

The Facebook logo, consisting of the word "facebook" in a white, lowercase, sans-serif font, centered on a solid blue rectangular background.

## **Facebook Subpoena / Search Warrant Guidance**

This document describes the procedure for requesting data from Facebook, Inc. and its corporate affiliates (“Facebook”) along with the types of data available. Please note that this document is dated February 2007. If it is more than 3 months old, please contact Facebook for any updates.

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**Changes in this version:**

- Clarified Acceptable Use Policy
- Updated Neoprint description to include share, notes and gifts
- Updated IP log section to reflect new IP search functionality
- Added suggested subpoena language for each request category.
- Added “Special Request” section.
- Various Grammar/Formatting changes.

**Facebook reserves the right to charge reasonable fees, where permissible, to cover our costs in replying to subpoena and warrant requests.**

***Acceptable Use Policy***

Privacy and Integrity are cornerstones of the Facebook application and company philosophy. Our privacy settings allow an individual to control access to their data on the site. We actively monitor the site for accounts that try and circumvent our privacy features, either by technical means or by providing false profile information. In accordance with our terms of service (available at <http://www.facebook.com/terms.php>), we will disable any and all accounts, including accounts that may belong to law enforcement, which supply false or misleading profile information or attempt to technically circumvent our privacy measures.

**Information required in your Subpoena or Warrant**

In general, data retrieval is based upon a Facebook user id or group id. When the Facebook id is not available, an email address associated with the account is often the most useful information for locating an account. While Facebook will accept requests without these types of information, the additional time required to identify a particular user account will delay response substantially. In some cases, we may not correctly identify an account without additional information. We may purge data as part of our normal operations before we are able to identify a particular user or group if a user id or group id is not provided.

***How to find the Facebook ID***

Facebook ids are intrinsic in our URLs. If you have a subject’s profile page URL, you can find the id by looking for the string “id” in the URL and passing along the number immediately following.

For instance, the userid for the following profile is “29445421”

<http://www.facebook.com/profile.php?id=29445421>

Group ids follow a similar pattern, but the string to look for is “gid”. The group id of the following URL is 2204894392.

<http://www.facebook.com/group.php?gid=2204894392>

## How to submit a request

Please contact our legal department at [legal@facebook.com](mailto:legal@facebook.com) or phone 650.543.4800 to inform us that a request may be coming, this is especially important if you are interested in IP logs and the timeframe is approaching 30 days.

Please have as much of the following information as possible available:

Facebook User id/Group id:

Full name:

School/networks:

Birthdate:

Known email addresses:

Aim id:

Known phone numbers:

Full address:

Url to facebook profile:

Other known websites:

Known IP addresses:

We may take steps to preserve relevant data, but will not work on producing data until a valid subpoena or warrant is received. These should be faxed to (650) 644-0239 with a followup email to [legal@facebook.com](mailto:legal@facebook.com) and a paper copy to:

Facebook  
Attn: Legal Department  
156 University Ave  
Palo Alto, CA  
94301

Facebook will generally respond via email. If the volume of returned data is larger than a few megabytes, Facebook will respond via read only media (CDROM or DVDROM). Responses will be in PDF or text formats.

## ***Types of information available***

### **User Neoprint**

The Neoprint is an expanded view of a given user profile. A request should specify that they are requesting a “Neoprint of user id XXXXXX”

The Neoprint contains the following elements:

- Profile Contact Information
- Mini-Feed
- Status Update History
- Shares
- Notes
- Gifts, Public and Private
- Wall Postings
- Messages
- Friend Listing, with Friends Facebook ID's
- Groups Listing, with Facebook Group ID's

Neoprints are delivered in pdf format. *The Neoprint application is currently under active development and results may be delivered in one or more files.*

If a profile is changed or updated, deleted content is not retained, and cannot be produced. Any messages or wall postings deleted by the user are not retained and cannot be produced.

### **User Photoprint**

The Photoprint is a compilation of all photos uploaded by the user that have not been deleted, along with all photos uploaded by any user which have the requested user tagged in them. A request should specify that they are requesting a "Photoprint of user id XXXXXX"

Photoprints are delivered in pdf format.

Deleted photos are not retained.

### **User Contact Info**

All user contact information input by the user and not subsequently deleted by the user is available, regardless of whether it is visible in their profile. This information may include the following:

Name  
Birthdate  
Contact email addresses  
Address  
City  
State  
Zip  
Phone  
Cell  
Work phone  
Screen name (Usually for AOL Messenger / iChat)  
Website

With the exception of contact email and activated mobile numbers, Facebook validates none of this information. A request should specify that they are

requesting “Contact information of user specified by <some other piece of contact information>”

User contact info is delivered as a text file.  
No historical data is retained.

### **Group Contact Info**

Where a group is known, we will provide a list of users currently registered in a group. We will also provide a pdf of the current status of the group profile page. A request should specify that they are requesting “Contact information for group id XXXXXX”

Group contact info is delivered as a text file. Group profiles are delivered as pdf.  
No historical data is retained.

### **IP Logs**

IP logs can be produced for a given user ID or IP address. A request should specify that they are requesting the “IP log of user id XXXXXX” or “IP log of IP Address xxx.xxx.xxx.xxx”

The log contains the following information:

- Script – script executed. For instance, a profile view of the url “http://www.facebook.com/profile.php?id=29445421” would populate script with “profile.php”
- Scriptget- additional information passed to the script. in the above example, scriptget would contain “id=29445421”
- Userid – The Facebook user id of the account active for the request
- Viewtime – date of execution, in Pacific Time
- IP – source IP address

IP Logs are delivered as a tab delimited text file.

IP Log data is generally retained for 30 days. *Although, this data source is under active and major redevelopment and data may be retained for a longer or shorter period.*

### **Special Requests**

The Facebook Security Team may be able to retrieve specific information not addressed in the general categories above. Please contact Facebook if you have a specific investigative need prior to issuing a subpoena or warrant.