



# Azerbaijan SPU Continuous Improvement Strategy

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<b>Scope:</b>	HSE & Technical Directorate/Operations	<b>Document Administrator:</b>	OMS/CI Planner/Hagigat Hasanova
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## Azerbaijan SPU Continuous Improvement Strategy

### Context

BP Group, E&P and AzSPU are in the process of implementing OMS with a view to building a culture of performance improvement. There is an opportunity to use Continuous Improvement (CI) behaviours to differentiate BP from its competitors to achieve sector leadership. In AzSPU, CI is already embedded in a number of specialised areas and processes; however, a continuous improvement culture is not embedded in the way we work.

### Objective

To enhance the capability of everyone in the SPU with Continuous Improvement techniques to create a culture that eliminates defects and non value adding activities to enable better performance.

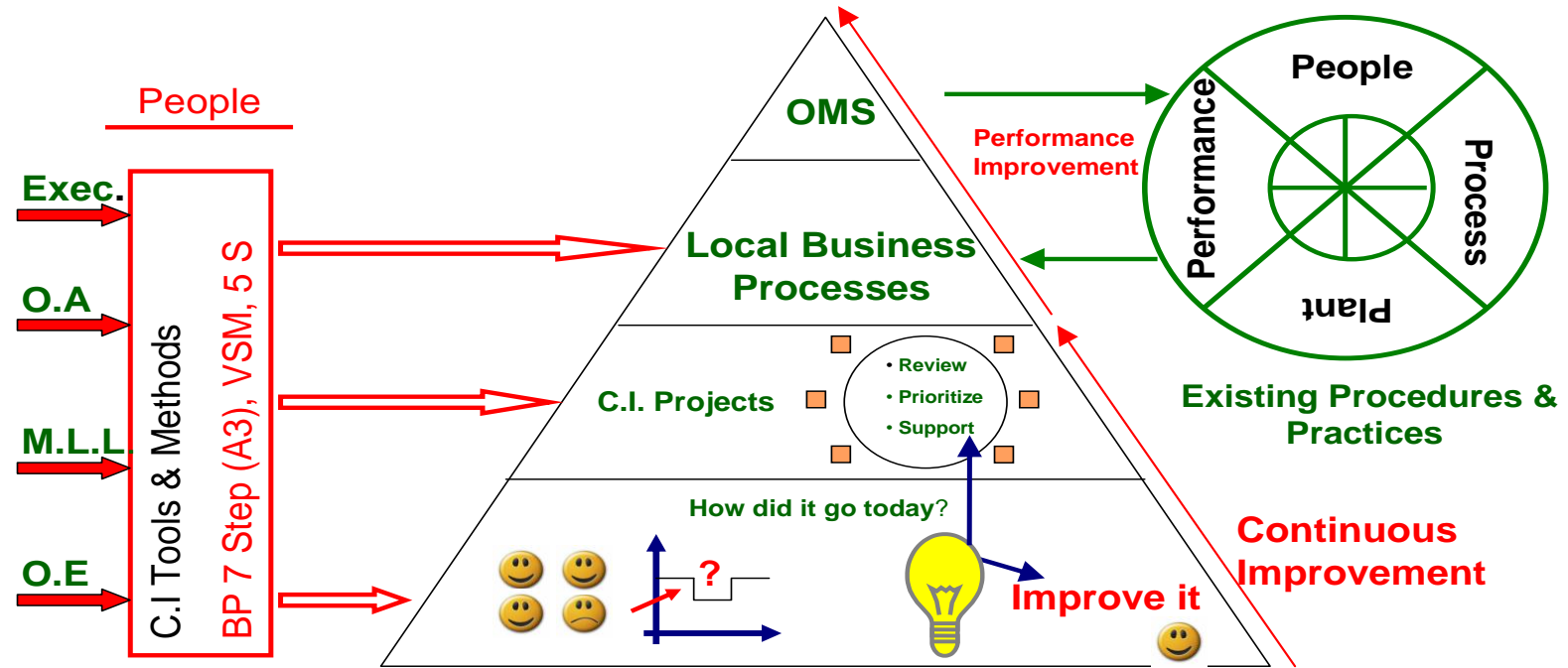
### Approach

The AzSPU approach to Continuous Improvement will be to use continuous improvement techniques to support existing procedures and practices and incorporate them into the way we work each day, rather than adding additional activities.

### Strategy

1. Enhance capability through training office-based and site leaders in BP's CI tools: BP 7 Step Problem Solving Methodology (A3); 5S; Value Stream Mapping.
2. Make Continuous Improvement part of our work routine. Every leader will define what good performance looks like (including appropriate KPIs, as required) and review performance with their team at the end of an appropriate period, identifying defects that, if eliminated, would improve performance. (for Site Leaders this should be daily, for non site teams this should be at least every week).
3. Each site will have a process for encouraging and formally capturing identified defects.
4. For those defects which will not be solved by existing processes, ones that require multi disciplinary input or if they could have a large impact on team performance, the team leader may decide to develop a CI project. Each site/team will have a controlled number of CI projects running at any one. This will allow leadership to prioritise the projects and ensure that they have adequate resources and coaching. As one project gets closed out another one should be started.
5. Identify and train key individuals to develop AzSPU Continuous Improvement coaching capability.
6. Local Continuous Improvement Forums will be created where local leadership will meet at least once per month to discuss continuous improvement activities, manage quality, identify areas requiring support and success stories for sharing.
7. An AzSPU CI Forum will be held every 3 months, attended by key operational, engineering and functional leaders representing the CI Forums. The objectives of the CI Forum is to ensure consistent continuous improvement approach across the SPU, share good practices, share success stories and update strategy.
8. Utilise EPT CI capability to coach and support leaders until sufficient capability is developed within the SPU

## Continuous Improvement in AzSPU



## Revision/Review Log

Revision Date	Authority	Custodian	Revision Details
30/07/10	VP Offshore Operations/ Mark Thomas	OMS Program Manager/Ian Ham	1) The custodian name has been changed. Kieron Wilson is now a custodian 2) The wording in Paragraph 7 has been changed. AzSPU Steering Team was changed to AzSPU CI Forum