Eskridge 714-973-5387 or Patrese Knox 714-973-5363

Nevada: Tenelle Harris (702) 765-3457

Mortgage Loans: Jan Morrie - Fraud Investigator, 1050 Lakes Dr. #400, West Covina, CA 91790 626-919-6004

Search Warrants: Subpoena Processing Department (use branch address and serve on local branch – do not mail)

PO Box 29728, MAC #S3928-020, Phoenix, AZ 85038-9728 Fax: 480-724-5108

Mortgages:

Mortgage Loan Servicing thru American Servicing (WFB subsidiary) 877-222-7875

Info: Debra Kahn 240-586-8227

Send sw/sub for loan and escrow files to:

CSC Lawyers Incorporating Service, 2730 Gateway Oaks Drive, #100, Sacramento, CA 95833

**West Bend Mutual Insurance Company**

1900 S. 18th Avenue, West Bend, WI 53095

David Stacey - Manager-Special Investigation Unit Ph: 262-365-2778 [dstacey@wbmi.com](mailto:dstacey@wbmi.com)

**Western Union Financial Services**

Wire Info: Louann Jezek 636-866-0735

Steve Dicks (720) 332-4741 (Money Order info only)

Fraud 800-354-0005, then 4, then 66150

SW: Western Union Financial Services, Attn: Custodian of Records, 20 Corporate Hills Dr., St Charles, MO 63301

Ph: 1-866-455-9007, option #3 fax: 888-447-2052 (include case #)

\*Will except service by mail only – no fax

**World Financial Network National Bank**

3100 Easton Square Pl., Columbus, OH 43219

614-729-4000

Fax 614-755-3175

**WFS Financial Inc.**

Betty Ashley, Mail code CA6143, 23 Pasteur, Irvine, CA 92618

949-753-3017

fax 949-753-3085

**WMC Mortgage Co. (WMC Direct)**

3100 Thornton Ave., Burbank, CA 91504  
Patricia A. Holland, Underwriting Manager 818-736-5287

**World Savings Bank (changed to Wachovia Bank... now part of Wells Fargo)**

Search warrants: Wachovia Bank, Attn: Tracy Henson, Records Management, Mail code T7408-016  
4101 Wiseman Blvd., San Antonio, TX 78251 Ph: 210-543-3112  
*Mortgages: (will accept Wachovia Subs and SWs if the mortgage account is 8 digits i.e.0001234567,  
Send via mail only for now, planning to accept at branch only starting late 2010)*

**Yahoo!, Inc.**

Search warrants: Yahoo!, Inc., Custodian of Records - Legal Compliance Department  
710 First Avenue, Sunnyvale, CA 94089 Ph: 408-349-3687 fax: 408-349-7941

**Yellow Cab - San Diego (see San Diego Metropolitan Transit Board)**

Akbar Majid, Operations Manager 619- 234-6161 x 408

**YouTube**

YouTube keeps copies of all videos placed on YouTube indefinitely. You need legal process to obtain copies of it. You need the user ID that posted the video.  
Law Enforcement 650-253-3425  
Fax for legal service: 650-249-3429.

**Zales**

Jerry Ellis 214/763-1348 Phone and fax: 909/303-3366  
Credit cards – see Citigroup – Tony Perez

**Zenith Insurance (The Zenith)**

7676 Hazard Center Dr. #1200, San Diego, CA. 92108  
Auditor Janine Thompson Cell: (619) 206-8258 Work: (619) 299-6252  
Investigator Mike Caro 619-278-7845 fax: 278-3103 [MCaro@thezenith.com](mailto:MCaro@thezenith.com)

**290 Registration Task Force – San Diego County**

Jim Ryan 619- 531-1543

**Websites:**

<http://www.carrentalsecurity.com> Current list of security contacts  
<http://www.ftc.gov/> (ID theft info and place for victims to report crimes)  
<http://www.fedirectory.frb.org/> (Look up bank routing numbers)  
[www.finaid.org/scholarships/maildropsearch.phtml](http://www.finaid.org/scholarships/maildropsearch.phtml) (Search mail drop addresses)  
<http://kepler.ss.ca.gov/list.html> (Find CA agent for service of process for out of state companies)  
<http://www.leginfo.ca.gov/> (Look up pending CA bills or search for CA code sections)  
<http://www.findlaw.com/> (Search other state and federal codes)  
<http://www.nw3c.org/> (National White Collar Crime Center)  
<http://www.cfcia.net> - California Financial Crimes Investigators Assoc  
<http://www.iafci.org> - Intl Assoc of Financial Crimes Investigators  
<http://www.jrsainfo.org> - Justice Research & Statistics Association  
<http://www.ffiec.gov/nicpubweb/nicweb/nichome.aspx> - Federal Reserve National Information Center  
<http://www.fincen.gov> - Financial Crimes Enforcement Network  
<http://www.consumer.gov/idtheft> - Site for victims to report ID Theft  
<http://www.gao.gov/special.pubs/soi.htm> - Investigators Guide to Sources of Information  
<http://www.copseek.com> - Law Enforcement Links  
<http://www.search.org/programs/hightech/isp/> - ISP contact list  
<http://www.mastercardonline.com> - Identify Mastercard Bank Identification Numbers  
<http://registry.faa.gov/aircraftinquiry/defimg.asp> - Aircraft license  
<http://www.merriampark.com/anatomycc.htm#major> - Anatomy of Credit Card Numbers  
<http://www.stn.mfs.noaa.gov/st1/CoastGuard/index.html> Boat Registration  
[http://www.drugs.com/pill\\_identification.html](http://www.drugs.com/pill_identification.html) Identify meds/pills  
<http://www.healthline.com/pillfinder> Identify meds/pills

<http://www.quicktransportsolutions.com/carrier/california/losangeles.php>

Tracks trucking companies in California, listed by city name. Has info on licenses, types of materials they haul, insurance coverage, accident history, truck inspections, etc.

<http://flightaware.com/> Tracks aircraft which have filed flight plans