## What Should I Consider Suspicious?

**Suspicious People:**
- New customer who is not from the area.
- Unauthorized individuals in fuel storage areas.
- Individuals surveilling the facility.
- Individuals testing security measures.

**Suspicious Activities:**
- Using cash for large transactions or a credit card in someone else’s name.
- Acting nervous or vague about reason for purchase/use of fuel.
- Requesting delivery without an account.
- Making unusually large purchases of fuel.
- Requesting shipment of fuel to unusual location.
- Exhibiting unfamiliarity with fuel handling and storage regulations.
- Storing fuel in unusual locations or containers.
- Making unusual inquiries about acquiring vehicles equipped for hauling fuel.
- Using a rental vehicle or a vehicle with an out-of-state or temporary license plate to transport fuel.
- Attempting to acquire official vehicles, uniforms, identification, and access cards.
- Discovering unauthorized vehicles or other items that are out of place near fuel storage tanks.

*It is important to remember that just because someone’s speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious.*

## What Should I Do?

**Be part of the solution.**
- Require valid ID from all new customers.
- Keep records of purchases.
- Report any missing or stolen fuel, vehicles, or other equipment to law enforcement authorities.
- If something seems wrong, notify law enforcement authorities.

**Do not jeopardize your safety or the safety of others.**

Preventing terrorism is a community effort. By learning what to look for, you can make a positive contribution in the fight against terrorism. The **partnership between the community and law enforcement** is essential to the success of anti-terrorism efforts.

Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate. The activities outlined on this handout are by no means all-inclusive but have been compiled from a review of terrorist events over several years.