Sunday June 12th, 2016. The time 2:35 a.m. 1 911 OPERATOR: 911. This call is being 2 3 recorded. SUSPECT: This is Mateen (speaking in another language). I want to let you know I'm in 13:16:27 6 Orlando and I did the shooting. 911 OPERATOR: What's your name? 8 SUSPECT: My name is I Pledge of Allegiance to (unidentifiable name) of the Islamic State. 911 OPERATOR: Okay. What's your name? 13:16:47 10 11 SUSPECT: I pledge my allegiance to 12 (unidentifiable name) on behalf of the Islamic State. 13 14 911 OPERATOR: Where are you at? SUSPECT: In Orlando. 13:17:00 15 911 OPERATOR: Where in Orlando? 16 17 (End) 18 19 20 21 22 23 24 25

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	1	NEGOTIATION 1 Sunday June 12, 2016. The time 2:48 a.m.
	2	NEGOTIATOR: 0247.
	3	SUSPECT: Hello.
	4	NEGOTIATOR: Hello, there. Hi there, there
13:29:26	5	is Orlando Police. Who am I speaking with,
	6	please?
	7	SUSPECT: You're speaking to the person who
	8	pledged allegiance to the Islamic State of
	9	(unidentified name).
13:29:38	10	NEGOTIATOR: Can you tell me where you are
	11	right now so I can you get some help?
	12	SUSPECT: No. Because you have to tell
	13	America to stop bombing Syria and Iraq. They are
	14	killing a lot of innocent people. What am I to do
13:29:52	15	here when my people are getting killed over there.
	16	You get what I'm saying?
	17	NEGOTIATOR: I do. I completely get what
	18	you're saying. What I'm trying to do is prevent
	19	anybody else from getting
13:30:00	20	SUSPECT: You need to stop the U.S. air
	21	strikes. They need to stop the U.S. air strikes,
	22	okay?
	23	NEGOTIATOR: I understand.
	24	SUSPECT: They need to stop the U.S. air
13:30:08	25	strikes. You have to tell the U.S. government to

1	stop bombing. They are killing too many children,
2	they are killing too many women, okay?
3	NEGOTIATOR: I understand that. Here is
4	why I'm here right now. I'm with the Orlando
13:30:19 5	police. Can you tell me what you know about
6	what's going on tonight?
7	SUSPECT: What's going on is that I feel
8	the pain of the people getting killed in Syria and
9	Iraq and all over the Muslim (unidentified word).
13:30:35 10	NEGOTIATOR: Okay. So have you done
11	something about that?
12	SUSPECT: Yes, I have.
13	NEGOTIATOR: Tell me what you did, please.
14	SUSPECT: You already know what I did.
13:30:47 15	NEGOTIATOR: Look, I'm trying to figure out
16	how to keep you safe and how to get this resolved
17	peacefully because I'm not a politician, I'm not a
18	government. All I can do is help individuals and
19	I want to start with helping you.
13:31:01 20	SUSPECT: By the way, there is some
21	vehicles outside that have some bombs just to let
22	you know. Your people are going to get it and I'm
23	going to ignite it if they try to do anything
24	stupid.
13:31:13 25	NEGOTIATOR: Okay. I understand that and

	1	I'll pass that along. Can you tell me what
	2	vehicle? Because I don't want to see anybody get
	3	hurt.
	4	SUSPECT: No. But I'll tell you this, they
13:31:25	5	can take out a whole city block almost.
	6	NEGOTIATOR: I understand that. Tell me,
	7	in the club do you have any injured people with
	8	you that you brought with you?
	9	SUSPECT: I'm not I'm not letting you
13:31:38	10	know nothing.
	11	NEGOTIATOR: I'm trying to offer you help.
	12	SUSPECT: Well, you need to know that they
	13	need to stop bombing Syria and Iraq. The U.S. is
	14	collaborating with Russia and they are killing
13:31:49	15	innocent women and children, okay?
	16	NEGOTIATOR: I hear what you're saying.
	17	SUSPECT: My homeboy Tamerlan Tsarnaev did
	18	his thing on the Boston Marathon, my homeboy
	19	(unidentified name) did his thing, okay, so now
13:32:02	20	it's my turn, okay?
	21	NEGOTIATOR: Okay. Let's start. My name
	22	is Andy. What's yours?
	23	SUSPECT: My name is Islamic soldier, okay?
	24	NEGOTIATOR: Okay. What can I call you?
13:32:17	25	SUSPECT: Call me Mujahideen, call me the

	1	Soldier of the God.
	2	NEGOTIATOR: Okay. Okay. So that's a lot
	3	for me to say, so can I just can I just call
	4	you something else? Do you have a name, a
13:32:31	5	nickname?
	6	SUSPECT: Just to let you know
	7	NEGOTIATOR: I'm here. I'm listening. I'm
	8	here, I'm listening.
	9	SUSPECT: It's the last month of the
13:32:50	10	Ramadan if you ever know about that.
	11	NEGOTIATOR: Yes, I do. I understand.
	12	SUSPECT: I fasted the whole day today. I
	13	fasted the whole day and I prayed.
	14	NEGOTIATOR: I understand that. Okay.
13:32:58	15	What I'm trying to do is make sure that you and no
	16	one else suffers any further injury, okay? I can
	17	help you.
	18	SUSPECT: I have a vest.
	19	NEGOTIATOR: Okay. You have a vest. I
13:33:10	20	understand that. Okay. And so what kind of vest
	21	are you talking about? Is it a bullet-resistant
	22	vest? Is it a bomb vest?
	23	SUSPECT: No. It's what they used in
	24	France.
13:33:25	25	NEGOTIATOR: It's what they used in France.

	1	SUSPECT: I got to go.
	2	NEGOTIATOR: Well, I'd like you to stay on
	3	the phone with me please, okay? Are you there?
	4	Please stay on the phone with me so I can help
13:33:38	5	pass along your concerns.
	6	SUSPECT: If you bring the bomb dog they
	7	are not going to smell shit.
	8	NEGOTIATOR: Well, I understand that.
	9	SUSPECT: You can't smell it. Bring your
13:33:52	10	little American bomb dog, they are fucking
	11	outdated anyway.
	12	NEGOTIATOR: Well, tell me, I presume from
	13	what you're saying you're wearing a bomb vest?
	14	SUSPECT: No.
13:34:02	15	NEGOTIATOR: Well, you said you're wearing
	16	a vest.
	17	SUSPECT: No, I'm not.
	18	NEGOTIATOR: So what are you wearing?
	19	SUSPECT: Yeah, like, you know, to go out
13:34:08	20	to go out to a wedding.
	21	NEGOTIATOR: Okay. I'm not trying to joke
	22	with you, I'm trying to be serious and get this
	23	peacefully resolved. Okay? So are you wearing a
	24	bomb vest?
13:34:26	25	Okay. What can I call you? Let's go back

1

to that. Let start with that. Okay. I
understand you're a soldier, I understand you're
an Isis, I understand you're Mujahideen and you
pledge your allegiance to someone whose name I
can't pronounce. I apologize for that, okay? Can
you start with that? Are you an American citizen?
Are you a local citizen? Are you a resident of
Orlando?

Hello? Are you there? I'm right here.

You need to talk to me. You have to talk to me.

I'm still here. Are you there? Talk to me please. Are you there? Sir, are you there? We need to talk. We need to try to resolve this peacefully. I don't want to see you or anybody else get injured. Please help us.

So you say there's a vehicle outside with a bomb. Is there more than one vehicle? Are there other shooters? Tell me what's going on, please. Tell me what's going on. I'm here. I'm listening. I'm here, I'm listening.

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Sunday June 12, 2016, the time 2:56 a.m.

NEGOTIATOR: I'm still here. I'm trying to help you. Okay? I need some help from you. We need to get this resolved peacefully. And we need

your help to do that. I know you want to get this resolved peacefully.

I'm listening, but you need to talk to me. I need you to talk to me. This is a serious matter and I want to take it seriously and I want to listen to what you have to say, but I can't do that if it's a one-sided conversation. Are you there? (End)

	1	NEGOTIATION 2
	2	NEGOTIATOR: Hello.
	3	SUSPECT: Hello.
	4	NEGOTIATOR: Hi there, there is Orlando
14:03:46	5	Police calling you back.
	6	SUSPECT: (Inaudible)
	7	NEGOTIATOR: I'm sorry, again, my name is
	8	Andy, what's yours?
	9	SUSPECT: Andy.
14:03:56	10	NEGOTIATOR: Okay. Tell me what's going on
	11	there right now, because I'm not there. I'm
	12	trying to help you. Okay? I'm trying to help
	13	you. Tell me what's going on right now. I don't
	14	want to see anybody get injured including you.
14:04:13	15	So let's start. Are you injured? Sir, are
	16	you injured? I'm trying to help you. I don't
	17	want to see this go further. Please let us
	18	peacefully resolve it with your assistance. Can
	19	you hear me? Can you hear me?
14:04:42	20	Hello? Can you hear me? This is Andy from
	21	Orlando Police. Are you there?
	22	* * * *
	23	(Ringing) Please leave your message for 772
	24	(Ringing) Please leave your message for 77
14:06:49	25	(Ringing) Please leave your message for 7

	1	(Ringing) Please leave your message
	2	(Ringing).
	3	SUSPECT: Hello.
	4	NEGOTIATOR: Hello, Omar. This is Andy
14:08:42	5	from Orlando Police.
	6	SUSPECT: Mm-hmm.
	7	NEGOTIATOR: Tell me what's going on right
	8	now, Omar.
	9	SUSPECT: Yo, the air strike that killed
14:08:51	10	Abu Wahid a few weeks ago
	11	NEGOTIATOR: Okay.
	12	TROUSPECT: That's what triggered it, okay?
	13	NEGOTIATOR: Okay.
	14	SUSPECT: They should have not bombed and
14:08:58	15	killed Abu Wahid.
	16	NEGOTIATOR: I understand.
	17	SUSPECT: Do your fucking homework and
	18	figure out who Abu Wahid is, okay?
	19	NEGOTIATOR: I understand that. What I
14:09:04	20	need to find out is are you injured? Omar?
	21	SUSPECT: That's none of your business.
	22	NEGOTIATOR: Well, I understand that, but
	23	if you're injured I want to get you some help.
	24	SUSPECT: No.
14:09:15	25	NEGOTIATOR: Okay. Do you have somebody

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1 with you? 2 SUSPECT: That's none of your business. NEGOTIATOR: Okay. Tell me what you want 3 me to pass along. Because I can't sit here and do research. I want to pass along "Tell them to stop 14:09:26 6 bombing in Syria." SUSPECT: Yes. The air strikes need to stop and stop collaborating with Russia. Okay? 8 NEGOTIATOR: Okay. I can pass that along. 14:09:36 10 SUSPECT: And let it be known, let it be 11 known in the next few days you're going to see 12 more of this type of action going on, okay? 13 NEGOTIATOR: Okay. I understand that. 14 can pass that along. Where is that going to 14:09:49 15 happen? 16 SUSPECT: It's none of your business. 17 let it be known it's going to be done in the name 18 of the Islamic State, even though it's not fucking 19 air strikes, it's fucking strikes here, okay? 14:10:03 20 NEGOTIATOR: I understand that. 21 understand that. So tell me what happened 22 tonight? How did this go down for you? 23 SUSPECT: This went down, a lot of innocent 24 women and children are getting killed in Syria and Iraq and Afghanistan, okay? 14:10:21 25

1	NEGOTIATOR: I understand that. You're
2	upset about the bombing in Syria and Afghanistan
3	and you want the bombing and the killing to stop.
4	I understand your concern. I share that concern.
14:10:32 5	I want to pass your message along. Tell me what
6	else you'd like me to pass along, please.
7	SUSPECT: To stop, tell them to stop.
8	NEGOTIATOR: I will do that. I will do
9	that. So can you tell me how we can peacefully
14:10:52 10	resolve this tonight? I'd like to see you come
11	out, I'd like to talk to you some more.
12	SUSPECT: Tell tell the fucking the
13	air strikes need to stop.
14	NEGOTIATOR: I'm doing that. I'm passing
14:11:05 15	that message along, immediately.
16	SUSPECT: You see, now you feel, now you
17	feel how it is, now you feel how it is.
18	NEGOTIATOR: I understand your concern,
19	Omar. Do you have somebody that you brought with
14:11:24 20	you that we need to check on and make sure they
21	are not injured?
22	SUSPECT: No. No. No. No. No,
23	Mr. Hostage Negotiator, don't try your bullshit
24	with me.
14:11:35 25	NEGOTIATOR: Well, I'm trying to help you.

presume that means if you brought somebody with you, you don't want them hurt. Is that correct? SUSPECT: None of your business, homeboy. NEGOTIATOR: Okay. Omar, can I get you to come outside and talk to my people there at the scene so we can peacefully resolve this? SUSPECT: No.	1	1 And you don't want people to get injured, I
SUSPECT: None of your business, homeboy. NEGOTIATOR: Okay. Omar, can I get you to come outside and talk to my people there at the scene so we can peacefully resolve this?	2	2 presume that means if you brought somebody with
NEGOTIATOR: Okay. Omar, can I get you to come outside and talk to my people there at the scene so we can peacefully resolve this?	3	you, you don't want them hurt. Is that correct?
come outside and talk to my people there at the scene so we can peacefully resolve this?	4	SUSPECT: None of your business, homeboy.
7 scene so we can peacefully resolve this?	14:11:48 5	NEGOTIATOR: Okay. Omar, can I get you to
	6	6 come outside and talk to my people there at the
8 SUSPECT: No.	7	7 scene so we can peacefully resolve this?
	8	8 SUSPECT: No.
NEGOTIATOR: Okay. Because I'm not there,	9	9 NEGOTIATOR: Okay. Because I'm not there,
but I have people there that would love to talk to	14:11:59 10	but I have people there that would love to talk to
you. Can you put down your weapon and come down	11	you. Can you put down your weapon and come down
outside and talk to them, please?	12	outside and talk to them, please?
SUSPECT: You want to know what type of	13	SUSPECT: You want to know what type of
14 weapon I have too?	14	14 weapon I have too?
NEGOTIATOR: If you want to tell me.	14:12:12 15	NEGOTIATOR: If you want to tell me.
SUSPECT: Or you want to know how many	16	SUSPECT: Or you want to know how many
weapons I have?	17	weapons I have?
NEGOTIATOR: I can take that too. I'm all	18	NEGOTIATOR: I can take that too. I'm all
ears, Omar. I have no agenda other than to help	19	ears, Omar. I have no agenda other than to help
you pass along this message.	14:12:22 20	you pass along this message.
SUSPECT: So what year so what year did	21	SUSPECT: So what year so what year did
you graduate from the police academy?	22	you graduate from the police academy?
NEGOTIATOR: I'm sorry?	23	NEGOTIATOR: I'm sorry?
SUSPECT: What year did you graduate from	24	SUSPECT: What year did you graduate from
the police academy?	14:12:32 25	25 the police academy?

14:15:17 25

NEGOTIATOR: Sir, this is about you, okay?

I'm here to help you. I'm here to pass along your information. Okay? You don't want to know ancient history about me. Tell me how I can help you.

You asked me do I want to know about weapons? Sure, tell me about your weapons. Omar? I'm trying to help you. I can't do that if you won't give me something to pass along to the people that are in power which is I presume what you want to happen out of all of this. I don't want to see you or any of your associates get hurt, I don't want to see anybody else get hurt in the United States or anywhere else around the world. So tell me how you and I can work together to get this peacefully resolved now.

Omar? Omar, you get to talk to me. Omar?

Listen to me, I don't want to see you get injured.

Omar, can you hear me?

Are you there? Omar? You and I have to talk. We have to work together. Omar, I need to pass along what your concerns are. Omar?

(Ringing) I got 0315. Please leave your message for --

(Ringing) Please leave your message for --

1 NEGOTIATOR: Ringing, 0316. One ring. 2 SUSPECT: Hello? 3 NEGOTIATOR: Omar? Listen, this is Andy from the police again. I don't want to mess up your message. You come out and you can tell it 14:16:02 yourself. I'll arrange media or whatever you 6 want. It's got to be a first step. SUSPECT: Look, you're annoying me with a 8 lot of your phone calls. I call you (inaudible). NEGOTIATOR: Well, I understand that, but 14:16:21 10 11 obviously, you know, it's my job, I need to be in 12 contact with you. I'm your communication lifeline 13 to everyone that's outside. I'm trying to pass 14 along your message and I don't want to screw that 14:16:34 15 message up. 16 You tell me you don't want people to get 17 hurt, I presume that includes you. Tell me your 18 message and I will pass that along. You don't 19 want the bombings. Tell me about it. I'll write 14:16:51 20 it down. 21 Omar? Omar, please talk to me. I want to 22 get your message out. I want to pass along what 23 you have to say. I can't do that if you won't 24 talk to me.

(End)

14:17:09 25

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	1	NEGOTIATION 3
	2	(Ringing).
	3	NEGOTIATOR: Omar.
	4	SUSPECT: Yeah?
14:46:44	5	NEGOTIATOR: What's going on? I couldn't
	6	get ahold of you for a while.
	7	SUSPECT: You're annoying me with these
	8	phone calls and I don't really appreciate it.
	9	NEGOTIATOR: Well, I understand that, but
14:46:54	10	the fact that you appreciate it or not doesn't
	11	matter at this point. We need to talk and we need
	12	to stay
	13	SUSPECT: Don't say things likes that, no.
	14	No. No. No. No. No.
14:47:02	15	NEGOTIATOR: No, I'm treating you like an
	16	adult. We need to stay in constant contact.
	17	SUSPECT: No. No. No. No. No. No.
	18	NEGOTIATOR: Tell me what's going on now,
	19	Omar?
14:47:12	20	SUSPECT: What's going on is that the air
	21	strikes need to stop.
	22	NEGOTIATOR: Yes.
	23	SUSPECT: They need to stop.
	24	NEGOTIATOR: The air strikes need to stop.
14:47:19	25	SUSPECT: They need to stop killing people.

NEGOTIATOR: I've heard that and I want you to come outside and tell us that yourself so the message rings true from you without me passing along your message. I'm doing that, but I need you to come outside with no weapons. 14:47:33 Omar? Hang up, 3:25. (Ringing). (End)